



MISSOURI DEPARTMENT OF
**HEALTH &
SENIOR SERVICES**

New Website Launch

Missouri Department of Health and Senior Services

**Office of Public Information
Health.Mo.Gov**

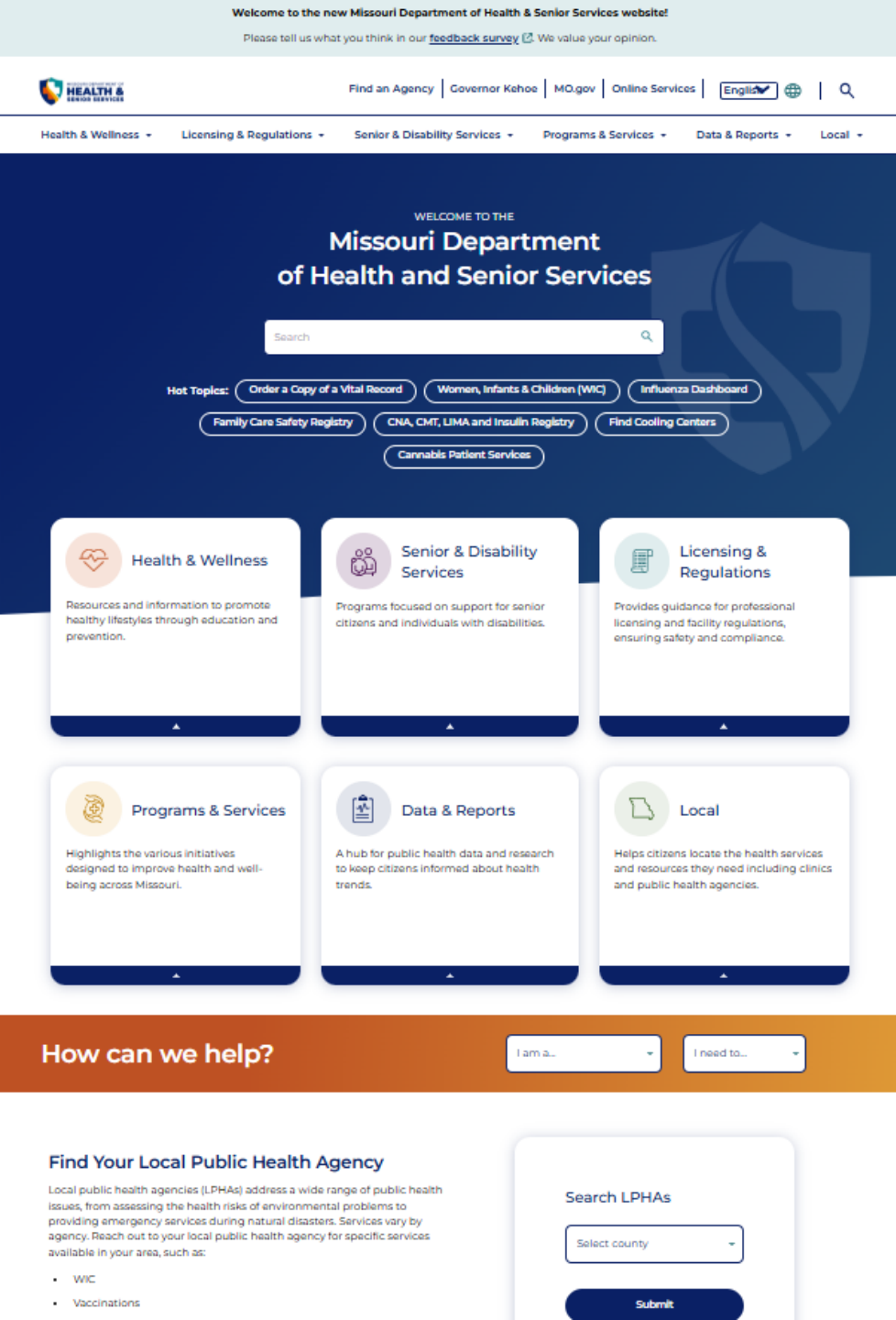
A new Health.Mo.Gov is

**COMING
SOON**

July!

loading...





New Health.Mo.Gov

Since 2023, the Department of Health and Senior Services (DHSS) has collaborated with our partners to design and launch a new website. We collected feedback and survey results from thousands of stakeholders.

