CONTACT 9-1-1 immediately for life-threatening and medical emergencies, suspicious/criminal activity, or if you are the victim of a crime. Text 9-1-1 when unable to safely call. > Available in English and does not support images or video. Translators are available by 9-1-1 phone call.

Stay connected until the Operator ends the connection.

COMPLETE an official police report, if you are the victim of a crime.

These actions are key steps to effectively increasing safety.

*In 5th Precinct in 2019, Property Crimes accounted for approximately 89% of reported crime.*

Personal Safety
- Be alert and aware. Listen to your instincts.
- Plan ahead. Know your route and route alternatives. Travel in pairs or groups.
- Keep personal items (keys/fobs, wallets, mobile devices, etc.) on you, not hanging or backs of chairs.
- Carry only what you need. Don't borrow mobile devices or hold out on speakerphone.

Property Owners, Tenants, and Business Owners
- Secure (lock, bolt, tether, pin, etc.) > Tip jars, employee items, bikes, safes, doors, windows, etc.
- Require employee assistance with high-value items and limit accessible display quantities
- Remove items from property exteriors, secure large items
- Keep access points well-lit and maintained, secured, and uncluttered, clear of debris
- Security cameras & alarms, lighting, TV/radio/music (w/in Mpls. ordinance limits) are deterrents
- Be alert and aware > people may attempt to piggy-back into secure areas – like Employee Only, apartment buildings, businesses, and parking garages
- Post ‘No Trespassing’ yellow placards for ongoing issues or as deterrent
- For business restrooms & parking lots, consider: frequent checks, access policies, and signage
- For retail business > leave empty POS tills visibly empty & open
- Reduce opportunity for package theft by having deliveries received by: having an authorized person onsite accepting delivery, delivery to a secure locker or facility, or selecting ship to store & pick-up

Personal Property
- Take photos of items & uniquely mark/tag property
- Document and secure > serial #s, passport #, driver’s license #, social security #, and account #s - consider a safety deposit box or a bolted safe
- Register your bike online or contact 3-1-1

Motor Vehicles
- Park in well-lit, highly-visible and frequented areas
- Value your time, investment, and peace of mind > Remove valuables & lock your vehicle
  - Remove keys (even spare hidden ones), key fobs, and garage door openers AND securely lock your vehicle. Reporting a crime and the follow-up actions take more time than those few seconds.

  **REMEMBER ...**
  - Minneapolis has open-ignition and idling ordinances ([www.ci.minneapolis.mn.us/government/ord/index.htm](http://www.ci.minneapolis.mn.us/government/ord/index.htm))
  - Remote starts have different rules, defined by Minneapolis ordinance
    - ...**BUT unattended running vehicles are an attractive target for a thief!**

Video Surveillance Best Practices > Effective cameras are an investment tool, not a decorative element
- Ask your neighborhood association about Home Security Grant or Rental Rebate programs
PREVENTION & SAFETY: WHICH OF THESE DO I ACTIVELY PRACTICE?

- Create (seasonal) reminders to verify camera placement, angles, and image clarity
- Effective images show physical features and vehicle plates > not tops of heads/shoes, glare, etc.
- **REMEMBER** ...
  - A tool is only useful if someone knows how to use it when it is needed
  - Train yourself/staff on how to quickly access & obtain video/images for officers

Welfare & Safety
- **Welfare**
  - 9-1-1 for life threatening and in-progress mental/medical health crises
  - Encampment Livability Issues > structures erected and/or items being stored
    - Contact 3-1-1 by phone call, text, email, app, or online
    - Information goes to MPD's Homeless & Vulnerable Population Initiative
  - Syringe clean-up > Contact 3-1-1, or the City Health Dept. Opioid Team at 612-358-4167

Community Engagement
- Engage with:
  - Block Club leaders - **Ask your Crime Prevention Specialist how to become one!**
  - Neighbors, as well as nearby property & business owners
  - Neighborhood & Business Associations
  - And MPD Crime Prevention staff about safety strategies and activities to raise awareness

HELPFUL LINKS & RESOURCES

For MPD
Maps & Statistics of Reported Crimes | Alerts & Advisories | Crime Prevention & Safety Tips

Mpls 3-1-1 Resources

MPD Records & Reports

Spanish-speaking Crime Prevention Outreach > John Reed: 612.673.5579
[John.Reed@minneapolismn.gov](mailto:John.Reed@minneapolismn.gov)

Somali-speaking Crime Prevention Outreach > Ahmed Hassan: 612.673.5164
[Ahmed.Hassan@minneapolismn.gov](mailto:Ahmed.Hassan@minneapolismn.gov)

Mpls Neighborhoods' Organizations
[http://www.minneapolismn.gov/council/maps/WCMS1Q-074470](http://www.minneapolismn.gov/council/maps/WCMS1Q-074470)

Mpls Resources for Property Owners & Renters

Crime Victim's Rights

Conflict Resolution Center
[www.CRCminnesota.org](http://www.CRCminnesota.org)

Domestic Abuse & Harassment Resources

Hennepin County Sheriff's Jail Roster
[https://jailroster.hennepin.us/JailRosterOnline/jail-roster](https://jailroster.hennepin.us/JailRosterOnline/jail-roster)

Mpls Emergency Preparedness Resources

DHS Preparedness Resources