

## PROCESS TIMELINE

Complaint  
filed.  
Process  
begins.



**DAY  
1**



**DAY  
25**

Hearings and  
mediation  
must take  
place within  
25 business  
days of  
complaint  
submission.

# COMPLAINT PROCESS

Employee has 5 days from the event to file a complaint.



\*ALJ = Administrative Law Judges

\*CSD = Civil Services Department

\*HCM = Human Capital Management

\*OAG = OK Attorney General



**OKLAHOMA**