PowerSchool version 19 upgrade FAQ

Will we lose any data or alerts?
No, you will not lose any data. The NC custom student contact page and the new core contact page will be available until further notice. However, you will need to keep both pages' data in sync.

When a student is transferred to another class will his previous term's final mark transfer to the new section?
No.

Will we be able to access the new Contact table via DDE/DDA?
The new contacts page tables will be available via Data Export Manager, not DDE/DDA.

Will we be able to export the current Contacts, reform them, then import them into the new contacts table?
Yes.

Will new Contacts be created for InActive Students?
Yes.

Will the CORE PowerSchool fields for Emergency Contacts 1 & 2 also migrate to the new Contact page?
Yes. If your district previously utilized the Emergency Contact fields located on the student table in PowerSchool - which is no longer visible on the front end - a contact record will be created for any information in those fields when we upgrade. The fields can be cleared in DDA.
The fields are: Emerg_Contact_1
                Emerg_Contact_2

Do we need to worry about cleaning up parent contacts for inactive students? Why?
Yes, it is possible that a contact may be associated with another student who is currently active, as a parent, guardian or emergency contact. Contacts will not come over as active or inactive, and will still need to be cleaned up as a record will be created regardless of the student's status.

What information will not migrate, and what will we need to enter manually from the custom NC Student Contact page?
The only information that will migrate to the new core contact page when we upgrade will be the core Mother, Father, Guardian email, and parent Access Accounts. All other contacts, for instance, Emergency Contacts, will need to be manually migrated to the new core Contact page.

Do I have to keep my contacts up to date on both the custom NC Student Contact page and the new core Contact page?
Yes, until further notice you will be required to keep both pages in sync.

So if I have 3 children in different schools, will this create my contact multiple times?
Yes.

Will all schools in my LEA be able to see all contacts?
Yes.

Should we delete parent access accounts for inactive students?
Parent access accounts will not create multiple contacts if attached to multiple students, so there is no reason to delete these unless the parent access account is no longer associated with any active students within your district.

Is there a QRD for exporting and clearing the guardian email field?
QRD for exporting the guardian email can be found here: http://www.nc-sis.org/Documents/school_info/PS-QRD-Exporting-Guardian-Email.pdf
QRD for clearing the guardian email field can be found here:
http://www.nc-sis.org/Documents/school_info/PS-QRD-Clearing-Guardian-Email-StudentFieldValue.pdf