Those contributions partnered with data and analytics helped us make decisions about the new website’s design, content, organization, presentation, look and feel.

We are excited to share with you how we are creating a better user experience for Missourians.

Here are a few ways you will see Health.Mo.Gov change when we launch the new website this month.

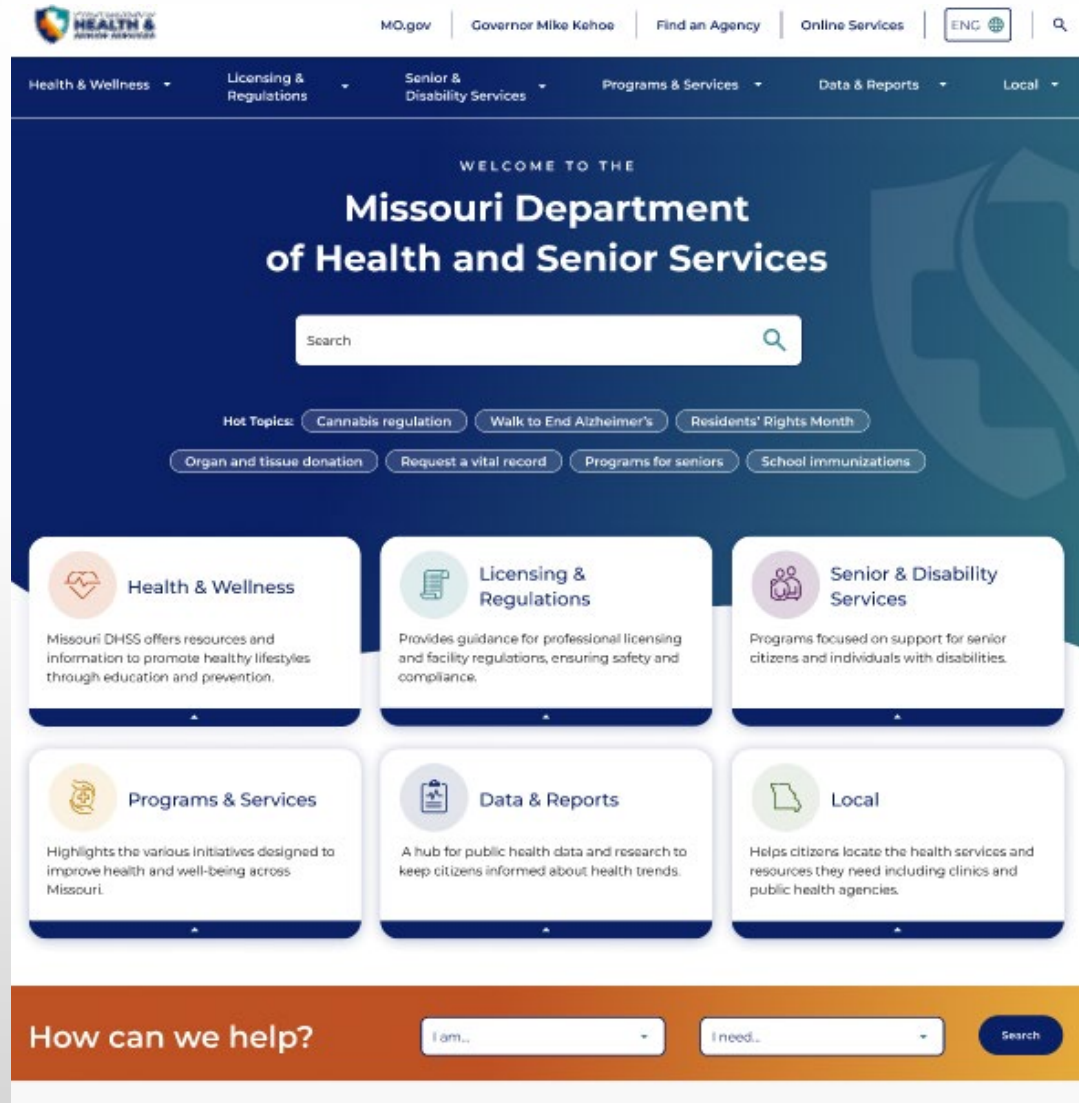
What changes will you see?

Creating a better user experience for Missourians.



