



Individual Goods and Services

Service Options Waiver Training

Applicable to:

- **Developmental Disability Waiver**
- **Acquired Brain Disorder Waiver**
- **In Home Supports Waiver**

DD/ABD/IHS Waiver Services: Individual Goods and Services

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Waiver Definition



Individual Goods and Services include services, equipment, or supplies that address an identified need in an individual's service agreement (including improving and maintaining the individual's opportunities for full membership in the community).

How Does This Help Me Achieve My Goals?



Individual Goods and Services are services, equipment, or supplies that meet a need identified in an individual's service agreement and meet one of the following requirements:

- The item or service would decrease the need for other Medicaid services.
- Promote inclusion in the community.
- Increase the individual's safety in the home environment.
- The individual and their family does not have the funds to purchase the item, or the service is not available through other sources.

Individual Goods and Services Scenario



Background

Carl is a 22-year-old man with a developmental disability. He lives independently in a small apartment in a suburban neighborhood. Carl has a part-time job at a local grocery store and enjoys participating in his community such as volunteering at the local animal shelter and attending social events at the community center. However, Carl has expressed a desire to improve his social skills and increase his participation in community involvement. His Service Agreement (SA) identifies these goals and outlines the need for specific services, equipment, or supplies to help him achieve full membership in the community.



Accessing and Using the Service

Carl's service coordinator works with him to determine the needed services and equipment to achieve his goals. They agree on two key supports: a specialized driving training program and a monthly bus pass for transportation while he learns to drive. His service coordinator assists Carl in applying for these services, ensuring all supports are included in his Service Agreement (SA). Carl's service agreement will outline accessing Individual Goods and Services for the specialized driving training program and Non-Medical Transportation for the bus pass.



Outcome of the Service

After six months of using these services, Carl feels confident in his driving ability and will be taking the test to obtain his license. The monthly bus pass allowed him to attend community events, participate in group activities, and volunteer more often. Carl has been saving to purchase a vehicle of his own and will no longer require the bus pass once he obtains his own vehicle. Overall, these supports helped Carl achieve greater independence, improve his quality of life, and develop a sense of belonging in his community.

*All examples are illustrative and not based on individuals supported.

Service Limits and ISA Requirements

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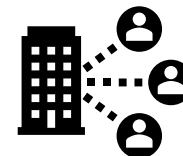
Service Limit

Annual limit of \$1500

- **Available Remotely – Yes**
- **Acute Care - Yes**

ISA Requirement(s)

The item or service must be **identified as necessary in the individual service agreement**. A goal related to the use of the item or service should be available in the individual service agreement, amendments to the service agreement should indicate this item if it wasn't in the original service agreement. Documentation related to the use of the item should be available for review in monthly notes. This item should have an anticipated shelf life. The frequency of purchase would be contingent upon the continued need of the item and the item's ability to continue to meet that need



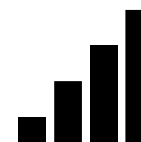
Remote Services

When a service can be offered **remotely**, it means you don't have to be **physically present** at a specific location to use it.



Acute Care

When services can be accessed in **acute care**, it means that individuals who are in a **hospital or another urgent care facility** can still **receive these important services**.



Service Limits

When waived services have limits, it means there are **specific restrictions or caps** on the types, amounts, or costs of services that can be provided under a waiver program.