

Rave Panic Button FAQ

These frequently asked questions address some of the most common items asked regarding the Panic Button application.

Q1. Is the Rave Panic Button App tracking my location?

No. Rave Panic Button does not track your location when not in use. The only time the Rave Panic Button receives your location is when you press one of the buttons to call for help.

Q2. Does Rave sell my personal information to 3rd parties for Marketing or Sales purposes?

No. Your information is kept private per [Rave's privacy policy](#).

Q3. Does Rave or [Insert Agency] have access to my phone data (pictures, contacts, etc.) after downloading the app?

No. Your information is always kept private per [Rave's privacy policy](#).

Q4. Does Rave or [Insert Agency] have access to my phone camera after downloading the app?

No, the Rave Panic Button does not have access to your camera.

Q5. Can Rave or [Insert Agency] listen to my phone calls after downloading the app?

No.

Q6. Is my contact information publicly searchable after downloading the app?

No.

Q7. When I use the Rave Panic Button app, what data is shown to 9-1-1?

9-1-1 only receives the essential information needed to assist you and your community in an emergency. Data provided to 9-1-1 includes: Name, phone number, and location of where the app was activated is shown to 911 only during the event. Once it is over, that information is no longer accessible.

Q8. Is there a charge to download the Rave Panic Button app?

No. The app is free to download for both Apple and Android devices in Google Play and App Store. The [Insert Agency] has paid all licensing fees for Rave Panic Button for your organization.

Q9. Is there a charge to use the Rave Panic Button app?

No, there is no charge to use the Rave Panic Button. Standard text messaging rates may apply.