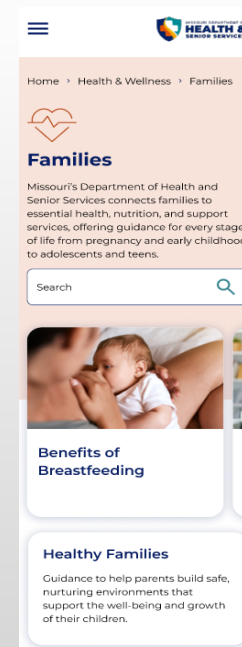
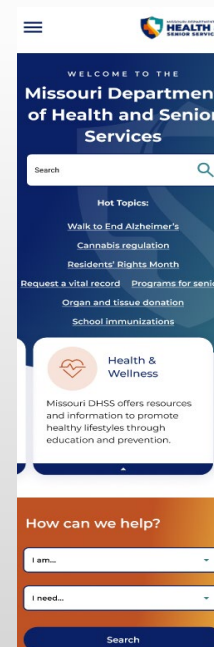


Homepage | Improved Search Functions



Pardon our progress while we resolve the search functions and links after we launch the new website.

New section and sitewide searches will help citizens find the content they are searching for.





Homepage | Persona Search



Citizen



Senior Citizen



Provider



Business
Professional



State Employee

Homepage

How can we help?

I am...



I need...



Search

I am a...



I am a...

Citizen

Senior Citizen

Provider

Business Professional

State Employee

Research from Phase I of our project identified five personas that frequently visit Health.Mo.Gov. The new homepage will feature a way to help find high traffic content easily based on these personas.

Photos from: Andrew Reise Consulting



Mega Menu

Categories and links directly to web pages.

From the homepage, citizens can use multiple ways to get to content. Each area has its own mega menu. These categories go to a searchable section and/or the specific content below links directly to web pages.

Health & Wellness



Licensing & Regulations



Senior & Disability Services



Programs & Services



Data & Reports



Local



Support services to promote health, well-being, and access to care for individuals, families, and communities.

FOOD & NUTRITION

Food Programs

Form Library

Free Resources

Women, Infants & Children (WIC)

LIBRARY

Archive Library

Events

Form Library

Free Resources

Manuals

Sitewide Publications

EMERGENCY PLANNING

Alerts, Advisories, Updates & Guidance

Natural Disasters & Weather Emergencies

Ready in 3 - Prepare for Emergencies

STATE PUBLIC HEALTH LABORATORY

State Public Health Laboratory Overview

Breath Alcohol

Newborn Screening

Specimen Delivery and Courier Information



Better Functionality

Topic-based architecture that allows for easy linking of multiple pages

A topic structure also helps citizens find content they are searching for. The website also includes intentional white space and design to help remove barriers for assistive technology devices.

[Home](#) > [Business Professionals](#)



Business Professionals

Essential licensing requirements and safety guidelines necessary to maintain public health standards across commercial industries.



Employee Disqualification List (EDL)



Business Professionals

7-6

Snipping Tool

Screenshot copied to clipboard
Automatically saved to screenshots folder.



Conditions and Diseases

Our department aims to empower Missourians with guidance on prevention, smart lifestyle choices and regular health screenings to encourage healthier lives.



Tickborne Disease



Influenza Data & Statistical Reports

[Back to top](#)

Topic Menu

Adolescent and Teen Health

Genetic Disease & Early Childhood

Infant Mortality

Maternal Child Health

Healthy Children

Rural Health

Primary Care

Handwashing

Newborn Screening

Topic Menu

WIC Local Agency Portal

Breastfeeding

WIC Partner Organizations

Data and Statistical Reports-WIC

Nondiscrimination Statement

Report Fraud

Missouri WIC Job Opportunities



LIBRARY

[Archive Library](#)

[Events](#)

[Form Library](#)

[Free Resources](#)

[Manuals](#)

[Sitewide Publications](#)

Findable Resources

Programs and Services. DHSS has a centralized library of DHSS-owned content and sponsored events. Whether you are new to our website or a frequent user, you will find a convenient collection of our agency's content.

Local. Find a central hub with search tools to help you quickly find services and resources in your community.



A central hub with search tools to help you quickly find services and resources in your community.

