ACL and Veterans Enterprise Outreach

Partnering to strengthen community living, caregiving, and support for veterans

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About the Administration for Community Living

ACL helps all people, regardless of age or disability, to live and participate in their communities.

People

Serve people with disabilities across the lifespan

Caregivers

Support their caregivers and family members

Community

Invest in community-based services and protections

Evidence

Advance research and innovation

Part of the U.S. Department of Health and Human Services

Strengthening support for family caregivers

The National Strategy aligns public and private action around six goals.



Supporting care and improving connections

The Caregiver AI Prize Challenge encourages responsible tools that are accessible, useful, and connected to trusted resources.

Caregivers and the direct care workforce benefit from tools that help:

- Find and coordinate services
- Access skills training and decision support
- Reduce paperwork and administrative tasks
- Help states develop and strengthen the direct care workforce
- Connect with trusted community resources

A National Network with Local Reach

Services Provided Through ACL's Network

- Service Coordination, Care Management, Person Centered Counseling
- Information and Assistance
- Screening and Assessment
- Streamlined Access to Benefits and Programs
- Person Centered Planning
- Housing Navigation
- Home Modifications
- Transportation, Mobility Management, Travel Training
- Assistive Technology—demonstration, training, short term loans, assistance acquiring AT
- Health Promotion and Prevention Programs
- Nutrition Services
- Care Transitions
- Personal Care
- Caregiver and Family Support
- Protection and Advocacy
- Protective Services
- Legal Services

Area Agencies on Aging

- A public or private nonprofit agency designated by a state to address the needs and concerns of all older persons at the regional and local levels.
- AAA is a general term — names of local AAAs may vary.
- Responsible for a geographic area, also known as a planning and service area (PSA), that is either a city, a single county, or a multi-county district.
- Coordinate and offer services that help older adults remain in their homes, if that is their preference, aided by services such as home-delivered meals, homemaker assistance, and whatever else it may take to make independent living a viable option.
- Find an AAA by visiting Eldercare.gov or calling 1-800-677-1116

Centers for Independent Living

- Designed and operated by individuals with disabilities
- Provide independent living services for people with disabilities
- Additional services may include: psychological counseling, assistance in securing housing or shelter, personal assistance services, transportation referral and assistance, physical therapy, mobility training, rehabilitation technology, recreation, and more
- Find a CIL by visiting https://dial.acl.gov/home

Core Services:

- Information and referral
- IL skills training
- Peer counseling
- Individual and systems advocacy; and
- Services that facilitate transition from nursing homes and other institutions to the community, provide assistance to those at risk of entering institutions, and facilitate transition of youth to postsecondary life.

Veteran Directed Care Program

VDC gives eligible Veterans greater choice and control over the services and supports they use.

Program reach

16,150+
Veterans served

381
Operational VDC providers

137
Operational VA medical centers

50 states
Plus DC and U.S. territories

ACL responsibilities

- Technical assistance for new and established providers
- Quarterly calls and ad hoc training with VHA

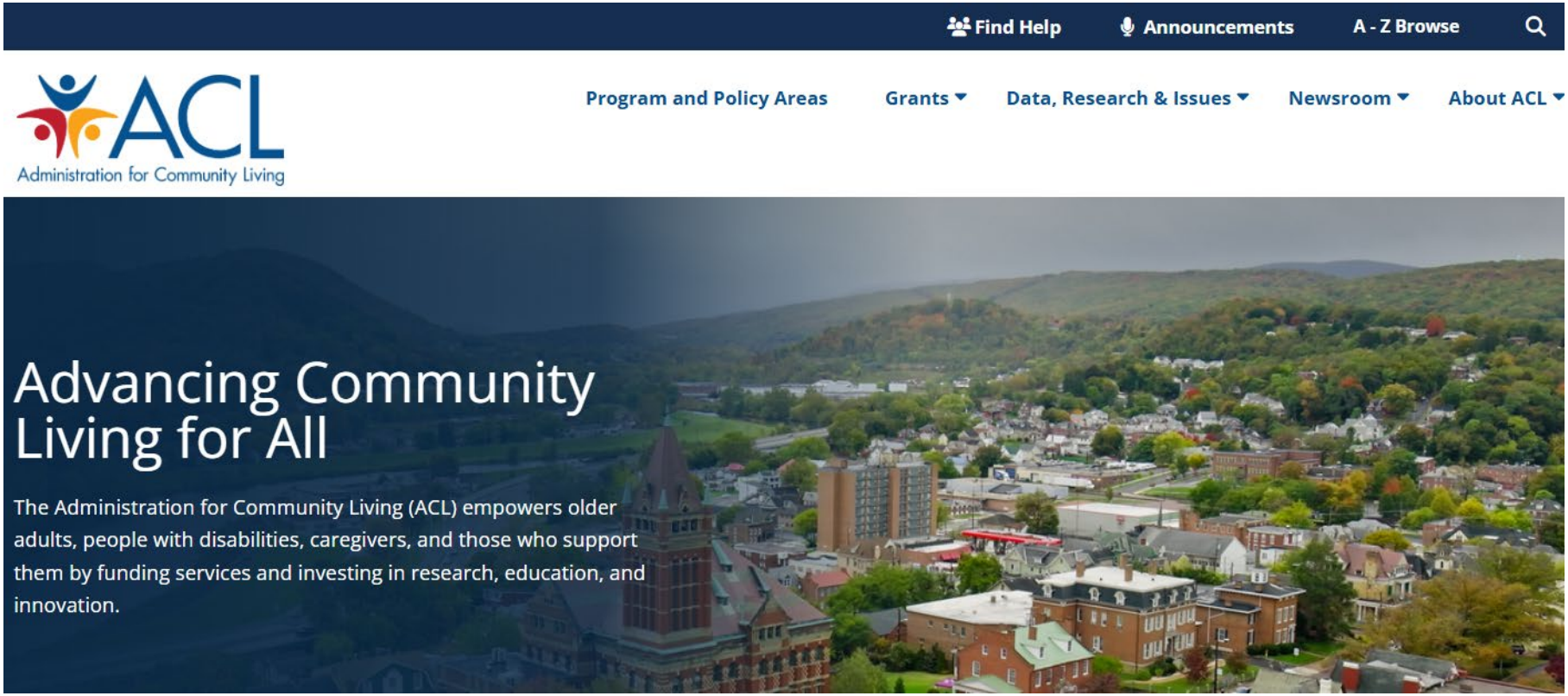
More information: NWD.ACL.GOV

Veteran choice and control

- Choose services and supports
- Hire workers, including family and friends
- Live at home and in the community
- Pursue goals that are meaningful to them

VHA authorizes the budget and approves the spending plan. Community providers support person-centered planning, service coordination, and financial management.

Where to Find More Information



More information: ACL.GOV