



OKLAHOMANS HELPING OKLAHOMANS

VOLUME 26

JUNE 2025

ELECTRONIC TITLES COMING JULY 1

Starting July 1, Service Oklahoma will begin issuing vehicle titles to consumers electronically by default. Most Oklahomans will receive an electronic title at their next vehicle transaction, such as registering a vehicle for the first time, instead of a paper title.

Licensed dealers will continue to receive paper titles by default, and paper titles will remain available in situations such as when a customer is moving out of state.

This update is part of our larger efforts to modernize services while supporting the needs of our partners. Electronic titles offer a faster, secure way to manage ownership records and reduce paperwork for customers and businesses.

We've collaborated closely with dealers, lienholders and licensed operators to prepare for this change and ensure a smooth transition. Thank you to everyone helping bring electronic titling to Oklahoma.

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SOK Update



This month's update comes from Employee Engagement Manager Alicia Merrick.

Although Employee Appreciation Month wrapped up in May, we're still carrying the energy forward as we continue to recognize and celebrate the incredible dedication and hard work of our team. Throughout the month, we engaged in a variety of activities to honor our employees—from High Fives to the annual picnic—as a small token of our appreciation for every SOK team member. Your enthusiasm during

these events put your commitment to support one another and drive Service Oklahoma's growth on full display.

In the coming months, we'll be launching the **2025 State Charitable Campaign**—an opportunity for state and higher education employees across Oklahoma to support meaningful causes through workplace fundraisers or individual contributions. Last year was our first time participating in the event, and we raised over \$5,000. This year, we're aiming even higher. Stay tuned for ways to get involved!

As for this summer, we're excited to unveil our **inaugural Annual Awards**—a new initiative designed to recognize and celebrate the outstanding contributions of our team members. This program has been months in the making, shaped by your invaluable feedback through surveys, conversations and team input.

The Annual Awards include multiple distinct categories—ranging from individual to team and location-based honors—that reflect our core values of service, innovation and leadership:

- ▶ High Five Award
- ▶ Best-in-Class Award
- ▶ Employee of the Year
- ▶ Pioneer Award
- ▶ Neighborly Award
- ▶ Team Excellence Award
- ▶ Location of the Year
- ▶ Supervisor of the Year
- ▶ Rising Star Award
- ▶ Examiner of the Year

We invite you to complete [the nomination form](#) and recognize your outstanding peers. Nominations must be submitted by July 3 to be considered. Keep an eye out for more updates from Employee Engagement!

Celebrate Great Work with a High Five



If you've seen a teammate going above and beyond, a High Five is a great way to show your appreciation. This ongoing online recognition program allows employees to **celebrate and acknowledge each other's contributions**. When you submit a High Five, your appreciation reaches not just the recipient, but also their supervisor and our Executive Team.

Check out a few recent shoutouts from across the agency—and don't forget to send your own!

Berenice Zavala-Ramos from Clinton gave a High Five to **Christian Limas**, DLE from Clinton:
"Christian is always ready to help his team and the customers that walk in the door. His customer service has made a definite impact!"

Frank Churchwell from Compliance gave a High Five to **Brandon Albers**, Compliance Officer:
"Brandon is always the first to step up when help is needed. He's dependable, hardworking and a great teammate. I'm proud to work alongside him and strive to be in the same league."

Tanya Anthony from Ardmore gave a High Five to **James Cofer**, CDL Examiner from Ada:
"James comes to Ardmore on Tuesdays and Thursdays, and he's always eager to lend a hand when we need CDL assistance. The entire Ardmore team truly appreciates his support."

Amy Powell from the Legal Team gave a High Five to **Jennifer Adams**, Legal Secretary:
"Jennifer is a rock for our department. She's always ready to step in and help wherever she can."

GIVE A HIGH FIVE!



June Town Hall Recap

If you missed the quarterly Employee Town Hall on June 18, the full recording is now available. Jay and Diedra covered key updates across the agency, including progress on BOOST and upcoming legislative changes. [Watch the recording](#) to catch up on what's happening at Service Oklahoma.



Welcome to the Team!



Casey Ranallo
DLE
Antlers



Charmae Cheadle
DLE
Durant



Jahi Williams
CDL Examiner
OKC - East Reno



Chanh Le
Training Manager
OKC - HQ



Donaya Rice
MV Lien & Title
Correction Specialist
OKC - HQ



Erin Taylor
MV Processing Specialist
OKC - HQ



Ladena Dubler
MV Lien & Title
Correction Specialist
OKC - HQ



Mason Maidt
Training Specialist
OKC - HQ



Richelle Traylor
MV Title Consultant
OKC - HQ



Shelly Patterson
Director of Regulatory
Services
OKC - HQ



Summer Capetillo
MV Lien & Title
Correction Lead
OKC - HQ



Ian Johnson
Part-Time DLE
Stillwater



BOOST Roadshow Update

The BOOST Roadshow is in full swing, and we've been getting great feedback and thoughtful questions from staff along the way. These sessions offer a firsthand look at how BOOST—our new driver license and motor vehicle system—is coming together. It's been exciting to see such strong engagement across the agency. **All staff have been assigned a session, so if you're unsure when yours is, please reach out to your supervisor.**

[LATEST BOOST REPORT](#)

Upcoming Anniversaries

Happy anniversary to our Service Oklahoma teammates who will be celebrating milestone anniversaries in July.

