

## DEAF & HARD OF HEARING INFO - CORONAVIRUS

▶ **State of Michigan**  
Michigan.gov/Coronavirus  
call: 888-535-6136



▶ **Michigan Department of Civil Rights  
Division on Deaf, DeafBlind and  
Hard of Hearing**  
Michigan.gov/DODDBHH  
email: doddbhh@michigan.gov



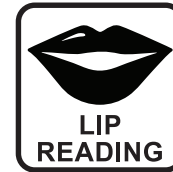
### PREVENTING ILLNESS



### GET MEDICAL HELP



## PREFERRED METHOD OF COMMUNICATION



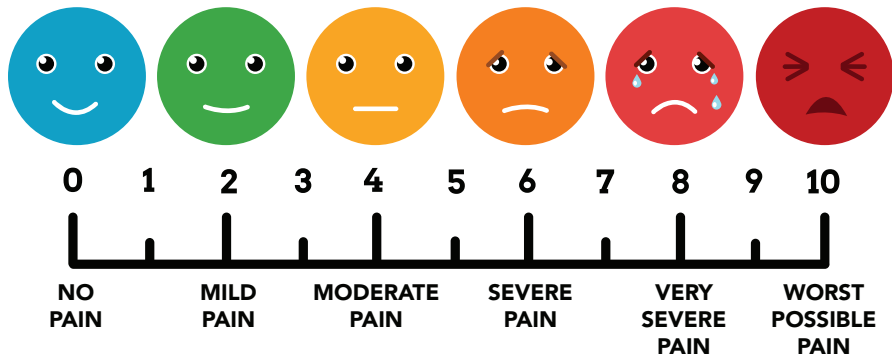
### QUICK COMMUNICATION



### TIPS FOR HEALTH PROVIDER

- ▶ Get the person's attention and make eye contact.
- ▶ Repeat, rephrase, or write down your request.
- ▶ Ask and/or indicate before touching the person.
- ▶ Ask the person their preferred method of communication.
- ▶ Minimize the number of people interacting with the patient.
- ▶ Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

## HOW DO YOU FEEL?



## HOW LONG HAVE YOU HAD SYMPTOMS?

▶ MINUTES

▶ HOURS

▶ DAYS

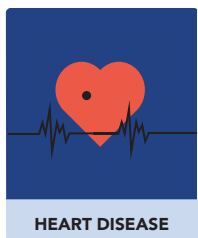
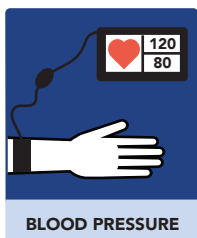
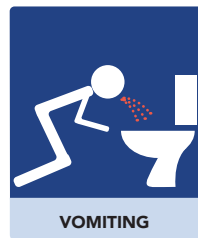
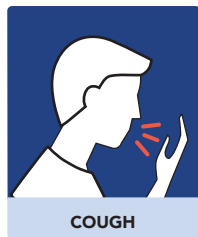
▶ WEEKS

▶ MONTHS

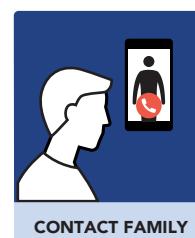
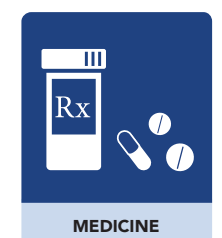
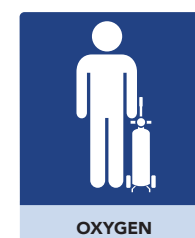
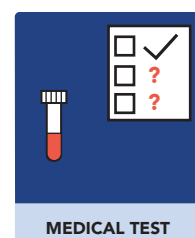
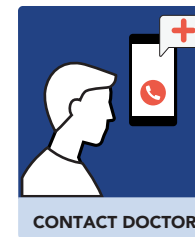
▶ YEARS



## SITUATION, HISTORY & SYMPTOMS



## TREATMENT & CARE



Michigan Department of Health and Human Services and Division on Deaf, DeafBlind and Hard of Hearing | [Michigan.gov/Coronavirus](https://Michigan.gov/Coronavirus)

The content on this card was initially developed by the Massachusetts Commission for the Deaf and Hard of Hearing. Some elements of this tool were used with permission by the Wisconsin Council on Physical Disabilities.