

Medilodge at The Shore 900 S Beacon Blvd Grand Haven, MI 49417

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Medilodge at The Shore is providing expert care for residents diagnosed with COVID-19. Our staff is following all state and federal regulations and guidelines for COVID-19 prevention and treatment. Like numerous long-term care providers throughout the nation, we are battling the COVID-19 pandemic and caring for residents who tested positive as well as our remarkable employees. The staff has tirelessly remained dedicated during the pandemic. Their resilience and resolve to the mission of taking care of those individuals in need of healthcare assistance show every day in their deep and sincere compassion for the elderly. While many in healthcare are experiencing significant staff interruptions, the team at Medilodge at The Shore stands committed. Due to the state ordered restrictions on visitors which is frustrating for our residents and their families, we have employed Facility Support Advocates devoted to providing support to residents, which includes assisting with video chats with their families, and anything we can to do help them.

The facility has the necessary supplies and personal protective equipment as well as talented, trained, professional staff to meet the complex clinical needs of our residents. "Our staff of Medilodge at The Shore have shown their true professionalism, as they step up daily to compassionately address the needs of the residents and families. We are extremely proud of all of the team" Nancy Ritchie, Administrator.

We are working with the Ottawa County Department of Public Health with full transparency and cooperation. Currently, Medilodge at The Shore has 22 COVID-19 positive residents. We continue to deploy strategic testing for both the residents and staff and have numerous negative test results in the facility. "We are grateful for the partnership we've had with the Medilodge at The Shore as we work through this difficult time," said Dr. Paul Heidel, medical director with the Ottawa County Department of Public Health. The effects this pandemic has had on the senior community is a reminder of how our whole community needs to be vigilant with our actions to keep this virus from spreading."

Medilodge at The Shore will continue to follow all mandated safety and prevention protocols, infection control measures, and work closely with the Ottawa County Department of Public Health officials. Our focus is on the health and safety of all of our residents and staff. We are extremely proud of our dedicated staff who step up every day to meet this challenge head-on and do not shy away from meeting the needs of the residents during this pandemic

For further questions, please contact Bill Gray, Media Director at (502) 396-3245 or email <u>bill.gray@yahoo.com</u>.