



# Fall 2018 Training Courses

- CONNECTICUT
- MAINE
- MASSACHUSETTS
- NEW HAMPSHIRE
- NEW YORK**
- RHODE ISLAND
- VERMONT

## Train-The-Trainer

**Tuesday-Thursday, October 23-25, 2018**  
**Village of Green Island, Green Island, NY**  
**8:30 a.m. – 3:30 p.m. Sign-in begins at 8:00 a.m.**

With the rapidly changing technology in our field and the ever-present need to prepare operators to qualify for and pass certification exams, quality training for water and wastewater professionals has never been more important. This program is designed for environmental professionals who are responsible for developing and delivering training programs for water and wastewater operators.

Participants will gain an understanding of the basic characteristics of adult learners, the ways to overcome resistance to learning, and the instructor's role in the success of the training experience. We will look at what the training needs of our workforce are, and what material is available to help create effective training sessions. Participants will learn how to design and develop a training program, present material to an audience, create a learning environment that is conducive to learning, and lead a training session with greater confidence and credibility.

This workshop will be presented by Jon Jewett. Jon received a Masters of Public Administration from the University of Vermont, has 30 years of experience in training and is a Nationally Certified Environmental Trainer.

**Instructor:** Jon Jewett, Compliance Assistance, Inc.  
**Cost:** \$290 (lunch included)  
**Credits:** 18 Training Contact Hours  
**Course #:** ETC1724



[CLICK HERE TO REGISTER ONLINE](#)

Course Title \_\_\_\_\_ Course # \_\_\_\_\_

Your Name \_\_\_\_\_

Wastewater License # \_\_\_\_\_ State \_\_\_\_\_

Company/Facility \_\_\_\_\_

Street \_\_\_\_\_

City/Town \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_

E-mail \_\_\_\_\_

Emergency Contact Phone Number (cell or home) \_\_\_\_\_  
 (in case of class cancellation/instructor illness, etc.)

Indicate method of payment \_\_\_\_\_ Amount Enclosed \$ \_\_\_\_\_

Check No. \_\_\_\_\_ or PO No. \_\_\_\_\_ or Credit Card \_\_\_\_\_  
 (indicate Visa, MC or Discover)

Credit Card # \_\_\_\_\_

3-digit code \_\_\_\_\_ Expiration \_\_\_\_\_  
 (located on back of card) month/year

Name on Card \_\_\_\_\_

Signature Required \_\_\_\_\_ Date \_\_\_\_\_

PLEASE NOTE: Enrollment is on a first-come, first-served basis, so please return your application as soon as possible. We appreciate you taking time to notify us if you cannot attend a course for which you have registered. This makes a big difference to someone else who requires the training. THANK YOU!

- Checks/Money Orders: Should be made payable to "NEIWPC Training". Note New Policy: There is a \$15.00 fee for checks returned due to insufficient funds.
- Registration Deadline: You must register at least seven days in advance of the first day of the course. Registrations after this time will incur a \$15 late fee.
- Cancellations/No-Shows: Seven days notice is required IN WRITING (mailed or faxed) for you to cancel at no cost. Cancellations received after this time will be charged \$25 for programs under \$125 and \$50 for programs over \$125. Registrants who do not cancel and who fail to show are responsible for full payment.
- Credits: Participants must attend ALL hours of training to be eligible for Training Contact Hours. TCHs are awarded upon completion of a course. The certificates are mailed to participants. All courses listed in this catalog have been approved for wastewater license renewal credit hours only, unless otherwise noted.
- Use one form per course. Photocopy this page to apply for multiple courses.
- NEIWPC reserves the right to postpone, reschedule or cancel any course as attendance dictates.

Mail form and payment to:  
 NEIWPC - Training; 650 Suffolk St., Ste. 410, Lowell, MA 01854  
 Or fax with a purchase order to: (978) 323-7919.  
 Registrations cannot be completed over the phone.  
 Hard copies must be mailed or faxed.