



Consistency | Transparency | Integrity | Professionalism | Respect | Honesty

22 October 2026

Subject: From CFSS Executive Director – New Update on the Say Something ARS Update & Guidance for NC Public School Units

Dear Superintendents and School Safety Leaders,

I am writing to provide you with an important new update regarding the Say Something Anonymous Reporting System (ARS), powered through our partners at Sandy Hook Promise. This email is an update to the one sent on 23 March 2026.

Update and Current Status

As shared on 23 March 2026, Sandy Hook Promise was made aware of a report involving a potential data security incident connected to their third-party vendor, Navigate360, whose P3 platform supports the ARS.

At that time, there was no evidence of a data breach incident impacting the Say Something ARS or any Sandy Hook Promise systems.

However, Sandy Hook Promise has now been notified by their third-party vendor, Navigate360, that the incident may involve information of some individuals who used the ARS.

Our Commitment to Schools

At CFSS, our priority is ensuring the safety, security and confidence of our public school units.

We are:

- Actively engaged with Sandy Hook Promise and Navigate360
- Monitoring developments closely
- Committed to sharing timely updates with you as information evolves
- Navigate360 will also be providing updates on their websites as well at <https://navigate360.com>

We also want to acknowledge that Sandy Hook Promise has been a **strong and transparent partner**, and we appreciate their proactive communication and collaboration throughout this process.

CENTER FOR SAFER SCHOOLS

Karen W. Fairley, Executive Director | executive@cfssnc.gov
3320 Garner Road, Raleigh, North Carolina 27610
A DIVISION OF THE STATE BUREAU OF INVESTIGATION

Guidance for Schools

If you receive questions from staff, parents or community members:

- Acknowledge awareness of the situation
- Share that the system remains **operational**
- Emphasize that the matter is being actively investigated
- Direct concerned individuals to the resources provided below

Point of Contact Moving Forward

As a reminder, the North Carolina Center for Safer Schools now operates within the North Carolina State Bureau of Investigation. While we continue to coordinate with the North Carolina Department of Public Instruction, CFSS is your **primary source for the most current and accurate information** regarding school safety programs.

For any questions or concerns, please contact us directly:

- Email: CFSS@cfssnc.gov
- Phone: **984-296-0590**

Closing

We understand the importance of trust in systems designed to protect students. Please be assured that CFSS will continue to take all necessary steps to safeguard our schools and will keep you informed every step of the way.

Thank you for your continued partnership and your commitment to student safety.

Respectfully,

A handwritten signature in blue ink, appearing to read 'Karen W. Fairley'.

Karen W. Fairley, J.D.
Executive Director,
North Carolina Center for Safer Schools