

PRACTICAL AI IN GOVERNMENT DAY

Keynote speaker:



Welcome to the world of science fiction made real, where we celebrate the incredible progress in artificial intelligence (AI) and get a glimpse of its boundless potential.

At the Practical AI in Government Day, you will connect with top experts who are advancing artificial intelligence and transforming government operations. The event will inspire you through discussions on AI's future potential and how you can participate in this exciting advancement.

Join us as we discover how state government agencies can utilize artificial intelligence to streamline operations and enhance services for Missouri citizens and customers.

Tuesday, April 30
9:00 a.m. to 1:00 p.m.
(Check-In Begins at 8:30 a.m.)

Harry S Truman State Office Building
301 W. High Street, Jefferson City, MO
RM 490/492 (Auditorium)

SPACE IS LIMITED!

Register now to secure your spot!



PRACTICAL AI IN GOVERNMENT DAY SCHEDULE



Welcome Registration | 8:30 - 9:00 a.m.

Welcome from Office of Administration Commissioner Ken Zellers | 9:00 - 9:15 a.m.



Keynote presented by Alex Pazos, Nvidia | 9:20 - 9:50 a.m.

How Did We Get Here with AI: Nvidia's Rise to the Top of the Mountain and Why Government Should Care



Google Cloud Platform

Jeremy Dautenhahn, Google Cloud Platform | 9:55 - 10:10 a.m.

AI and Citizen Engagement: Improving Public Services in Missouri



Katriana Lewison and John Stephens, Amazon | 10:15 - 10:30 a.m.

AI-Enhanced Contact Centers and Intelligent Document Processing



Vidhu Shekhar, Microsoft | 10:35 - 10:50 a.m.

Demystifying AI for Government Operations



AI Martin | 10:55 - 11:10 a.m.

How Watson is Empowering Government Workforce through AI-Driven Solutions

Break | 11:10 - 11:25 a.m.



Q&A Panel | 11:25 - 11:55 a.m.

AI Panel with Google, Amazon, Microsoft, and IBM



Doug Bagley and Chris Dilley, Service Now | Noon - 12:15 p.m.

Put AI to Work for People



Eric Abderhalden, Salesforce | 12:20 - 12:35 p.m.

It's All About the Data: How Governments Can Use CRM, Data, AI, and Trust to Improve Employee and Customer Experiences



Dan Hlavac, OA-ITSD | 12:40 - 12:55 p.m.

What's Next: How Do We Plan to Move Forward with AI



Michael Gallagher and Michael Taylor, World Wide Technology | 1:00 - 1:05 p.m.

Closing remarks



Box Lunch and Networking Opportunities in Breakout Rooms | 1:05 p.m.