

A Note from the Executive Team

This week we will be announcing the new driver license system vendor. Shortly after, their staff will join us onsite for the next 15 to 18 months. Alongside the driver license system replacement, our team will be facilitating the Core21 upgrade, a significant enhancement to our motor vehicle system.

To support these large-scale projects, we have created a dedicated space at HQ to act as a central project hub and allow our staff with significant roles in the system changes to be at the forefront of this work.

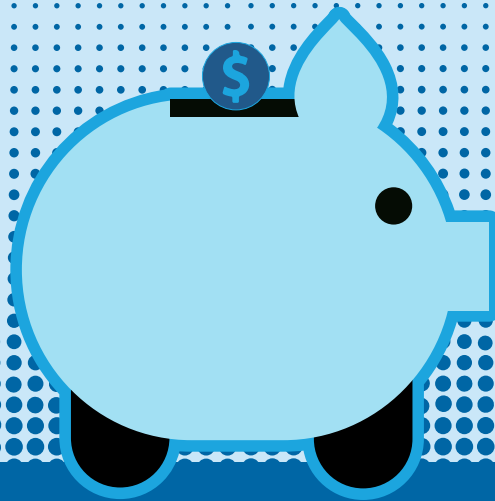
We're so grateful to the SOK team for embarking on these projects. These two major updates will be gamechangers for the agency and drive our mission forward in immeasurable ways!



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This month's Leadership Update comes from Ron Spilman, Service Oklahoma's chief financial officer.

Are you ready for the new fiscal year?

July 1 starts a new fiscal year for Service Oklahoma. The fiscal year is the basis

for budgeting, accounting and assessing financial compliance with legislative authority. In Oklahoma, state agency budgets are required to be balanced. This means revenues, including Service Oklahoma's must equal or exceed expenditures.

Our budget this year is similar in size to last year's, with \$87 million in revenue; \$53 million appropriated by the legislature and \$34 million generated by the licensing, compliance, registration and services we perform. Service revenue is estimated, so significant increases or decreases during the year will impact what the agency can spend.

Budgeted spend includes \$33 million for staffing with a similar amount budgeted for facility rent, equipment and technology to support agency operations, as well as \$9 million for the plates, credentials and tags we supply to Oklahomans. Beginning in July, the agency will initiate development of the new driver license system. A large portion of the technology spend budget will go towards this system, with development extending into fiscal years 2026 and 2027.

To prepare for the new year, the finance team has been readying the agreements, documents, forms and submissions necessary to smoothly transition into the new fiscal year. This behind-the-scenes activity started in the spring and will culminate with the submission of a detailed budget to the Oklahoma Office of Management and Enterprise Services. This effort will ensure financial operations are ready to go on day one of the new fiscal year and that Service Oklahoma is poised to continue to provide customers with best-in-class service.

Happy Fiscal New Year 2025! ★

Welcome to the Team

Service Oklahoma is excited to welcome our newest employees to the team!



