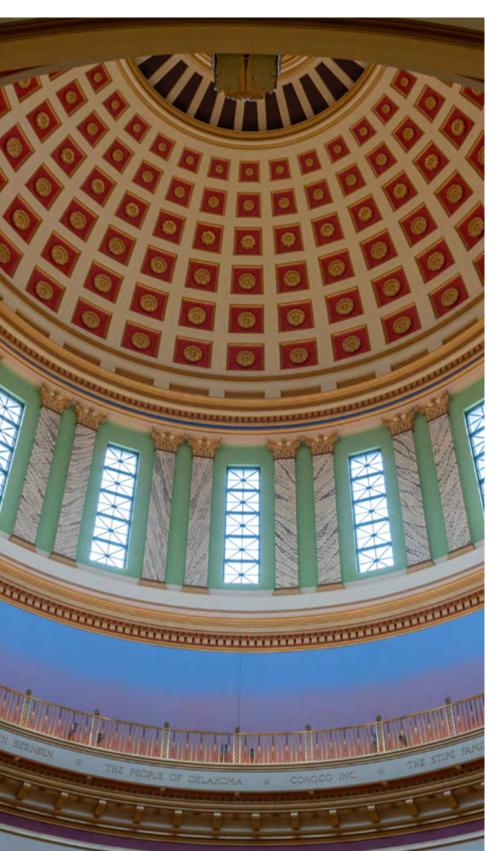


VOLUME 22

FEBRUARY 2025

OKLAHOMANS HELPING OKLAHOMANS



Seasonal Saturdays are back!

Seasonal Saturdays are returning to Service Oklahoma! Beginning March 8th, we'll be opening four select locations to better serve Oklahomans during our busiest months.

The following locations will be fully staffed and available on Saturdays from 8 a.m. to 1 p.m.

- OKC Metro: Classen & I-240
- ► Tulsa Metro: Broken Arrow & Tulsa Eastgate

This effort will help us meet increased demand, especially with the upcoming REAL ID deadline, while ensuring high-quality service. As a reminder, The Farm will take over Seasonal Saturdays from Eastgate once it opens as our newest Tulsa location. A special thank you to the team members supporting this effort—we appreciate your dedication and commitment to making 2025 our best year yet!

NEWSLETTER HIGHLIGHTS

Leadership Update
Project BOOST Updates
Recreational Sports Leagues
Virtual Reinstatement Visits
Remembering Kelly Christian-Woodward
Welcome to the Team
Anniversaries and Retirements
Keep the High Fives Coming!
Tell Me Something Good!
Oklahomans Helping Oklahomans





Leadership Update

This month's Leadership Update comes from Cassie Fluitt, Service Oklahoma's Director of Training and Learning Pathways.

"Develop a passion for learning. If you do, you will never cease to grow." - Anthony J. D'Angelo

I've always been a lifelong learner. I was that kid who loved school and would cry if I couldn't finish my homework as soon as I got home. Maybe it was my imagination pushing me to explore the unknown—or maybe it was my Asian mother's high academic standards. Either way, my love for learning made joining the Training and Learning Pathways team at Service Oklahoma a no-brainer. I'm excited to share my passion for learning with the team and look forward to making training not only informative but fun and engaging for everyone.

Speaking of training, I'm excited to share that my team is working to enhance the learning experience for all SOK employees. We're rolling out Electronic Liens and Titles (ELT) training, a revamped Driver License Examiner program and leadership development learning paths. And let's not forget BOOST training, coming later this year.

Beyond just new training programs, we're also focused on making learning more engaging and accessible for everyone. Whether it's interactive courses, hands-on workshops or leadership development, we want to provide meaningful opportunities for professional growth. 2025 is shaping up to be a fantastic year for learning, so stay tuned, get involved and get ready to grow!



Project BOOST Updates

Project BOOST is making great strides! Over the past few months, we've completed more than 75 definitions across key areas like driver services, financial processes and e-services. To ensure a smooth transition and give us time to refine and test key features, we're adjusting the go-live timeline from Thanksgiving 2025 to February 2026. This extra time will allow us to pace the work, improve system functionality and enhance the overall experience.

We recently shared the <u>first demo video of BOOST</u>, showcasing key processes like adding a

customer, issuing a license and handling license suspension indicators. This is just the beginning, and your feedback is essential in shaping the system. If you have questions or insights, the Booster Club is here to help! Visit the Project BOOST hub on the Intranet to watch the demo, find your Booster Club representative and explore the BOOST Report archive.





WATCH THE DEMO

SUBMIT YOUR FEEDBACK

VISIT BOOST HUB



Sports Leagues

Looking for a fun way to stay active, meet new people and take a break from the workday routine? The state employee recreation leagues offer a great opportunity to de-stress, build connections and enjoy some friendly competition. Whether you're a seasoned athlete or just looking for a fun way to stay moving, these leagues are open to state, education and municipal employees.

