



Department of Children and Youth Memo 25-060

TO: Intake staff at Public Children Services Agencies (PCSAs) and Title IV-E Courts

FROM: Brittaney Carter, Chief Information Officer

DATE: August 19, 2025

SUBJECT: Deployment Communications for the Upcoming August 2025 Release for Taking Early Action Matters (TEAM) Ohio

What problem are we trying to solve?

With the integration of TEAM Ohio with Ohio (Statewide Automated Child Welfare Information System) SACWIS, the Department of Children and Youth (DCY) identified the following issues:

- There was no option for Stranger Danger allegations.
- If a user selected the “Save for Later” button, it would clear out the information on a linked person. When the information was cleared out, the user was prevented from submitting to Ohio SACWIS. The user would need to search and link the person again to complete the intake.
- When a Mandated Reporter selected Ross, Vinton, Ottawa, or Hocking counties, they were unable to send their referrals through TEAM Ohio to Ross, Vinton, Hocking, and Ottawa counties.
- Ross, Vinton, Ottawa, and Hocking counties were also unable to send intakes to Ohio SACWIS.

What can you expect?

The following changes will be made within TEAM Ohio:

- An information bubble was added to the TEAM Ohio Person Search screen next to the Ohio SACWIS Person ID field. The information bubble informs users that if the Save for Later button is selected, the Ohio SACWIS Person ID will be removed causing the users to have to search and link the person again in order to complete the intake.
- An Allegation Type of Stranger Danger is being added for the Family in Need of Services (FINS) Intake category.



- Mandated Reporters are able to select Ross, Vinton, Hocking and Ottawa PCSAs. PCSAs are now receiving the notifications of referrals coming in and able to send these referrals to Ohio SACWIS.

How can you prepare?

The updated TEAM Ohio User Guides can be found here: [Knowledge Base - TEAM Ohio](#)

Deployment Details

The August deployment with the above referenced items is scheduled for deployment on 8/28/2025.

Who to contact?

If you have additional questions pertaining to this Deployment Communication, please contact the [Customer Care Center](#).