



Changes Coming to Vehicle Titling in Oklahoma

Service Oklahoma is rolling out updates to vehicle titling, making the process more secure, efficient and accessible.

Beginning April 7, 2025, dealers will gain functionality in OkCARS, allowing them to process title transactions, access expanded vehicle information and add liens on behalf of lienholders. Customers who opt in will be able to view an electronic ownership document in OkCARS, offering a digital alternative to printed titles.

On July 1, Oklahoma will transition to electronic titles, ending paper title printing except in special circumstances. These updates align with national best practices and streamline the titling experience for dealers, lienholders and customers alike.

We'll provide resources and training to staff and partners to support this transition. Stay tuned for details as we move toward a modern, efficient system!

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Executive Leadership Update

This month's Executive Leadership Update comes from Jay Doyle, Chief Executive Officer, and Diedra O'Neil, Chief Strategy & Operating Officer

At Service Oklahoma, we are continually evolving to better serve our customers and strengthen our team. We're excited to share that several of our outstanding leaders are taking on expanded roles that will further unite our motor vehicle and driver license services, enhancing our efficiency and customer experience.

These individuals have been instrumental in some of our agency's key milestones over the past few years—including the transition of motor vehicle services from the Oklahoma Tax Commission, the rollout of the new pre-registration process under SB2035 (the Mason Treat Act), the launch of the Iconic Oklahoma license plate, streamlining licensed operator auditing and the implementation of the Licensed Operator Performance Fund, along with Project BOOST.

Their expertise and leadership have played a vital role in shaping the success of these initiatives among others, and we are proud to see them step into new positions.

Sara Brophy, Senior Manager, Audit & Transactional Oversight, will expand her role to include oversight of driver license service audits in addition to motor vehicle audits. Her expertise will ensure consistency and compliance across all service areas and with our partners.

Sonny Newton, Senior Manager, Revenue & Apportionment, will now lead a distinct unit overseeing revenue collection and disbursements associated with system revenue collections across Service Oklahoma. He will continue managing Banking and Title 42 processing while ensuring seamless collaboration with Finance.

Tiffany Doane, Senior Manager, Motor Vehicle Operations, will oversee all aspects of motor vehicle operations, including titling, registration and supply management. She will continue to drive operational efficiency and service improvements across the division.

Join us in congratulating Sara, Sonny and Tiffany! We are confident these updates will help us operate even more efficiently and deliver an even better customer experience.



Welcome to the Team!



Aiyana Stevenson

Business Support
Specialist I
OKC - Classen



Josh Redus

Transactional Auditor I
OKC - Classen



Mia Macias

DLE (Part-Time)
OKC - Classen



Sade Proby

Business Support
Specialist I
OKC - Classen



Steven Thomas

Transactional Auditor I
OKC - Classen



Essence Morrison

DLE (Part-Time)
OKC - DTC



Roletta Threatt

DLE (Part-Time)
OKC - DTC



Lolita Lucas

DLE (Part-Time)
OKC - I-240



Tyesha Stevenson

DLE (Part-Time)
OKC - I-240



Emillie Hall

DLE (Part-Time)
Poteau



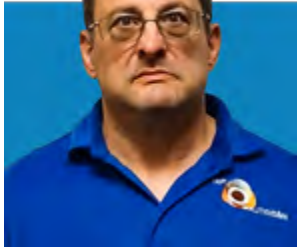
Amari Rowe

DLE (Part-Time)
Tulsa - The Farm



Ashley Barnes

DLE (Part-Time)
Tulsa - The Farm



Christopher LaTorraca
DLE (Part-Time)
Tulsa - The Farm



Hannah Gritzmaker
DLE II
Tulsa - The Farm



Teresa Hamilton
DLE (Part-Time)
Tulsa - The Farm



Upcoming Anniversaries

Happy anniversary to our Service Oklahoma teammates who will be celebrating milestone anniversaries in April.

5 Years (April 1)

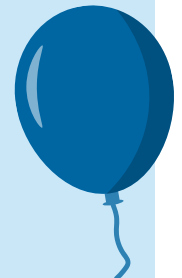
Billy Kellum

MV Research Specialist
OKC – HQ

20 Years (April 27)

Debra King

Business Support Specialist I
OKC – HQ



Upcoming Retirements

Congratulations to our colleagues for their years of service with the State. We wish them the best in their retirement!

