



# Ohio Senior Health Insurance Information Program (OSHIIP)

## Your Trusted Source For Medicare Information

Each state has SHIP to provide objective and unbiased Medicare information and counseling. Since 1992, Ohio's SHIP (OSHIIP) has been that resource for Ohio! OSHIIP's hotline experts, speaker's bureau, and trained volunteers educate consumers about Medicare and other health insurance matters.

### In 2025 OSHIIP...

**Educated**



**518,162**  
at free  
public events



**Saved Ohio  
Medicare  
patients**

**\$77 million**



**Assisted**

**80,071**

disabled Ohioans to  
navigate Medicare

**Provided free counseling and  
claims help**

**342,628**

Medicare patients, families, caregivers



**Enrolled**

**331,113**

Ohioans into financial savings  
programs and cost-effective plans

**Reached**



**228,329**

underserved (rural, low-  
income, English as second  
language) Ohioans



## OSHIIP Has More Than 500 Certified Volunteer Counselors Statewide!

In 2025, OSHIIP received less than \$1 per Ohio Medicare enrollee in federal funding.

In 2025 OSHIIP volunteers gave  
**82,881 hrs**

A time value of  
**\$2,687,016**

### Who OSHIIP Serves and Supports



Seniors (65 and older) - Especially those enrolling in Medicare or looking to understand their coverage options.



Caregivers - Family members or others helping someone manage their healthcare decisions.



Medicare Beneficiaries - Anyone already enrolled in Medicare who needs help with coverage, claims, or costs.



People Needing Long-Term Care Insurance Guidance - Including those planning for future healthcare needs.



People with Disabilities - Under 65 who qualify for Medicare due to disability.



Pre-Retirees - Individuals nearing retirement who need help planning for health insurance needs.



Low-Income Individuals - Who may qualify for Medicaid, Medicare Savings Programs, or Extra Help with prescriptions.



People with Questions About Medigap, Medicare Advantage, and Part D - Helping them compare options or enroll.



**Department of Insurance**  
Senior Health Insurance Information Program



**SHIP**  
State Health Insurance Assistance Program

800-686-1578

[insurance.ohio.gov/oshiip](https://insurance.ohio.gov/oshiip)