Basketball

Games take place in the evenings, with a season lasting 6-10 weeks, depending on the number of teams. The location is still being determined, so stay tuned for details. Participants must be full-time state, education or municipal employees.

Bowling

Held at Bowlero Bowl in Edmond, the league runs for 10 weeks, with the spring season starting in early March and the fall season beginning in early September. Games start at 6:30 p.m., and teams consist of four players with two subs allowed. The cost is \$170 per person.

Golf

The spring and summer league runs from April through June, while the summer and fall league takes place from August through September. Each session lasts approximately 10 weeks, with a 5:30 p.m. shotgun start. Teams of two will alternate between scramble and best-ball formats across the front nines of the east and west courses. Fees cover green fees and cart rental, with rates subject to change.

Pickleball

Played year-round at various locations, this new recreational league offers a great way to stay active and meet new people. Participants must bring their own paddle and balls, and costs will vary depending on the number of players.

Sand Volleyball

Open to players 18 and older, this league runs through the spring, summer and fall seasons. Teams must have at least nine people on the roster, and registration includes team shirts. Early bird registration is \$65, with costs increasing for later sign-ups.

Tennis

Meets on Sunday evenings from 6-8 p.m. at the Oklahoma City Tennis Center. The spring season runs from April through May, and the fall season takes place from September through October. The cost ranges from \$50 to \$64 per person, paid on the first day of play.

For more information on these leagues or to sign up, visit the OMES Thrive Program's website.

JOIN A SPORTS LEAGUE!

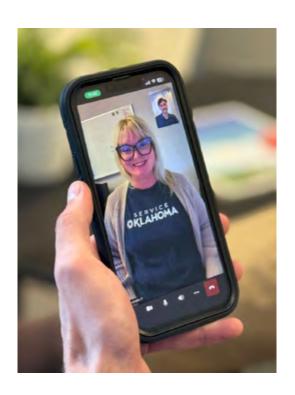
Virtual Reinstatement Visits

Service Oklahoma has expanded reinstatement options for customers with suspended driver licenses with same-day Virtual Reinstatement Visits. Along with in-person service and Online Reinstatement Requests, this new virtual option allows customers to connect with our team from home or on the go—often eliminating the need for an in-person visit.

Since its launch last year, more than 2,000 customers have scheduled virtual visits with us to reinstate their licenses, and we've seen a strong surge in demand following our mid-February press release on virtual visits. News outlets from around the state covered the news, helping us spread the word.

This new option is another step toward improving accessibility and efficiency for Oklahomans. Thank you for your continued support in helping customers navigate these services!

VIRTUAL VISITS WEBPAGE





Remembering Kelly Christian-Woodward

We recently shared the sad news of the passing of Kelly Christian-Woodward, a valued team member and dedicated Motor Vehicle Title Consultant. Kelly began her public service career with the Oklahoma Tax Commission in Nov. 2020 before transferring to Service Oklahoma on Jan. 1, 2023. She passed away peacefully on Jan. 29, 2025.

Kelly was known for her warmth, kindness and welcoming spirit and always brought a positive presence to those around her. Her loss is deeply felt, and we continue to keep her family, friends and colleagues in our thoughts during this difficult time. Kelly's impact on our team and the people she served was significant.

Click below to read Kelly's full obituary.

READ KELLY'S OBITUARY

Welcome to the Team!



Anteala Davis DLE (Part-Time) Edmond



Lisa Lockwood DLE (Part-Time) OKC – Classen



Thomas FranklinDLE (Part-Time)
OKC – Classen



Brianna RodgersCentral Processing
Specialist
OKC – HQ



Cassie Fluitt
Director of Training and
Learning Pathways
OKC – HQ



Jacie Rooks
DLE (Part-Time)
Tulsa West



Employee Shirt Store

The t-shirt store will reopen the first two weeks of March! Employees can purchase Service Oklahoma shirts from Mar. 1 - 15.

Those wanting an additional Service Oklahoma t-shirt can purchase it for \$9.50 plus tax. Sizes 2X and up will incur a \$2 increment charge per size up to 6X.

BUY A SHIRT



Anniversaries

Happy anniversary to our Service Oklahoma teammates celebrating their milestone anniversaries in February. We're thankful for their years of service with the State of Oklahoma!

40 Years

Michael Bailey

Compliance Manager OKC – HQ

5 Years

Trevor Graham

DLE

Bartlesville

20 Years

Sandra Easton

MV Banking Lead OKC – HQ

5 Years

Deidre Walker

Help Desk Examiner Tulsa West

10 Years

Ryan McCoin

MV Supervisor OKC – HQ

5 Years

Ngoc-Tu Pham

Transactional Auditor OKC – HQ

22 Years

Michael Prentice

CDL Examiner OKC – Classen

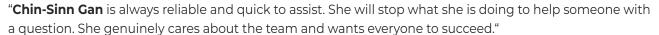
Retirements

We are pleased to celebrate Michael's years of service with the State and wish him the best in retirement!