LOCAL

[Area Agencies on Aging](#)

[Find Cooling Centers](#)

[Find My Ombudsman](#)

[Find Your Local Public Health Agency](#)

[Find WIC Clinics and Retailers](#)



Centralized Free Resources

New online cart ordering system will streamline processes, inventory management and allow citizens to easily search for all free resources from DHSS. DHSS owned content like brochures, posters, literature items, digital downloads, toolkits.

We will continue to build this new feature after the website launch through the summer.

Your Cart

Newborn Screening



Guidelines for Infants with
Hearing Loss



Checkout

Free Resources

Explore our collection of free educational materials, social media templates and posters to support health and wellness in your community. Available to order in print copies or downloadable files.

[Order Now](#) →





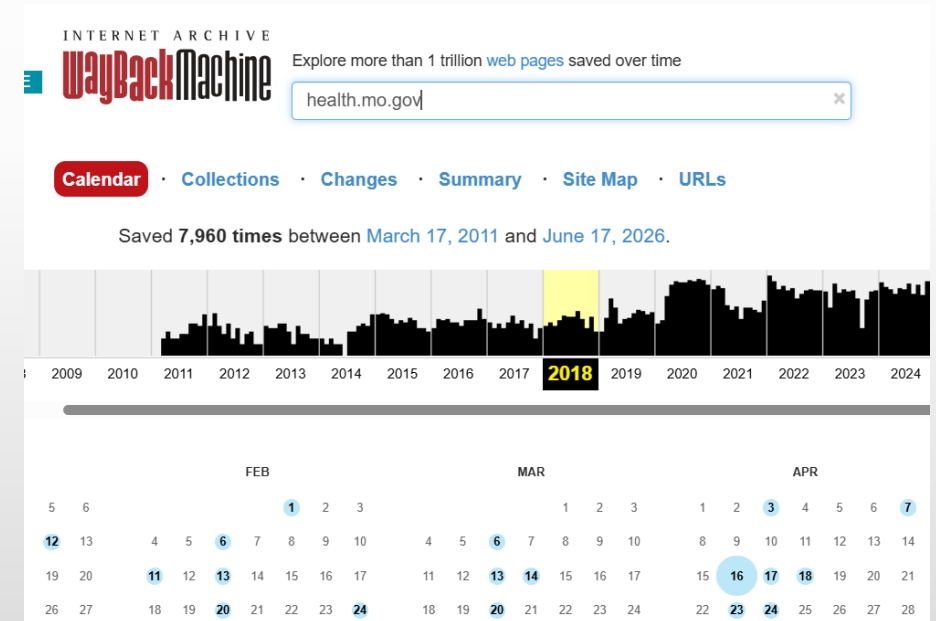
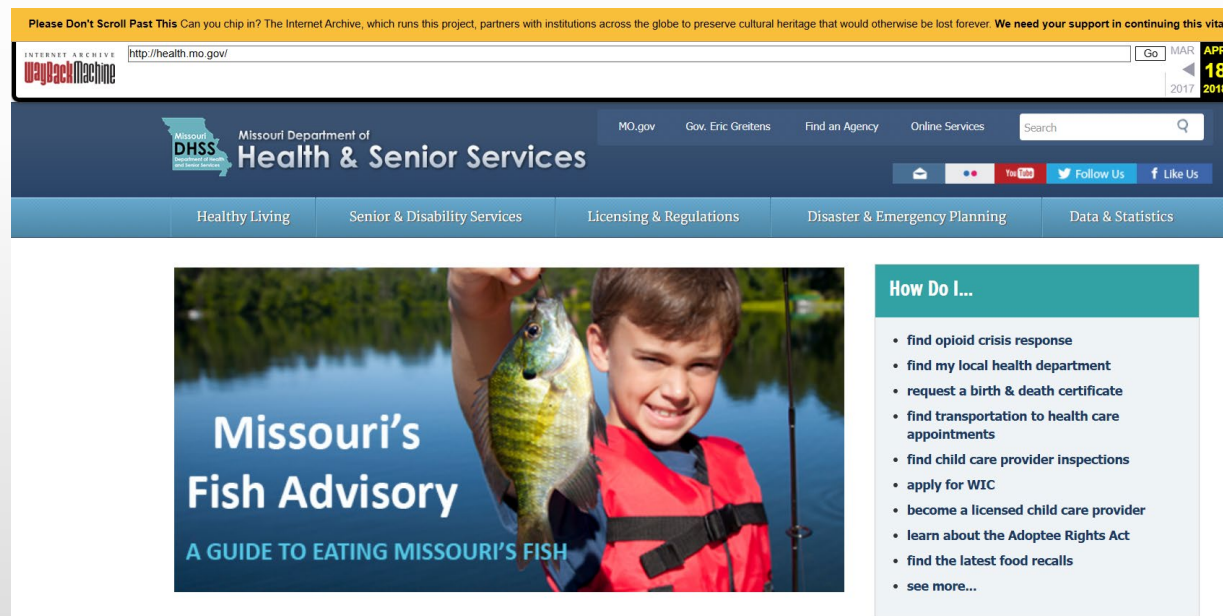
What To Expect Before Launch

