

NEW LEADERSHIP COURSES IN LEARN

Leadership Competencies for New Supervisors – 45 minutes

In this course, learners will gain essential leadership skills and best practices to help them confidently guide teams, tackle common challenges, and create a productive and positive work environment as new supervisors.

One Conversation Can Change Everything – 30 minutes

In this course, supervisors will learn about the power one conversation can have on employee performance and behavior. Each part of the corrective action conversation will be touched on, including:

Setting work and behavioral expectations for your team; planning and carrying out a corrective action conversation, recognizing what to do when a conversation doesn't go as planned, and closing and documenting your conversation.

1. Corrective Action Series: Errors in Work- 8 minutes

The Corrective Action Series, based on concepts from the course "One Conversation Can Change Everything" presents a corrective action conversation between a fictional supervisor and employee. Learners must lead the supervisor through the conversation, choosing the right prompts and responses, and discovering easy-to-make mistakes along the way. In this course, learners will experience a corrective action scenario between a supervisor and an employee who has made errors in their work.

2. Corrective Action Series: Employee Burnout- 8 minutes

The Corrective Action Series, based on concepts from the course "One Conversation Can Change Everything" presents a corrective action conversation between a fictional supervisor and employee. Learners must lead the supervisor through the conversation, choosing the right prompts and responses, and discovering easy-to-make mistakes along the way. In this course, learners will experience a corrective action scenario between a supervisor and an employee facing burnout.

3. Corrective Action Series: Bullying Coworkers- 8 minutes

The Corrective Action Series, based on concepts from the course "One Conversation Can Change Everything" presents a corrective action conversation between a fictional supervisor and employee. Learners must lead the supervisor through the conversation, choosing the right prompts and responses, and discovering easy-to-make mistakes along the way. In this course, learners will experience a corrective action scenario between a supervisor and an employee who is bullying coworkers.

Psychological Safety (For Supervisors) - 15 minutes

Psychological safety can help your team develop stronger relationships, perform better, and be more innovative. In this course, you'll learn what psychological safety is, what it looks like in the workplace, and how to build up your employees psychological safety using a 3-step approach. What happens when employees are uncomfortable or afraid to speak up.

Servant Leadership - 15 minutes

This supervisor course covers the core principles of servant leadership and introduces techniques to support, guide, and serve employees while balancing organizational goals.

- Understand the core principles and values of servant leadership.
- Identify characteristics and techniques that help you support, guide, and serve your employees.
- Apply strategies to empower and support team members, while balancing organizational goals.

Accountability for Supervisors - 20 minutes

- What is Accountability
- Setting Behavioral Expectations for your team
- Setting Smart Goals
- Tracking Goals, One on One's
- Writing Action Plans
- Lead by Example
- Encouraging Ownership
- Fostering Open Communication
- Support Collaboration
- Recognize Accountability