Help Menu Changes for eXPRS v2025.3 Release

In this release, new guides were created, other guides were updated, and hyperlinks to various YouTube training videos were also added.

Created and/or Updated Guides

- eXPRS Full System Terms Glossary
- Updating Your User Account Information
- Using eXPRS Mobile-EVV to Set and Change Your Password
- Starting, Adding and Ending a Shift in eXPRS Mobile-EVV
- Correcting or Adding an EVV Shift or Other Billing Manually
- Using the eXPRS Desktop Landing Page
- Creating a Service Delivered Billing Entry on the eXPRS Desktop as a Personal Support Worker
- Printing a Timesheet
- Finding and Viewing Claims (PSW)
- Viewing Your PSW Weekly Hours Limit
- Personal Support Worker (FAQ)
- Release Notes

Created and/or Updated Videos, Webinars and Courses

The webinars listed here are available on YouTube and/or the eXPRS Help Menu.

- eXPRS v2025.2 Visual Release Notes
- eXPRS for Personal Support Workers
- An Introduction to eXPRS
- An Introduction to eXPRS - Spanish

Removed Guides, Videos and Links:

- All MP4 links removed
- Most English PSW How-To guides and Pro-Tips removed *(combined information into new documents listed above)*