

# SoonerSelect

## Understanding Readiness Reviews

You've likely heard a lot of talk about readiness review, especially if you work closely with one of the reviewers in the agency working diligently to evaluate the submissions by the SoonerSelect dental contracted entities (CEs), and the team will be working in the coming months on readiness reviews for SoonerSelect health and the children's specialty program CEs.

So, what's all the fuss?

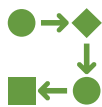
Besides being a fun alliteration, **readiness reviews ensure our partners are prepared** to do what they said they would and that's to give SoonerSelect members and provider partners a best-in-class experience.

The Centers for Medicare and Medicaid Services (CMS) requires states going through a delivery transformation like Oklahoma's to complete readiness evaluations.



### What's the main goal?

The main objective of the reviews is to **assess all readiness requirements** in preparation for a go/no-go decision and determine what areas require updates or additional monitoring and technical assistance by OHCA.



### What does a readiness review evaluate?

There are two main types of reviews: **Desk reviews** focus on the CEs' policies and procedures for executing the requirements of the SoonerSelect contract and complying with federal and state regulations.

**On-site reviews** verify requirements that need face-to-face interaction with the CEs, such as demonstrations, interviewing and meeting key staff, and assessing facilities.



### What if the CEs are missing requirements?

CEs must complete **corrective action plans for deficiencies** the readiness review team identifies. OHCA will monitor CEs for the completion of the plans and close them once the deficiency is addressed to OHCA's satisfaction.



### How will the final information be used?

A final summary report to CMS will include an in-depth discussion on potential monitoring activities for OHCA post-readiness review and any ongoing corrective action plans. The report will also include **go/no-go decisions on whether each CE is ready** to participate in the SoonerSelect.