












PowerTeacher Pro Grade Calculation Errors


When viewing your Traditional Grade Calculation Setup, you may be seeing a yellow triangle or error message as shown below.

1)  (0 / 7 Reporting Terms Set)

	Status	Edit
	Not set	
	Not set	
		
	Not set	
	Not set	
		
		

2)  (0 / 7 Reporting Terms Set)
 (1 / 8 Reporting Terms Set)
 (1 / 4 Reporting Terms Set)
 (1 / 4 Reporting Terms Set)
 (1 / 3 Reporting Terms Set)
 (1 / 3 Reporting Terms Set)
 (1 / 4 Reporting Terms Set)
 (1 / 4 Reporting Terms Set)
 (1 / 3 Reporting Terms Set)
 (1 / 3 Reporting Terms Set)

3) **F1 Reporting Term for 19-20 Term** 

 A selected reporting term is unavailable for a school where this formula is set as the default.

The yellow triangles displaying under the reporting terms, and the above error message can be ignored, this is only a display issue that will be fixed in the next minor release of PowerSchool.

Users that are receiving the below error message when attempting to view their Grade Calculation Formulas are encouraged to review the Final Grade/Reporting Term Setup for the schools attached to calculation with the error. We have found that this error is caused by overlapping term bins.

Edit High School Grade Calculation Traditional Grade Calculation Formulas

 Error retrieving reporting terms.

Creating a Quick Reference - Update in Properties

Overlapping term bins are terms/store codes set up under the Final Grade/Reporting Term Setup at the school level, where the dates for two term bins (Reporting Term Name) are identical within the same reporting term.

Start Page > School Setup > Final Grade/Reporting Term Setup

Term Name ▾	Reporting Term Name	Start Date	End Date
2019-2020	F1	08/26/2019	06/05/2020
2019-2020	Q1	08/26/2019	10/29/2019
2019-2020	Q2	10/30/2019	01/20/2020
2019-2020	Q3	01/21/2020	03/25/2020
2019-2020	Q4	03/26/2020	06/05/2020
2019-2020	S1	08/26/2019	01/20/2020
2019-2020	S2	01/21/2020	06/05/2020
Quarter 1	F1	08/26/2019	10/29/2019
Quarter 1	Q1	08/26/2019	10/29/2019

NOTE: PowerTeacher Pro App

The PowerTeacher app currently available for download in the Apple App Store and Google Play Store was designed for the old PowerTeacher Gradebook, and does not work for the new PowerTeacher Pro.

If your teachers are using the old app on their mobile devices, please have them use a browser to login to NCEdCloud on their mobile device and access PowerTeacher and PowerTeacher Pro this way.

Per PowerSchool a new app will not be created for PowerTeacher Pro.