Victoria Melero
Driver License Examiner
Part-Time
Broken Arrow



Sharree Sands
Driver License Examiner
Durant



Teresa Martin
Driver License Examiner
Guymon



Vickie Carrington
Driver License Examiner
McAlester



Traci Kelly
HR Recruitment and
Personnel Partner
OKC-Classen



Valerie Sharp
Graphic Artist
OKC-Classen



Vanessa Spaeth
Internal Communications
Manager
OKC-Classen



Chris Yu
External Communications
Manager
OKC-Classen



Caden Kitchens
Driver License Examiner
Part-Time
Stillwater



Andrea Angawa
Driver License Examiner
Tulsa East

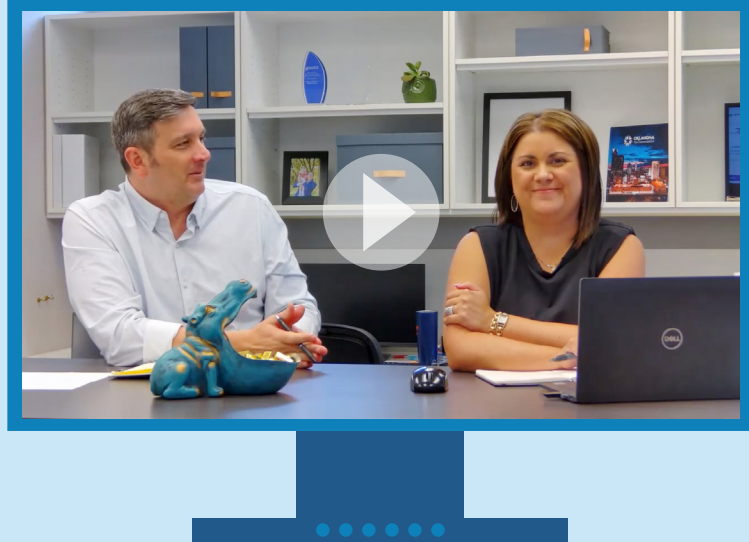


Karen Rebitzke
Driver License Examiner
Tulsa West



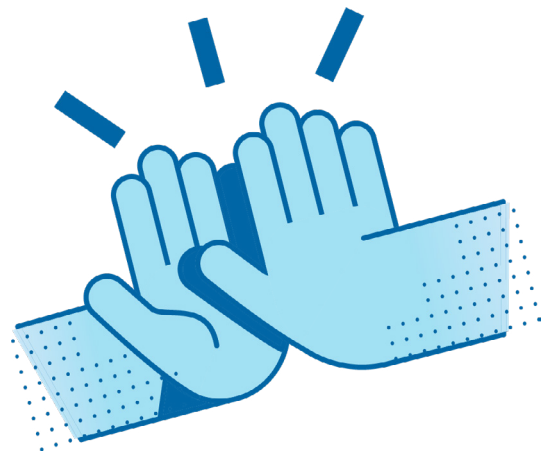
Watch: Employee Town Hall

Did you miss last week's Town Hall? [Check out the recording!](#)



High Five Your Teammates!

Get ready to celebrate excellence at Service Oklahoma and High Five your fellow teammates! We're launching an exciting new peer-to-peer recognition program called High Five. This initiative empowers employees to spotlight their colleagues for exemplifying one or more of Service Oklahoma's five core values of being pioneering, authentic, reliable, neighborly and trusted teammates. The High Five program works through a digital form that allows employees to recognize their colleagues. Recipients receive a digital acknowledgment and may also receive additional rewards as a result of their High Five.



We are thrilled to start formally recognizing the exceptional work everyone is doing. Together, let's build a culture of appreciation and excellence at Service Oklahoma.

Ready to submit your first peer High Five? [Click here to fill out the form to celebrate your teammates!](#)





Ready, Set, Tag! Public Awareness Campaign

SB2035, also known as the Mason Treat Act, signifies a fundamental shift in the way license plates are issued in the state. Starting Sept. 1, 2024, this new legislation will transform the vehicle registration process to limit the amount of time temporary paper tags are on vehicles.

When the law takes effect, dealers and those participating in private vehicle sales will have two business days from the date of sale to submit pre-registration information. Service Oklahoma will then send a metal license plate and pre-registration decals to the vehicle owner within ten days of the sale. Beginning Sept. 1, paper temporary tags will only be valid for those ten days.

Oklahomans will still have two months from the date of purchase to complete their full vehicle registration. They will then replace their pre-registration decals with the standard month and year decals.

Once the law takes effect, all license plate information will be input into Service Oklahoma's system during the pre-registration process. This will enable law enforcement groups and the OTA's PlatePay system to have quicker access to vehicle owner information.

To prepare Oklahomans for the new vehicle registration process starting Sept. 1, we're launching a statewide public awareness campaign. Ready, Set, Tag! is the campaign to boost public awareness about the new, quick and secure vehicle registration process.



The goal of the campaign is to inform and educate Oklahomans about the new vehicle registration process and how it will create safer roads, while also increasing Service Oklahoma's brand awareness

Here's how the new and convenient vehicle registration process will work starting Sept. 1.

TEN

Oklahomans will have **ten** days from the date of sale to get a metal license plate and pre-registration decals on their newly purchased vehicles. The pre-registration decals indicate the vehicle sale information has been sent to Service Oklahoma, but the vehicle has not yet been fully registered.

- ▶ If an Oklahoman is transferring their current metal license plate to a new vehicle, they will simply add the pre-registration decals to their existing metal plate.
- ▶ If an Oklahoman does not have a metal license plate, they will receive a standard metal license plate along with their pre-registration decals. A paper temporary tag will be available to affix on the vehicle while awaiting the metal license plate for up to **ten** days.

TWO

Dealers and those participating in private vehicle sales will have **two** business days from the date of sale to submit pre-registration information. Once the information is confirmed by both the buyer and the seller, the metal license plate and pre-registration decals will be sent to the vehicle owner.

Oklahomans will still have **two** months from the date of purchase to complete their vehicle registration and will then replace the pre-registration decals with the standard month and year decals.



It's time to take flight!

