



March 31, 2020- Update #2

Greetings,

You are not alone. Local officials are available around the clock to offer support and assistance during the COVID 19 crisis. We are repeating the message to stay in place and avoid direct social contact.

City staff remains on the job, either from home or in the field. You'll see regular Public Safety patrols and Public Works continuing to work to provide essential services. Behind the scenes we have support personnel making sure that people are getting paid and supplies continue to flow. Please review these periodic updates and share them on social media and with friends and family members.

Public Safety

Public Safety patrols remain at full strength. Please call 9-1-1 in the event of an emergency and we will respond. Ottawa County Central Dispatch is fully staffed.



Curfews are being enforced. Children under 12 must be indoors before 10:00 p.m., under 16 before 11:00 p.m. and under 17 before 12 midnight.

Garbage Collection

Garbage collection will continue. Republic Services is our primary residential collector, and they too are fully staffed. They are evaluating methods to limit social contact. **There will be no bulk item collection effective immediately.**



Water Supply

Your water supply is **safe, secure and sufficient**. We have full staffing and are platooning to avoid social contact. The North Ottawa Water System (NOWS) is blessed with a deep bench of expert operators.



Stay at Home

The Governor's Executive Order to Stay Safe, Stay Home is being enforced statewide by local law enforcement. To report violations, send an email to



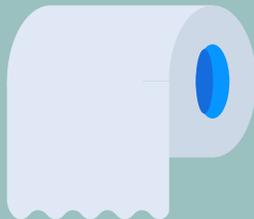
StayHomeStaySafeComplaints@miottawa.org

Include the date/time, business name, address and description of the violation you believe is occurring. Emails submitted will be reviewed by an officer and evaluated to determine appropriate action.

911 is for emergency calls ONLY

Please Don't Flush Any Type of Wipes Down the Toilet!

Please do not flush any type of wipes down the toilet, even if the package states they are flushable. They are destructive to the sewer system and could cause expensive repairs or sewer back-ups into homes and businesses.



Parks & Open Space



Residents will also want to get out to our many parks and open spaces. They all remain open, but with limitations:

Non-related persons should not be walking or meeting together to chat when you cross paths in our parks or on the boardwalk.

Playgrounds, the skatepark, and tennis, pickleball and basketball courts are closed.

We are placing a few porta potties along the Boardwalk and restrooms are open at the Depot and 2nd Street. Otherwise the bathrooms are not heated and cannot be opened until temperatures get well above freezing overnight. **You are encouraged not to use public restrooms unless it is an emergency**, but we recognize that some people may have an emergency while out walking or running. Having facilities available prevents other considerable health impacts.



SeeClickFix

SeeClickFix

Please utilize SeeClickFix (App) for any issues you may see around town. DPW will prioritize reports and respond to them as appropriate.

Harbor Transit

Harbor Transit is providing limited services only – only those in need of food, medicine or medical treatment should be using Harbor Transit.



Street Parking

Overnight on-street parking restrictions are lifted due to many college students returning home early.



Grand Haven Board of Light and Power



The Grand Haven Board of Light and Power is at full power. They are exploring mutual aid opportunities with nearby public utilities to strengthen contingency options.

North Ottawa Community Hospital

North Ottawa Community Hospital Emergency Room is operational for all emergency procedures. Drive up COVID-19 testing is available at 1099 S Beacon Blvd. Call 935-7810 seven days a week between 9:00 a.m. – 5:00 p.m. to determine if you meet criteria for testing. **YOU MUST HAVE AN APPOINTMENT.**



Yard Waste

Many residents will take advantage of mild temperatures and time off to get an early start on yard work, which will increase flow of yard waste (which cannot be landfilled). Yard waste will continue to be picked up at the curb and there are containers at Lakeshore and White Pines Schools for City residents.



Food Collection



Food collections are ongoing – there are many among us who need simple basic food. There are drop-off boxes at City Hall, the YMCA and at Love in Action at the corner of Fulton and Ferry. Canned meats, fruits and vegetables are in demand.

High Water

High water remains a threat and we continue to monitor lake and river levels and are actively filling sandbags to protect City assets along the waterfront.



Please "like" the City's Facebook page for ongoing updates and information. For meeting alerts, go to the Agenda tab at grandhaven.org and subscribe to our email alert service.

Sincerely,

Pat McGinnis
City Manager