- Website project team members are reviewing content for accuracy, checking web page navigation and topic pages, edits made during the website freeze and improve written content.
- PDFs, images, links, Tableau embeds will be migrated by Portland Web Works (PWW) and redirect links will be in place.
- Digital tour and survey link for feedback – DHSS and external partners.

Save content

If you are searching for old content, visit the Wayback Machine. Be prepared to bookmark new web pages when Health.Mo.Gov launches!

Wayback Machine: [Review websites in the past.](#)





Open House

Invitation to tour our new digital front door! New Health.Mo.Gov!

We are inviting DHSS employees and external partners to our digital open house.

Take a tour! Get acquainted with where content is and take our survey before we “go live”. Your feedback will be provided directly to our vendor.

We appreciate your patience as we resolve search and technical issues after we launch the new website.

Example: empty search results and links.



Tour the Test Site:
[Health-New.Mo.Gov](#)

[Take the survey!](#)



What To Expect After Launch



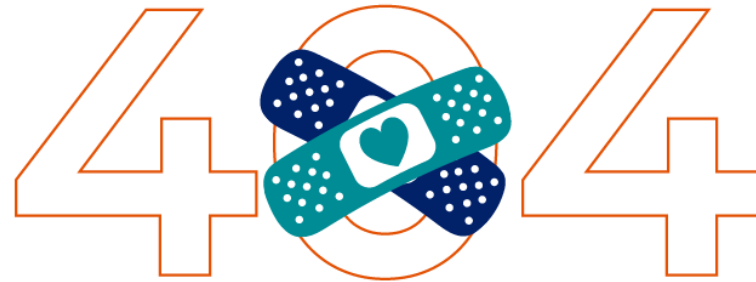
Changing URLs, Redirects and Old Content

- Some web page URLs will change immediately at launch and redirects will be in place.
- You will need to clear your “cookies” on your web browsers.
- You will need to re-bookmark your favorite web pages.
- Most links will continue to work without interruption.
 - Smart redirects will automatically send users from an old link to the corresponding new link.
 - Smart 404 “Page Not Found” will appear for pages that do not have a direct replacement or alternative piece of content.
- Continued work on Free Resources, document files, written content in plain language and links.



404 Error

When content has moved or been deleted, you might experience a 404 error. Please visit our home page and try the search magnifying glass icon in the top right of the website. This search tool may take some time to function after launch.

[MO.gov](#)[Governor Mike Kehoe](#)[Find an Agency](#)[Online Services](#)[ENG !\[\]\(11b47853efe756d31c268612c0cc4217_img.jpg\)](#)[Health & Wellness ▾](#)[Licensing & Regulations ▾](#)[Senior & Disability Services ▾](#)[Programs & Services ▾](#)[Data & Reports ▾](#)[Local ▾](#)

Home Sick

The webpage you are looking for cannot be found. Visit our homepage for healthy information!

[Return to homepage](#)

Recommended Resources



Accessibility

- Federal Law: [Title II ADA Law for Digital Content](#)
- Minnesota Information Technology: [Free Accessible Module Training](#)
- Missouri Assistive Technology: [Accessibility Toolkit for State Employees](#)
- Missouri Assistive Technology: [Complex Images Accessibility Guide](#)
- Missouri Assistive Technology: [Missouri State Contract Language](#)

Finding old content

- Wayback Machine: [Review websites in the past.](#)

How to clear your “cookies” on your web browsers

- .Nortan [How to Clear Cookies and Cache](#)



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QUESTIONS?



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[Health.Mo.Gov](https://www.health.mo.gov)