Starting July 1st, Service Oklahoma began offering aircraft registration services! Legislation passed last year transferring the registration of aircraft and aircraft dealers from the Oklahoma Tax Commission to Service Oklahoma and we are excited to be able to offer aircraft registrations online at okcars.service.ok.gov.

Here are a few fun facts about aircraft registration.

Did you know these aircraft require registration with Service Oklahoma?

- ▶ Turbo Jets
- ▶ Sailplanes
- ▶ Hot Air Balloons
- ▶ Home-build Aircraft

Like boat registrations, there is a set yearly date for aircraft registrations. All aircraft registrations in Oklahoma expire on December 31st.

Commercially owned aircraft are not required to be registered with Service Oklahoma. All privately owned aircraft do require registration.



Virtual Visit Launch

Oklahomans whose Driver Licenses have been suspended now have three options when they need to reinstate their license: visit one of our compliance officers in-person at select locations, go online to our Reinstatement Portal, or use our recently launched Virtual Appointments – a hybrid option allowing Oklahomans to talk through their reinstatement with a Service Oklahoma staff member without an in-person visit.

This Virtual Appointment process enables citizens to easily connect with Service Oklahoma team members from a computer or mobile device. Like the online Reinstatement Portal, users are guided through an eligibility check, document requirements and payment processes. Virtual appointments and the online portal aim to simplify the reinstatement process, often eliminating the need for in-person visits. Once reinstatement fees are paid, eligible individuals can regain their driving privileges with their current, unexpired Driver License.

Hear from one of our Compliance Officers participating in Virtual Appointments:

“My experience with the virtual visits has been great. Customers love the convenience of being able to log on and reinstate without having to drive to our location. Customers can upload their documents directly to the chat or email them to us, which has been handy. We are able to immediately invoice them and take their payment. I really like the program. It seems to be picking up a bit as well, as customers are learning about this being an option for them.”

Brandon Albers, Compliance Officer

TOM CLARK



OPERATOR OF THE *Month!*

FEATURING SERVICE OKLAHOMA MANGUM!

This month's licensed operator is the Mangum Tag Agency! Tom Clark has been the licensed operator in Mangum for the last seven years. He built a reputation for his exceptional service in helping residents with vehicle registrations, titles, driver license services and more. While he loves helping Mangum residents, he also enjoys being a rattlesnake hunter in his free time!

Employee Shirt Store Open July 1 – 15!

Employees can purchase as many additional Service Oklahoma shirts as they like while the store is open in June. [Access the employee shirt store at this link!](#)

Those wanting an additional Service Oklahoma t-shirt can purchase it for \$9.50 plus tax. Sizes 2X and up will incur a \$2 increment charge per size up to 6X. ★



[CLICK HERE](#)

Anniversaries

Happy anniversary to our Service Oklahoma teammate celebrating a milestone anniversary in July. We're thankful for Randy's years of service with the State of Oklahoma!

25 Years



Randolph Balthazar

July 26

Business Support Specialist
Classen HQ

Retirements

We are pleased to celebrate the following employees for their many years of service with the State and we wish them the best in retirement!

11 Years



Patrick Hickerson

Compliance Lead
OKC-Classen

20 Years



Janice Marsh

Business Support Specialist
OKC-Classen

Tell Me Something Good!

Zone Three Regional Manager James Nance's daughter, Madison, graduated valedictorian at Okarche High School and has signed to play softball at Northeastern State University in Tahlequah this fall!

We want to celebrate with you! Have you recently achieved a personal goal, picked up an exciting hobby, or experienced a moment of pride? We'd love to feature your positive stories in our "Tell Me Something Good" section.

Please send a short summary, along with any photos you'd like to share to vanessa.paeth@service.ok.gov



Photo: Outfield/utility player Madison Nance (second from left) with her teammates



Riversport Discounts for State Employees

Summer is more fun with your [Oklahoma state employee discounts](#)! From theme park tickets to beach gear, your perks can help stretch your vacation budget. Whether you're planning a family trip or a local outing, don't forget to check out the savings available to you as a state employee.

Before your summer adventures begin, take a moment to explore how your employee discounts can make this season even brighter.

This month, we're highlighting [Riversport!](#) Check out their website for more information and enjoy the discounts they have to offer all State of Oklahoma employees!



\$10 OFF

The regularly priced Adventure pass, which includes climbing, sliding, leaping, rolling, bouncing and gaming.

\$20 OFF

The regularly priced Riversport pass, which includes everything in the Adventure pass, plus rafting, tubing, surfing and paddling.

\$100 OFF

The regularly priced season pass, which includes everything in the previously listed levels, plus the gym membership, discover experience and kayak excursion.

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