



2021 Ohio Public Private Partnership (OP3)

SUMMER SEMINAR

PETER NEFFENGER

Former Head of the Transportation Security Administration (TSA) & Vice Admiral, U.S. Coast Guard (Ret.)

Best known for transforming the TSA from a widely criticized entity that had lost public and media confidence into a specialized and highly proficient counterterrorism agency, Admiral Peter Neffenger spearheaded one of the public sector's most hailed turnarounds. Appointed by President Obama on the heels of a damning Inspector General report that found multiple security lapses at U.S. airport screening checkpoints, Admiral Neffenger created a national training academy for TSA agents, championed innovative partnerships with airlines to fund state-of-the-art technology at checkpoints, and improved public satisfaction by virtually eliminating the hours-long lines plaguing major hubs during peak travel times. His "TSA Roadmap" detailing the step-by-step process and leadership philosophy that inspired a workforce of 60,000 to dramatically reinvent itself has become required reading in both the public and private sectors.



Before joining the TSA, Admiral Neffenger had a long and distinguished career in the U.S. Coast Guard, serving most recently as its 29th Vice Commandant. Previously, he was the Coast Guard's Deputy Commandant for Operations, directing strategy, capital resources and doctrine for forces stationed around the world. Admiral Neffenger is a renowned expert in crisis management and emergency response, garnering an exceptional reputation in this field as the Deputy National Incident Commander for the 2010 BP Deepwater Horizon oil spill. In this role, he coordinated more than 50,000 people in the response to the largest and most complex maritime oil spill in U.S. history. He holds a M.P.A. from Harvard University, a M.A. in National Security and Strategic Studies from the U.S. Naval War College and a M.A. in Business Management from Central Michigan University. Actively engaged in international issues, he is a member of the Pacific Council on International Policy and has served as the US Head of Delegation to the Arctic Council, the International Maritime Organization and the International Civil Aviation Organization, addressing global issues of safety, security and operational challenges.

Sharing his unique experiences from 30+ years of commanding complex missions and directing strategic and operational responses to numerous crisis situations, Admiral Neffenger is an accomplished public speaker who has testified before the U.S. Congress more than 20 times and delivered empowering keynotes to a wide range of audiences. Combining his TSA background with decades in maritime law enforcement and transportation safety and security, he brings a high-level, yet accessible perspective on current homeland security and terrorism risks, especially within our nation's air travel and ground transportation systems. Inspiring, informative and always entertaining, Admiral Neffenger provides organizations and their leaders with actionable insights for transforming organizations, inspiring workforces, leveraging crisis, radically changing perceptions, and most importantly, delivering meaningful results.