



COMMUNITY  
MENTAL HEALTH  
OTTAWA COUNTY

# CHILDREN'S MOBILE CRISIS

## CRISIS SITUATIONS INCLUDE:

-  Parents have identified a crisis and are reporting they are unable to manage the crisis and need assistance.
-  Youth has potential to hurt self or someone else, intentionally or unintentionally.
-  Youth has risk behaviors, including behaviors and/or emotional symptoms, which are negatively impacting behavior.
-  Youth requires immediate intervention to be maintained in the family home so as to avoid inpatient, crisis residential or other out of home placement.

## FOR CHILDREN'S MOBILE CRISIS ASSISTANCE CALL:

Holland/Zeeland.....(616) 396-4357  
Grand Haven/Spring Lake.....(616) 842-4357  
All other areas (toll free).....1-866-512-4357

**HOURS: MONDAY - FRIDAY 2:00-10:00PM**

In an emergency call 911 or go to  
your nearest emergency room.



COMMUNITY  
MENTAL HEALTH  
OTTAWA COUNTY

**"EVERY FAMILY DESERVES A  
CHANCE TO BECOME HEALTHIER."**

## WHAT IS A CRISIS?

A crisis occurs when individuals/families are unable to handle a situation and regular coping skills are not working.

## WHO CAN USE THIS SERVICE?

Youth through the age of 20, who have Medicaid, and reside in Ottawa County.

## MOBILE CRISIS PROVIDES THE FOLLOWING SERVICES:

- In-home mental health crisis intervention for youth in Ottawa County
- Family support and guidance in difficult situations related to mental health issues
- Referral to community resources
- Strengths-based, needs-driven services
- Assistance in developing safety/crisis plans
- Focused effort to prevent out of home placement

**WE'RE  
HERE  
TO HELP.**

CHILDREN MOBILE CRISIS SERVICE

counseling & assistance by trained professionals  
confidential & anonymous • help with mental health emergencies