20 Years

Sonny Newton

Senior Manager of
Revenue & Apportionment
OKC - HQ

30 Years

Jarrett Johnson

DLE
McAlester

Upcoming Retirements

Congratulations to Dixie for her years of service with the state. We wish her the best in her retirement!

11 Years

Dixie Whitman

DLE Lead
Hinton

Tell Me Something Good!

We want to celebrate with you! Have you recently achieved a personal goal, picked up an exciting hobby or experienced a moment of pride? 'Tell Me Something Good' by submitting your positive stories and photos to Vanessa Spaeth, Internal Communications Manager, at vanessa.spaeth@service.ok.gov.

Ballet Success

Matthew Hunt, Director of Customer Experience, shared that his daughter recently wrapped up her ballet season with a solo as Little Madeline and is headed to summer intensives at the University of Oklahoma and Ballet West after successful auditions.



Matt's daughter leaps across the stage as Little Madeline.

Walk to Support

Alicia Merrick, Employee Engagement Manager, joined the Angelman Syndrome Foundation's annual walk in Yukon to honor her niece, Kenna. The event raised over \$5,000 in donations to support local programs and research in Oklahoma.



Alicia Merrick, along with her sister, niece and a crowd surround a sign reading Angelman Strong.



Check Out the Key Contacts Directory

The updated **Key Contacts Directory** is now live on the Employee Intranet! This quick-reference tool makes it easier to find the right person or team for common questions and requests. Whether you're reaching out to Motor Vehicle, Finance or one of our locations, the directory helps streamline everyday communication and keeps things moving efficiently.

KEY CONTACTS DIRECTORY



SOK Store

The employee store has several new items!

From **July 1-15**, employees can purchase:

- ▶ **Classic t-shirts** – \$9.50 (+\$2 per size from 2X–6X)
- ▶ **Long-sleeve t-shirts** – \$18.50 (+\$2 for 2X & 3X)
- ▶ **Men's & Women's Sport-Wick 1/4-Zip Pullovers** – \$38.00 (+\$2 per size from 2X–4X)
- ▶ **Crewneck sweatshirts** – \$23.00 (+\$2 per size from 2X–5X)
- ▶ **Limited Edition REAL ID Shirts** – \$10 (+2 per size from 2X-6XL)



[BUY A SHIRT](#)

Advance Your Career!

This could be the perfect time to take your next step. Whether you're ready for a new challenge or just curious about what opportunities are out there, we encourage you to check out our current openings.

Know someone else who'd be a great fit?
Feel free to pass it along!

[VIEW SOK JOBS](#)

2025 Holidays

These are the official state holidays when Service Oklahoma offices will be closed in 2025. Please mark your calendars and enjoy your days off!

July 4, 2025 Independence Day
 Sept. 1, 2025 Labor Day
 Nov. 11, 2025 Veterans Day
 Nov. 27 & 28, 2025 Thanksgiving
 Dec. 24 & 25, 2025 Christmas



June Food Drive Success

Thank you to everyone who participated in June's agency-wide Canned Food Drive!

Because of your support, we helped collect non-perishable items to stock shelves at local food pantries across Oklahoma. By partnering with regional food banks, we ensured every donation stayed local, supporting the communities where we live and work. This effort truly reflects Oklahomans helping Oklahomans. Thank you for showing what it means to support one another.



Summer Baseball Games

From downtown OKC to ONEOK Field in Tulsa, we had a great time seeing so many of you at our baseball outings in June. Whether you were cheering on the Comets or taking in the Tulsa Drillers game, it was a fun way to unwind and connect!



SOK employee outing at the OKC Comets Game.



Walking Club: Join Today

Whether you're already tracking your steps or looking to get started, now's the perfect time to join the SOK Virtual Walking Club. If you want to participate, just send your monthly step totals to sokcommunications@service.ok.gov by the end of each month. Don't forget to check [the Wellness page](#) on the intranet to see the current step leaders.

THE WELLNESS PAGE



Discount Spotlight

State of Oklahoma employees can make the most of summer break with exclusive discounts that turn the season into one full of unforgettable adventures. Whether you're planning a quick weekend getaway or a longer escape, there are plenty of fun offers to help you relax, explore and create lasting memories.

This month's spotlight is on **Oklahoma Awesome Adventures**, where you can enjoy 30% off stays in their cozy cabins or unique tree houses, including the one-of-a-kind Breakfast with the Elephants experience. Get up close and personal with these amazing animals while soaking in the peaceful nature around you. Plus, there's an incredible 40% discount on all elephant camps, expeditions and custom events, perfect for thrill-seekers and group adventures alike. Located in Hugo, OK, this is a great chance to explore something new at a fantastic price.

Reach out to gretchen.geis@omes.ok.gov for your discount codes!

OKLAHOMA AWESOME ADVENTURES

ALL STATE DISCOUNTS

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