

# Indicator 14 Post-School Outcomes Survey

Districts Interviewing Exiting Students  
April 14, 2022



**OKLAHOMA**  
Education



# Welcome!

## Oklahoma State Department of Education



**Ginger Elliott-Teague**



**Lori Chesnut**

## Data Driven Enterprises



**Carol Ogley**

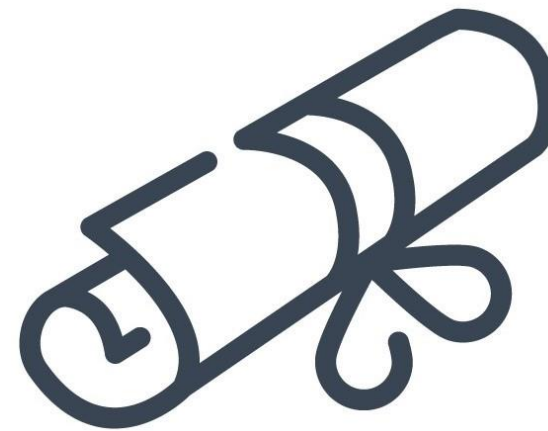
# Indicator 14: Post-School Outcomes

- Students with disabilities who either **graduated, dropped-out, or aged-out** the year before are called and asked about their education, training, and employment experiences.



# Why should your district opt-in? #1

Get a **higher** response rate!

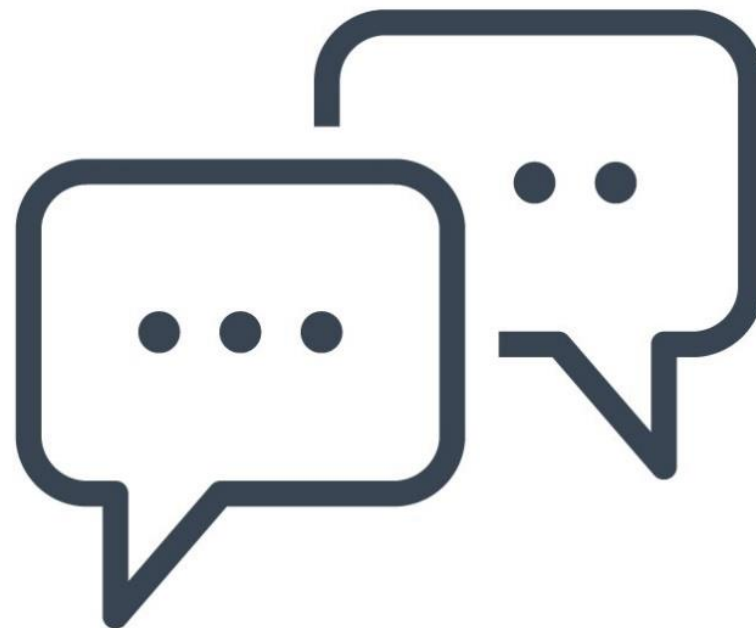


## Response Rate Comparison

Opt-in Districts	Professional Interviewers
67%	11%

# Why should your district opt-in? #2

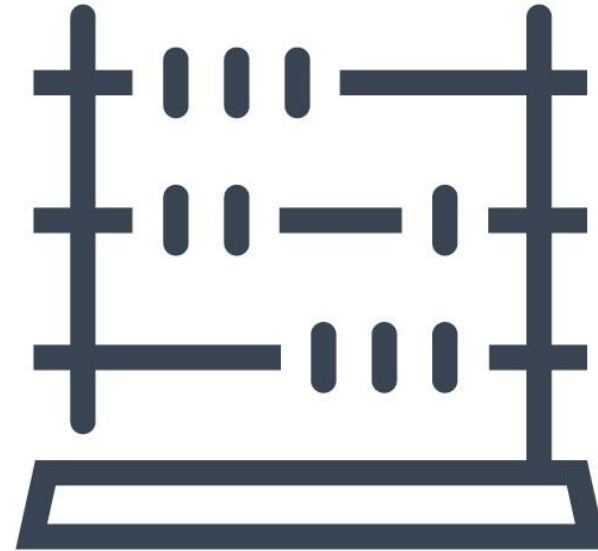
Learn the **stories** behind the numbers!



