TECHNOLOGY SERVICES
NC Department of Public Instruction

Requesting Technical Support

All UID System Issues, All HomeBase, NCEES/Unified Talent, Schoolnet Issues
Contact the NCDPI Service Desk: https://go.ncdpi.gov/help (919) 716-1840

NCEdCloud	
Application Integrations Bad Username/Password Email: support@identityautomation.com	Missing Users Invalid Data Contact the NCDPI Service Desk: https://go.ncdpi.gov/help (919) 716-1840

ECATS
Submit a ticket via ECATS Zendesk Service

NCSIS - PowerSchool	
Application/Support Issues Duplicate Students Submit Case: https://help.powershcool.com (855) 339-4790	NCDPI Business Questions Amplify/Missing Students https://go.ncdpi.gov/help (919) 716-1840

NCSIS - Infinite Campus	
Application/Support Issues Submit Case: https://support.infinitecampus.com	NCDPI Business Questions Duplicate Students Amplify/Missing Students https://go.ncdpi.gov/help (919) 716-1840