

COVID-19 Online Case Investigation Survey (Audio Described) Transcript

[upbeat music]

Title Card: COVID-19 Online Case Investigation Survey. Above a Stay Safe Minnesota logo.

[Narration] Case investigations are a way to slow the spread of COVID-19

The scene changes, a text bubble appears with a question mark, a second text bubble responds with an icon of a sick person. Two other people icons appear next to the sick person.

The Minnesota Department of Health reaches out to people who test positive for COVID-19 to learn more about how the virus is spreading.

They also provide them with information and resources.

The scene changes, a phone appears with an incoming call onscreen.

Previously, the case investigation interview was done on the phone.

The phone screen change to survey checkboxes. The checkboxes are one by one filled with green checkmarks.

Now, you can answer the same questions in a private, online survey.

The best part? If you shared your cell phone number when you were tested, we'll text you to let you know you can take the survey!

The scene changes, a text messages appears on screen, it reads, "This is the Minnesota Department of Health with important information about your health. Please text us your email address so we can send you a survey link. It will provide important health information and resources. Your email will only be used for public health purposes. To learn more please visit <https://health.state.mn.us/cases> or call 833-431-2053." Multiple language options are available.

We'll ask you for an email address and send the survey link directly to your inbox.

A response text is sent, it reads "email@address.com"

The scene changes, a phone appears with survey checkboxes. The checkboxes are filled with green checkmarks.

You can take your time filling out the survey.

Text appears on screen and is read aloud.

The survey link is active for three days.

Text disappears. The phone with survey checkboxes and green checkmarks remains.

The information you provide is very helpful to public health workers so they can monitor what is happening with COVID-19.

The phone screen changes, an information symbol appears.

You will also receive important information on how to reduce the risk of passing COVID-19 to others.

The health department takes your privacy very seriously.

The scene changes. A red x is at the top of the screen. Text appears as it is narrated.

We will never ask you for money, banking information, or your Social Security Number.

The scene changes. Text is read by the narrator.

If you tested positive and have questions, you can call 833- 431-2053.

Stay Safe Minnesota logo

[upbeat music]

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health.communications@state.mn.us
www.health.state.mn.us

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To obtain this information in a different format, call: 651-201-4989.