# Why should your district opt-in? #3

State **accountability** for Indicator 14 is increasing.

- Response rates will be reported in the District Data Profiles.



# District Experiences

**Great way to  
reconnect  
with families!**

**It was fun  
and  
exciting!**

**Be persistent!**

**It's a beautiful  
public  
relations  
opportunity!**

**The person  
that does the  
surveying  
needs strong  
social skills.**

# District Experiences – What Worked?

**Printed out a survey and made a folder for each student with their contact information so I could go back and enter the results of the survey in the computer if needed.**

**I enjoyed visiting with former students and families.**

**Opportunity to refer to community services (mental health).**

**Students were eager to share!**

**Hearing the success stories**

**Offering a reward or incentive to participate.**



# District Experiences – Challenges/Solutions

**Demographics may have been outdated.**

**I have district access so I was able to locate alternate numbers including student cell phones to reach the students.**

**Not sure who I was (might be a telemarker), hesitant to respond.**

**Plant the seed for the survey earlier-Junior, Senior year. Have a postcard or something that tells about the survey. Include a copy of the survey in Exit meetings.**

# Phone Interview Window

- Districts may interview students from June 15 - July 30.

## June

S	M	T	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

## July

S	M	T	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

# Materials Needed for the Interviews

- Data Driven Enterprises will send an email with the following materials:
  - 1) Password protected call list (2nd email will include password)
  - 2) Phone Interview Protocol
  - 3) Instructions/FAQ Document



# What is the process? #1

- Individual(s) from the district will:
  - 1) Review the Phone Interview Protocol to become familiar with the questions.
  - 2) Review the instructions/FAQ document.
  - 3) Decide on a data collection method (print protocol or enter directly into Alchemer).

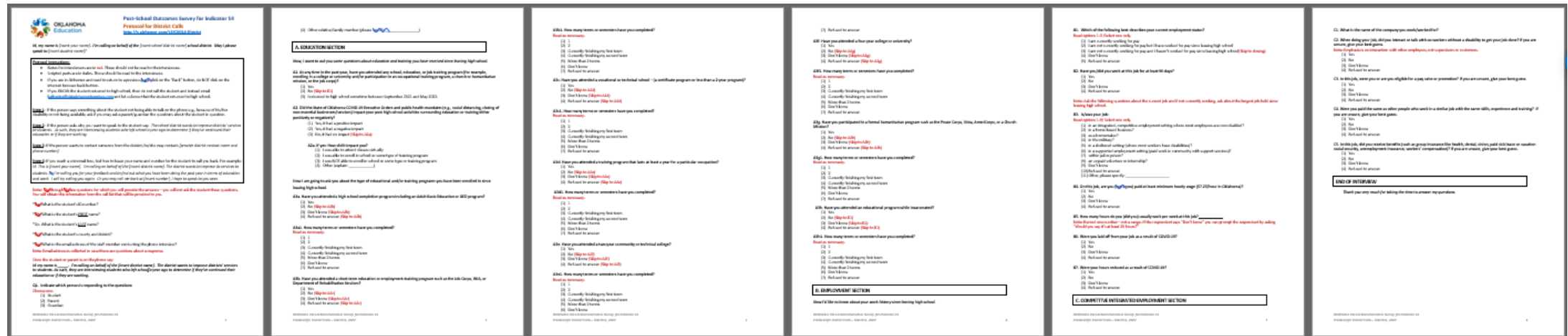


# What is the process? #2

- Individual(s) from the district will:
  - 4) Call/interview students (six attempts to each available number).
  - 5) Enter data into Alchemer.
  - 6) Do not call list/Dispositions (outcomes of the calls):
    - **Required:** Email a list of student IDs with do not call dispositions such as “take me off the list,” “refused to participate,” or “deceased” to Data Driven Enterprises.
    - **Voluntary:** Track all call dispositions for your internal use.

