



Oklahoma ID in Google Wallet Media FAQ

Launch and Purpose

What is Oklahoma launching?

Oklahomans can now add an eligible Oklahoma Driver License or State ID to Google Wallet and present it using a compatible Android phone. Oklahoma ID in Google Wallet is a secure, optional digital companion to the physical credential.

Unlike a photograph or visual representation of a physical card, Oklahoma ID in Google Wallet is a secure digital credential that communicates with a compatible reader and allows the customer to review and authorize the requested information before it is shared.

Why is Service Oklahoma launching Oklahoma ID in Google Wallet?

Expanding Oklahoma Digital ID to Google Wallet gives more Oklahomans access and more choice in how they securely carry and present their identity. Customers can review the information requested before deciding whether to share it.

Service Oklahoma is also working with public and private-sector organizations to expand secure acceptance across the state.

Why does this matter to Oklahomans?

Oklahoma ID in Google Wallet gives Oklahomans a more convenient and private way to present their identity or age using a device many already carry.

Unlike a physical credential, which displays all of the information printed on the card, Oklahoma ID in Google Wallet allows the customer to review the specific information being requested before deciding whether to share it. For example, a business can confirm that a customer meets an age requirement without viewing the customer's exact age, date of birth or home address.

Customers keep control of their phone when presenting their ID using a compatible reader and do not need to hand it over.

Is Oklahoma requiring residents to use it?

No. Oklahoma ID in Google Wallet is free and completely optional. Customers who do not want to add their credential to Google Wallet do not need to take any action.

Does it replace a physical Driver License or State ID?

No. It is a digital companion to the physical credential, not a replacement. Oklahomans must continue to carry their physical Driver License or State ID, including while driving and anywhere a physical credential may still be required.

Can it be used during a traffic stop?

Not at this time. Oklahoma drivers must continue to carry and present their physical Driver License when requested by law enforcement. Service Oklahoma is working with law enforcement partners, including the Oklahoma Highway Patrol, to support the future ability to securely verify ISO (International Organization for Standardization) compliant IDs.

Is this the same as the former Oklahoma Mobile ID app?

No. Oklahoma ID in Google Wallet is separate from the former Oklahoma Mobile ID app, which was decommissioned in 2024. Credentials from the former app will not transfer. Eligible customers who want to use Oklahoma ID in Google Wallet must complete a new enrollment through Google Wallet.

Eligibility and Enrollment**Who is eligible and is there a cost?**

Customers must be 18 years or older, have an eligible Oklahoma Driver License or State ID and use a compatible Android phone with the required operating system. The physical credential is needed during enrollment. There is no cost to add or use Oklahoma ID in Google Wallet. Digital ID in Google Wallet is not supported on smartwatches. Current requirements are available at service.ok.gov/Google.

Is a REAL ID required?

No. An Oklahoma credential does not have to be REAL ID compliant to be added to Google Wallet. Customers should continue carrying an acceptable physical form of identification when traveling and consult TSA for current requirements.

How does someone add an Oklahoma ID to Google Wallet?

Open the Google Wallet app on a compatible Android phone or download it from Google Play. Tap "Add to Wallet," then "IDs and personal info," select Oklahoma and follow the on-screen instructions to verify your identity using your physical credential.

Why are customers asked to take photos of their credential and complete facial movements?

Those steps help confirm that the person enrolling is the rightful holder of the physical credential and that a live person is completing the process. Service Oklahoma uses the information needed to verify the customer's identity and approve or deny the request.

How long does approval take and why might a request be denied?

Most requests should be completed within a few minutes. Some may require additional review or information and could take longer. A request may not be approved if the information cannot be verified, the credential is not eligible, images are unclear or identity verification steps cannot be completed. Customers will receive instructions if additional action is needed.

What if I do not have a compatible Android phone?

Customers can continue using their physical Oklahoma Driver License or State ID. Eligible customers with a compatible iPhone can also add their Oklahoma Digital ID to Apple Wallet.

Using Oklahoma ID in Google Wallet

Where can Oklahomans use it?

Oklahoma ID in Google Wallet can be presented at participating TSA checkpoints at Tulsa International Airport, OKC Will Rogers International Airport and at more than 250 airports nationwide. It can also be presented to participating businesses and organizations equipped to securely verify it.

The Oklahoma Alcoholic Beverage Laws Enforcement (ABLE) Commission has provided guidance allowing the acceptance of the Oklahoma Digital ID for age and identity verification when the credential is electronically verified using an ISO-compliant reader.

Will it work at every checkpoint at participating airports?

No. Acceptance may vary by airport, terminal and checkpoint. Travelers should look for digital ID signage, consult TSA's current information and continue carrying an acceptable physical credential.

Is every Oklahoma business required to accept it?

No. Business acceptance is voluntary unless a separate law or regulation applies. A business needs a compatible reader or application, like Oklahoma Reader, and should have appropriate procedures in place before accepting Digital IDs.

Can it be used in another state or for international travel?

It may be presented outside Oklahoma when a participating business, organization or TSA checkpoint has a compatible reader and chooses to accept it. It is not a passport and cannot replace a passport for international travel or border crossing.

Business Acceptance

How can a business accept Oklahoma ID in Google Wallet?

Businesses can use Oklahoma Reader, a free app available in the Apple App Store and Google Play store, without purchasing additional hardware. Setup guidance, a one-page overview and business FAQs are available at service.ok.gov/DigitalIDAcceptance.

What does Oklahoma Reader verify and does it store customer information?

Oklahoma Reader allows a participating business to securely verify the information needed for a transaction, such as whether a customer is 21 or older, without displaying the customer's exact date of birth.

The customer reviews and authorizes the request before information is shared. Oklahoma Reader does not collect or store customer data or maintain a record of the verification transaction.

Privacy and Security

How does a customer present an Oklahoma ID in Google Wallet?

With a compatible tap reader, customers unlock their Android phone and hold it near the reader. They review the requested information and follow the onscreen instructions to authenticate that it's them and approve sharing.

Where QR presentation is supported, customers open Google Wallet, select their Driver License or State ID and allow the reader to scan the QR code. They then review the

request and authenticate before sharing. Information is shared digitally, so the customer does not need to hand over their phone.

Does it share the customer's entire Driver License record?

No. The customer reviews the specific information requested before authorizing the transaction. Only the approved information needed for that interaction is presented.

How does Google Wallet protect a customer's information?

Google Wallet protects a customer's Digital ID with security built into their Android phone. The ID is stored encrypted and is accessible only with personal authentication. Customers can review the information being requested before choosing to share it.

Can someone use a screenshot as proof of identity?

No. A screenshot or photograph is not Oklahoma ID in Google Wallet and should not be accepted as proof of identity. A valid Digital ID is presented through secure communication with a compatible reader, which verifies the credential and the approved information.