When communicating with me, please:
• Get my attention first.
• Move to a well-lit area, when possible.
• Make eye contact when you speak.
• Repeat, rephrase, or write your request down if necessary.

Be aware that:
• Shining a flashlight in my face will make it difficult for me to understand you.
• I may need to communicate through a qualified sign language interpreter.
• I may need to connect an assistive device to my hearing aid or cochlear implant to hear better.
• A hearing aid or cochlear implant does NOT allow me to understand everything you say.

If I am going to be arrested or be asked to come in for questioning, I may need:
• A qualified sign language interpreter for both spoken and written communication.
• A communication access real-time translation (CART) for captioning conversations.
• For a phone call — video phone, internet service, computer, captioned telephone, or cell phone for texting.

Disclaimer: This visor card does not waive the user’s right to effective communication under the Americans with Disabilities Act (ADA).