Keep the High Fives Coming!

Have you seen a teammate go above and beyond? Don't forget to recognize them with a High Five! Show appreciation for your coworkers and highlight the outstanding work happening across Service Oklahoma. Submitting a High Five is quick and easy—just take a moment to acknowledge someone's hard work, teamwork or commitment to our mission.

Check out some of the latest High Fives SOK staff have sent!



- Anonymous

"**Tanya Diaz** goes beyond the call of duty daily! Whatever is needed to make the Hinton Office provide top notch service she is willingly involved. She is a trusted teammate helping customers, other examiners and staff."

- Dixie Whitman

"Marissa Huff has stepped up many times on a moment's notice to come to work and help in the store when needed. She is a team player and reliable. I know I can count on her and very much appreciate her!"

- Candice Sisson

GIVE A HIGH FIVE!



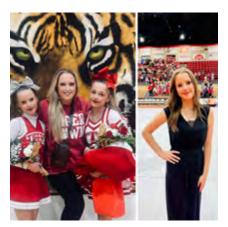
Tell Me Something Good!

We want to celebrate with you! Have you recently achieved a personal goal, picked up an exciting hobby or experienced a moment of pride? 'Tell Me Something Good' by submitting your positive stories and photos to Vanessa Spaeth, Internal Communications Manager, at vanessa.spaeth@service.ok.gov.

Family Milestones

Kim Perry, DLE in Muskogee, has many exciting milestones to share! Her son Ecklyn, an avid soccer player, also recently won first place in the Area District Conservation Art Award and is heading to Nationals. Her daughters both cheer. Adalyn made it into Circle the State and Easter district honor choir. Sophia's varsity team made it to state for the first time in history. Her son Zabryn wrestles for FTG and continues to rack up wins in youth wrestling.







Snowman

Kari Kiger from the Broken Arrow Drive Test Center shared a sweet moment building a snowman with her grandbaby, Layla. What a fun way to enjoy the winter season!



Published Poetry

Valerie Sharp, Graphic Designer from OKC – HQ, had her poem published in *Red Dirt Poetry's* first anthology. The non-profit organization supports and promotes Oklahoma's literary community.



Oklahomans Helping Oklahomans

If you haven't checked out our <u>social media series</u> spotlighting SOK employees, now's the perfect time! Each month, we feature a team member from across the agency, highlighting their contributions to our mission of removing the stress of navigating government services by providing a best-in-class customer experience. Our success is built on the



dedication of team members who go above and beyond to serve Oklahomans, and we're excited to share more about the incredible people behind the work!

Meet **Tonya Overstreet**, our Central Processing Supervisor in Oklahoma City! With nearly 10 years of state service, she ensures mail is processed, titles are printed and registrations get where they need to go. Tonya thrives on teamwork and embodies our neighborly spirit, describing Oklahomans as friendly. "Most people here take the time to ask how your day is going," she shares. Outside of work, Tonya cherishes family time, whether it's watching sports, sharing meals or catching up at the kitchen table. Thank you, Tonya, for your dedication to Service Oklahoma!

We're Hiring!

Service Oklahoma has exciting career opportunities available! Whether you're looking for a new challenge or know someone who'd be a great fit, now's the time to explore what's open. Check out current openings in Workday and take the next step in your journey with us.

VIEW STATEWIDE JOBS

2025 State Holidays

These are the official state holidays when Service Oklahoma offices will be closed in 2025. Please mark your calendars and enjoy your days off!

May 26, 2025	Memorial Day
July 4, 2025	Independence Day
Sept. 1, 2025	Labor Day
Nov. 11, 2025	Veterans Day
Nov. 27 & 28, 2025	Thanksgiving
Dec. 24 & 25, 2025	Christmas

Discount Spotlight

As a State of Oklahoma employee, you have access to some amazing discounts! From homebuyer down payment assistance to health and fitness resources, and so much more, there are plenty of opportunities to save on products and services you use every day. Be sure to check out the full list of deals available to you!

This month, we're spotlighting car rental discounts. Whether you're planning a getaway or just need another set of wheels temporarily, these deals can help you save big.

For more car rental and travel discounts, visit rentalperks.com!

SEE MORE STATE DISCOUNTS

Avis Car Rental

Employees can save UP TO 25% OFF Base Rates at Avis.com. Use discount code AWD#: D134100.

Budget Car Rental

Employees can save Up to 25% OFF Base Rates at Budget.com. Use discount code **BCD#: Z408900.**

Hertz Car Rental

Employees can save Up to 25% OFF Base Rates at Hertz.com. Use discount code **CDP#: 1742729.**



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