

REGISTER FOR

Annual De-escalation Training & Aerosol Certification

IN THIS TRAINING YOU WILL LEARN TO:

- Recognize the indicators of aggressive behavior
- Apply verbal de-escalation and other conflict management techniques to safely manage those exhibiting unwanted behaviors
- Make decisions to use and effectively deploy aerosol in the confined space of a transit vehicle (optional)

WHEN:

Thursday, April 11 | 9 to 11:30 a.m.

Thursday, April 11 | Noon to 2:30 p.m.

Saturday, April 13 | 8 to 10:30 a.m.

Tuesday, April 16 | 9 to 11:30 a.m.

Tuesday, April 16 | Noon to 2:30 p.m.

Wednesday, April 17 | 7 to 9:30 p.m.

WHERE:

Bus Instruction Center
725 7th Street North, Minneapolis

DETAILS:

This training is open to all Metro Transit employees

This training is currently being offered on a voluntary basis and must be completed on your own time. Seats are limited, register early.

Contact your coordinator or
Dan.Stoffer@metrotransit.org
to learn more.

