



OKLAHOMA INSURANCE DEPARTMENT

June 4, 2018

To all private passenger auto insurance companies in Oklahoma:

Friday, the Oklahoma Office of Management & Enterprise Services (OMES) awarded a contract for the Oklahoma Insurance Department's (OID) Oklahoma Compulsory Insurance Verification System (OCIVS) to MV Solutions, Inc. (MVS). This new system will be hosted by MVS under the authority of OID. I want to take a moment to inform you of why we are undertaking this project and set out my expectations for your company going forward.

During the 2017 legislative session, the Oklahoma Legislature passed, and the governor signed into law, Senate Bill 115. The measure transfers OCIVS from the Department of Public Safety (DPS) to OID. The contract awarded Friday is the first step toward creating a system that will be relied upon by law enforcement officers, court clerks, district attorneys, and tag agents.

OCIVS has become unreliable because insurers are given the choice of two options: either (1) upload policy data on a weekly or even monthly basis or (2) upload data and also create a web service that allows OCIVS to tap into the insurer's real time book of business data. Unfortunately, option 1 creates a lag between policy inception and the moment the information is queried by OCIVS users. A minority of the private passenger auto market in Oklahoma utilizes option 1, which is an outdated method the State of Oklahoma is moving away from under this new system. As this new system is implemented, OID will require all private passenger auto insurance writers to participate in the OCIVS by using a web service.

I am informing you of this now so there won't be any surprises later.

MV Solutions, Inc. will contact you soon to begin the process of implementing the new system. Please respond to this letter by providing my office with a point of contact name, email address, and telephone number for this project. Please submit these to Deputy Commissioner Buddy Combs (Buddy.Combs@oid.ok.gov).

Thank you for your cooperation. Our goal is to work with you as we move forward together to improve this system to the benefit of all OCIVS users and the people of Oklahoma.

Sincerely,

A handwritten signature in black ink that reads "John D. Doak". The signature is written in a cursive, slightly slanted style.

John D. Doak
Insurance Commissioner
Oklahoma Insurance Department