



STATE OF MICHIGAN

GRETCHEN WHITMER
GOVERNOR

DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

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To All Personal Care Providers:

Personal Care Services Providers Can Continue to Serve Michigan Medicaid Beneficiaries Under the “Stay Home, Stay Safe” Executive Order

On March 23, 2020, Governor Whitmer signed the “Stay Home, Stay Safe” Executive Order (EO 2020-21), directing all Michigan businesses to temporarily suspend in-person operations that are not necessary to sustain or protect life. The executive order allows businesses and individuals that provide critical infrastructure services necessary to sustain or protect life to continue in-person operations.

The purpose of this letter is to affirm that **personal care services meet the definition of critical infrastructure services**. Thus, Personal Care and PDN Services Providers may continue to provide services to Michigan Medicaid beneficiaries.

As noted in the Executive Order, businesses and operations that employ critical infrastructure workers may continue in-person operations, specifically workers in health care and public health. Travel to clients who need health care and social supports in order to sustain or protect life is also permitted. Personal Care and PDN Services Providers may “perform tasks that are necessary to care for a family member, a minor, dependents, the elderly, persons with disabilities, or other vulnerable persons.”

The Michigan Department of Health and Human Services (MDHHS) recommends personal care services providers read the conditions they must meet that are outlined in points 5 and 7 of the Executive Order.

If you have additional questions, you may contact Provider Support at 1-800-979-4662 or by email at providersupport@michigan.gov.

Thank you for all you are doing to protect our most vulnerable adults at this critical time.