DMV Oregon Dealer Services

Weekly Processing Report

This report shows the status of transaction processing by the DMV Oregon Dealer Services:

Oregon Dealer Services Weekly Report	
Week of: 7/31/2023	
Location/Task	**Date Working On (oldest date)**
Mail	7/28/23
Responses	6/26/23
Expedite	7/28/23
Inbox (Email)	7/27/23
HQ (Mailed In)	6/22/23
EVR (Error Queue)	6/16/23
Bend DSC	7/13/23
BVTN DSC	Inactive (temporary)
SE PTLD DSC	7/26/23
N Salem DSC	7/14/23
Medford DSC	7/21/23

Using this report, you can estimate the status of their transactions in our processing queue.

- **Date Working On** – the date transactions received that we are currently processing at each identified **Location/Task:**
    - **Mail** - current work just received via mail (USPS, UPS, FedEx, DHL), opening and date stamping
    - **Responses** – correspondence and missing requirements received
    - **Expedites** – dealer expedited title requests that receive special handling
    - **Inbox (Email)** – emails received from Dealers
    - **HQ (Mailed In)** – received date for transactions currently being processed
    - **EVR** (Error Queue) – transactions being processed that error out in the EVR cycle (approximately 15% of all EVR transactions)
    - **DSC** – Dealer Service Center – transactions received and processed at DSCs