# Review Before Calling Students

- Review and familiarize yourself with the complete phone interview protocol and the instructions/FAQ document.



# Call List

- Password protected spreadsheet
- Track calls by date, number dialed, and disposition for internal use.
- Must email a list of student IDs with do not call dispositions such as “take me off the list,” “refused to participate,” or “deceased.”
- We suggest at least **six call attempts** to each available number.

# Interview Students

- There are a couple of options for interviewing students. Find what works best for you!





# Interview Students – Option 1

- Follow the online interview protocol via Alchemer and record responses online during the interview.
  - a) Before calling the student, complete questions Qa-Qe (student state ID, student first name, student district, and your email address).
  - b) Once the student (or the person responding to the survey) is on the phone, begin the interview with Q1!

# Interview Students – Option 2

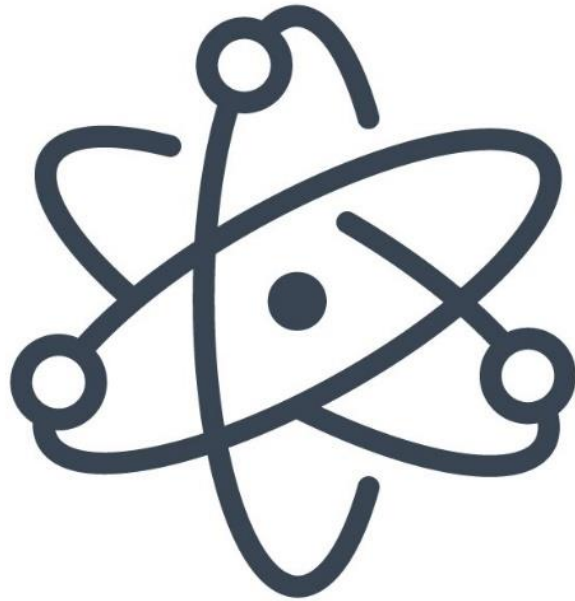
- Print out the interview protocol for each student and record the student answers on paper. Once finished interviewing, **enter the responses online** in Alchemer.



# Don't Know! #1

- **Question:**

- What if respondents **don't know** the answer to a question?



# Don't Know! #2

- **Answer:**

- The respondents can answer “don't know,” but these responses impact the score the district/state receives on Indicator 14.
- So if a respondent says “I don't know,” we suggest you encourage respondents to provide an accurate answer if at all possible.

# Record Interview Responses Online

- All student responses **must be recorded in the online version** of the phone interview protocol via Alchemer *(either while you are doing the interview or after the fact)*.

<http://s.alchemer.com/s3/OKi14-District>



# Opt-In!

- Let us know if your district would like to “opt-in” to do the calls by May 27, 2022.
- Send an email with the following information to Lori Chesnut at [Lori.Chesnut@sde.ok.gov](mailto:Lori.Chesnut@sde.ok.gov):
  - District Name
  - Contact Name
  - Contact Email

# Questions

- **Technical** questions? Contact Data Driven Enterprises:
  - Carol Ogle at [Carol@DataDrivenEnterprises.com](mailto:Carol@DataDrivenEnterprises.com)
  - Katherine Dunlap at [Katherine@DataDrivenEnterprises.com](mailto:Katherine@DataDrivenEnterprises.com)
- **Content** questions? Contact OK State Dept. of Education:
  - Ginger Elliott-Teague at 405-521-4871 or [ginger.elliott-teague@sde.ok.gov](mailto:ginger.elliott-teague@sde.ok.gov)
  - Lori Chesnut at 405-521-4802 or [lori.chesnut@sde.ok.gov](mailto:lori.chesnut@sde.ok.gov)