15 Years

Annette Zaranti

CDL Examiner
Tulsa West

17 Years

Aldan Smith

CDL Examiner
Chickasha

28 Years

Patricia Moore

Transactional Auditor
OKC-Classen



EOQ Nomination Deadline

Employee of the Quarter nominations for Q1 **close on Monday, March 31!** This is your chance to recognize a teammate who embodies SOK's core values—whether they're pioneering new ideas, being a trusted teammate or delivering authentic, reliable and neighborly service. Our core values are the foundation of our success, and celebrating those who live them inspires us all to aim higher every day.

In addition to receiving well-deserved recognition and a \$100 bonus, winners will also receive an Employee of the Quarter Pin to add to their Impact Pin collection.

Don't miss the opportunity to honor exceptional work—submit your nomination before the deadline!



The 2024 EOQ Impact Pin—awarded to Employee of the Quarter winners—celebrates their dedication and contributions to SOK. And coming soon: the 2025 winners will receive a refreshed Impact Pin in a new color!

NOMINATE A TEAMMATE!

Seasonal Saturdays

Our second year of Seasonal Saturdays kicked off the first weekend in March, and we appreciate everyone who helped make it a success! Select locations are now open from 8 a.m. to 1 p.m. on Saturdays to ensure faster service and ease the load during one of our busiest seasons.

- ▶ OKC Classen
- ▶ OKC I-240
- ▶ Broken Arrow
- ▶ Tulsa Eastgate

Since the start of the 2025 Seasonal Saturdays, we have been able to serve **over 2,203 additional customers** so far. Our most popular services so far this year have been written tests for driver licensing, and new or out of state transfers of driver licenses. The dedication of our incredible driver license examiners has been essential in meeting growing demand, especially with the REAL ID deadline approaching and spring travel in full swing.

Looking ahead, we'll transition Tulsa Eastgate's Seasonal Saturday hours over to The Farm once it opens as our newest Tulsa location. Thanks again to all the teams working hard to make Seasonal Saturdays a success!



SOK: Community Heroes

Service Oklahoma has been recognized with the 2024 Community Hero Award for our outstanding achievement during our first State Charitable Campaign! This award highlights the incredible generosity and teamwork of our staff across the state, who came together to support Oklahoma charities in a big way last fall. **Through your efforts, we raised over \$4,500** in October 2024, helping to connect our communities with vital resources.

We're excited to keep the momentum going as we prepare for the 2025 SCC! Planning is already underway for new and fun ways to get involved, so stay tuned for more details. Let's make an even bigger impact next year!



Tell Me Something Good!

We want to celebrate with you! Have you recently achieved a personal goal, picked up an exciting hobby or experienced a moment of pride? 'Tell Me Something Good' by submitting your positive stories and photos to Vanessa Spaeth, Internal Communications Manager, at vanessa.spaeth@service.ok.gov.

New Grandbaby

Congratulations to **Ann Hamaker**, Service Center Supervisor in Woodward, on welcoming a new granddaughter into her family! Riley Aspen Duncan arrived on March 5, 2025, at 8:02 a.m. Everyone is doing wonderfully, and Nana and Papa are eager to spoil her.



Sweet 16 Success

Doug Dearing, Service Oklahoma's Associate Product Manager, had a special reason to visit the OKC Drive Test Center—his daughter celebrated her Sweet 16 by taking her drive test! She was both excited and nervous, but that didn't stop her from passing on her first try. Congrats, Emily!

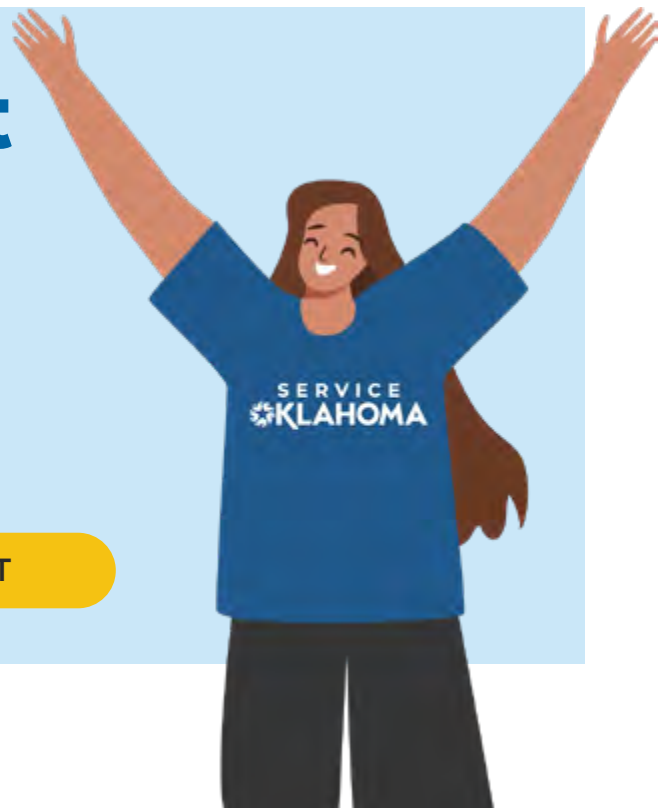


Employee Shirt Store

The t-shirt store will reopen the first two weeks of April! Employees can purchase Service Oklahoma shirts from April. 1 - 15.

