



## **Personal Emergency Response Services**

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### **Service Options Waiver Training**

#### **Applicable to:**

- **Developmental Disability Waiver**
- **Acquired Brain Disorder Waiver**
- **In Home Supports Waiver**

# DD/ABD/IHS Waiver Services: Personal Emergency Response Services (PERS)

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## DD Waiver Definition



**Personal Emergency Response Services (PERS)** are smart technology devices that enable individuals to summon help in an emergency including but not limited to:

- Wearable or portable devices that allow for safe mobility.
- Response systems that are connected to the individual's telephone and programmed to signal a response center when activated.
- Staffed and monitored response systems that operate 24 hours/day, 7 days/week.
- Any device that informs of elopement such as wandering awareness alerts.

## How Does This Help Me Achieve My Goals?



**Personal Emergency Response Services (PERS)** are smart devices that help individuals get assistance quickly in an emergency.

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## Personal Emergency Response Services (PERS) Scenario



### Background

Alex is a 28-year-old man with a developmental disability who has recently moved into his own apartment. Alex has not previously lived independently and is excited to do so. One thing he has considered is ensuring he remains safe and can get help quickly if needed.



### Accessing and Using the Service

Alex works with his Service Coordinator to access Personal Emergency Response Services (PERS) through the DD waiver. They choose a device that Alex can easily carry with him. This device is connected to his phone and is programmed to signal a response when activated. The system is monitored by staff 24/7, ensuring that help is always available.



### Outcome of the Service

With PERS in place, Alex feels that his considerations to ensure success in living independently have been met. One day, Alex takes a shortcut walking home. Unfortunately, Alex got lost when he took this shortcut. Alex was able to press the button on his wearable device, and within moments, a member of the support team is speaking to him through the device. They quickly assessed the situation and asked Alex what type of support he needs; whether he would like support to call for someone to meet him at his location or if he would like help with directions. Alex chose to work with the support team member to get directions in order to get back on track and make it safely home.

**\*All examples are illustrative and not based on individuals supported.**

# Service Limits and ISA Requirements

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Service Limit	ISA Requirement(s)
<p><b>\$2,000 per year</b></p> <ul style="list-style-type: none"><li>• <b>Available Remotely – No</b></li><li>• <b>Access in Acute Care - Yes</b></li></ul>	<p><b>Description of Personal Emergency Response Services needs identified.</b></p>



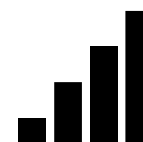
## Remote Services

When a service can be offered **remotely**, it means you don't have to be **physically present** at a specific location to use it.



## Acute Care

When services can be accessed in **acute care**, it means that individuals who are in a **hospital or another urgent care facility** can still **receive these important services**.



## Service Limits

When waived services have limits, it means there are **specific restrictions or caps** on the types, amounts, or costs of services that can be provided under a waiver program.