The latest evolution of our organizational model has led to creation of 11 service teams in OMES ISD:

**• Security Operations -** Daniel Hanttula is expanding his current role to oversee our Cyber Command, Business Continuity/Disaster Recovery, Security Infrastructure and Security as a Service functions.

**• Quality and Accountability -** John Santos is expanding his role to lead our Quality Service Management, Quality Product Management, Service Delivery Process Maturity and IT Compliance functions.

**• Technology Strategy -** Sarjoo Shah will continue in his role as Business Segment Director (BSD) for Eligibility and Insurance. His responsibilities will also expand his role to include our functions for IT strategy, innovation and emerging technologies, enterprise architecture, procurement architecture reviews and design.

**• Public Safety and Defense -** Ben Gherezgiher will continue his role as BSD for this business segment and has accepted a new challenge of developing a comprehensive Center for Excellence for Public Safety and Defense systems, services and data.

**• Client Experience -** Sunni Bolt is expanding her role to lead our customer-facing, technical services to provide excellence in each client experience. These functions include PC support, mobility services, technical account management and service desk.

**• Platform and Product Services -** Kathryn Henson will continue in her role as Unification Program Manager. Her responsibilities will also expand to include functions related to our facilities, mainframe, storage/backups and hardware/software management of the logical and physical components of our Platform and Product environments.

**• Technology Services -** Dustin Crossfield is expanding his role to include our functions related to statewide communication technologies, cabling, the Information Technology Operating Command Center (IT-OCC); Small, Light and Tactical (SLT) Solutions and hosted technology solutions.

**• Enterprise Programs -** Fonda Logston is expanding her role to assist in organizing our enterprise IT resources in a direct relationship to the vision and the mission, strategy, goals and objectives. This includes our project management, IT governance, strategic programs and business analysis functions.

**• Data-Driven Services -** Patsy Leisering will continue in her role as BSD for Health. Her responsibilities will also expand to include our data governance, data management, data analysis, business intelligence and citizen transparency functions.

**• Application/Database Services -** Bryan Moore will continue in his role as BSD for Finance, Administrative, Regulatory and Revenue. His responsibilities will expand to include application and database development and management.

**• External Relations and Strategic Ventures -** Brian Berglan will continue in his role as BSD for Education, Natural Resources and Construction. His responsibilities will expand to include coordination of our technology procurement needs and our strategic ventures, strategic alliances and partnerships functions.