Those wanting an additional Service Oklahoma t-shirt can purchase it for \$9.50 plus tax. Sizes 2X and up will incur a \$2 increment charge per size up to 6X.

[BUY A SHIRT](#)





Step Up with SOK's New Walking Club!

SOK Walking Club: Starting April 1

Looking for a fun way to stay active? Join the SOK Walking Club! Track your steps using your smartphone, watch or any activity tracker and submit them to sokcommunications@service.ok.gov. At the end of the month, we'll update the standings and post the top 10 step leaders on [the intranet](#). Whether you're squeezing in extra steps on your lunch break or taking an evening walk, every step counts. Lace up your walking shoes and see how high you can climb on the leaderboard!

Walk Together – Wherever You Are

For those at HQ, we're kicking off an in-person walking group on **Apr. 9!** Meet at the west doors of Building 4 at noon for a 30-minute walk. The group will continue meeting on the second Wednesday of each month. Join in whenever your schedule allows—no pressure, just a great way to get moving and connect with colleagues!

Team members at all locations are encouraged to walk when it fits their schedule—during lunch, before or after work or even with a group. This is a fun, flexible way to stay active and connect with coworkers—join in when you can!

Cutest Pet Ever Spotlight

In celebration of National Pet Day on April 11, we're excited to introduce our "Cutest Pet Ever Spotlight," coming soon to the intranet! This fun feature is a great opportunity for pet owners to showcase the adorable companions who brighten our daily lives.

Here's how you can participate:

- 1. Photo Submission:** Send us your pet's most charming snapshot.
- 2. Share Your Pet's Story:** Include a brief story about what makes your pet extra special.

Deadline: Entries should be submitted by emailing sokcommunications@service.ok.gov. All entries must be submitted by the close of business on **April 7, 2025**.

Once the submissions are in, we'll show them off on the intranet for everyone to enjoy. Let's celebrate the furry, feathered or scaly friends that bring so much joy to our lives!



Oklahomans Helping Oklahomans

Our Oklahomans Helping Oklahomans social media series is a great way to get to know some of the incredible people behind our work. Each month, we feature a team member and highlight their role in making government services easier to navigate. Service Oklahoma's success comes from the dedication of our staff, and we love sharing more about the people who go above and beyond for Oklahomans!



Meet **Doug Dearing**, Associate Product Manager at Service Oklahoma. He's been a driving force on our Product Team since 2008. Doug specializes in turning ideas into reality, managing projects that improve how we serve Oklahomans. One of his most impactful contributions is the Returned Credentials system, which allows customers to check online if their driver license or ID has been returned by the U.S. Postal Service. He recently added automatic email notifications, ensuring customers stay informed—just one example of his commitment to making government services more efficient.

Doug is a trusted teammate who values collaboration and knowledge-sharing. Outside of work, he's a lifelong discoverer with a passion for programming, DIY electronics, 3D printing, and most recently, ham radio. He describes Oklahoma in one word: welcoming. No matter where you're from, this state can become home—and Doug helps make that a reality every day.

We're Hiring!

Are you ready to make an impact at Service Oklahoma? We're always looking for passionate team members eager to grow their careers and contribute even more to our mission.

If you're seeking a fresh challenge or know a colleague ready to thrive, now's the perfect time to explore our career opportunities on Workday.

- ▶ DLEs in the Tulsa area
- ▶ Support Specialist roles in OKC
- ▶ MV Lien and Title Correction Specialist in OKC

[VIEW STATEWIDE JOBS](#)



Discount Spotlight

As a State of Oklahoma employee, you have access to some fantastic discounts! Whether you're looking for homebuyer down payment assistance, health and fitness resources or savings on everyday essentials, there are plenty of ways to make the most of your benefits. Be sure to check out the full list of deals available to you!

If you're planning a spring getaway, you won't want to miss this month's featured discount. State employees can save up to 35% on Orlando vacations through **Orlando Employee Discounts!** Enjoy exclusive pricing on hotels and vacation homes near Disney World and Universal Studios, plus discounts on theme park tickets and other Orlando attractions. To access your savings, visit their website and enter the username **OK** when prompted.

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