Children's Mercy

2401 Gillham Road
Kansas City, Missouri 64108
Phone: (816) 234-3000

November 2, 2026

Mayor Quinton Lucas
City of Kansas City, Missouri
City Hall
414 E. 12th Street
Kansas City, MO 64106

WARN Coordinator
MO Dept of Higher Ed. & Workforce Devel.
Office of Workforce Development
PO Box 1087
Jefferson City, MO 65102

Director, Workforce Services
Kansas Dislocated Worker Unit
Kansas Department of Commerce
915 SW Harrison St, Suite 250
Topeka, KS 66612

Re: Notice of Unit Closing

Via: United States Postal Service, certified mail, return receipt requested

Dear Mayor Lucas:

I am writing to provide notice that Children's Mercy has partnered with Ensemble Health Partners to provide outsourced revenue-cycle management, operational staffing, technology support, and additional services across hospital and physician billing, collections and revenue integrity. As part of this new partnership, Children's Mercy will be permanently closing its entire internal Revenue Cycle Department based out of our Adele Hall Campus located at 2401 Gillham Rd, Kansas City, MO 64108.

While the closure of the Revenue Cycle Department will result in Children's Mercy ending the employment of 473 individuals effective on February 6, 2027 (or within fourteen days thereafter), we are pleased to announce that all 473 of the impacted individuals are guaranteed comparable job offers from Ensemble Health Partners as part of this transition, to start immediately after their employment with Children's Mercy ends. A list of the job titles of the affected positions and the number of affected employees in each job classification is

enclosed with this notice; this list also includes nine position eliminations in the Laboratory Division that will occur within 90 days of February 6, 2027. None of the impacted employees are represented by a union, and none have bumping rights.

This notice is intended to comply with the notice obligations, if any, of the Worker Adjustment and Retraining Notification Act ("WARN Act"). However, the giving of this notice shall not constitute an acknowledgement by Children's Mercy of any obligations under the WARN Act.

If you have any questions or would like further information, please contact 816-234-3587.

Sincerely,

Marie Payne, MSOD, ACC
SVP, Interim Chief People Officer
Children's Mercy Kansas City

Enclosure

Employees within Revenue Cycle whose position with Children's Mercy will end on February 6, 2027 and who will receive comparable job offers with Ensemble Health Partners.

Revenue Cycle	Count of Titles
Access Representative I	99
Access Representative II	35
Access Representative III	1
Administrative Assistant III	1
Analyst I, PFS Cash Posting	6
Analyst II, PFS Credit Balance	1
Associate, Coding and Reimbursement	1
Billing Manager	1
Charge Capture Analyst	5
Chargemaster Senior Analyst	1
Clinical Auditor	1
Clinical Documentation Specialist	4
Coding & Reimbursement Spec	4
Contact Center Radiology Scheduling Rep	7
Contact Center Rep Team Lead	2
Contact Center Scheduling Rep	26
Contact Center Sr Scheduling Rep	12
Contact Center Trainer	2
Customer Service Assistant	1
Customer Service Coordinator	2
Customer Service Representative	2
Customer Service Specialist	5
Denials Prevention Analyst	1
Dir, HIM Coding, Hosp and Prof Rev	2
Director, Patient Access	2
Education Coordinator, Prof Rev Coding	4
Financial Clearance Clinical Coord	1
Financial Clearance Prog Educ	1
Financial Clearance Specialist	43
Financial Clearance Specialist II	7
Financial Counseling Program Analyst	1
HemOnc Clinic Scheduler	2
HIM Cancer Registrar	1
HIM Data Integrity Analyst	3
HIM Data Integrity Specialist	4
HIM Document Imaging Specialist	5
HIM ROI Analyst	9
Mgr, Customer Svc and Correspondence	1
Mgr, Denials Prevention	1
Mgr, Government Programs - PFS	1
Mgr, HIM Coding and CDI	1
Mgr, Ops-Contact Center	3
Mgr, Revenue Integrity Charge Master	1
Patient Access Analyst	5
Patient Access Educator	3
Patient Access Financial Counselor	12
Patient Access Manager	12
Patient Access Transplant Fin Coord	2
Pre Certification Specialist	2
Pre Certification Specialist II	12

Position eliminations that will occur within 90 days of February 6, 2027

Lab	Count of Titles
Medical Lab Scientist	5
Medical Lab Scientist II	2
Supv, Clinical Lab	2
Grand Total	**9**

Professional Medical Coder II	1
Professional Medical Coder III	13
Revenue Cycle Analyst	11
Revenue Cycle Specialist	9
Revenue Cycle Specialist II	12
Revenue Integrity Program Coord	1
Schedule Template Builder	3
Scheduling Rep, Dev and Behavioral Health	6
Spec, Coding and Quality Review	3
Sr Coding & Reimbursement Specialist	12
Sr Mgr, AR and Denials Mgmt	1
Sr Mgr, Cash and Customer Service	1
Supv, Collections	1
Supv, Credit Balance and Cash Posting	2
Supv, Customer Svc and Correspondence	1
Supv, HIM Coding	2
Supv, HIM Document Imaging	1
Supv, HIM Release of Information	1
Supv, Patient Access	12
Supv, Patient Access Financial	11
Supv, Professional Coding Ops	1
Supv, Scheduling Services	3
Team Lead, Patient Access	3
Workforce Management Analyst	1
Grand Total	**473**