

DETROIT CITY COUNCILMEMBER

FRED DURHAL III

DETROIT CITY COUNCIL | DISTRICT 7



RESOURCE GUIDE | 20 22

DOWNTOWN OFFICE

COLEMAN A. YOUNG MUNICIPAL CENTER
2 WOODWARD AVENUE SUITE 1340 DETROIT, MICHIGAN 48226

DISTRICT 7 OFFICES

ST. SUZANNE 19321 W. CHICAGO DETROIT, MI 48228
RIPPLING HOPE 12801 JOY ROAD DETROIT, MI 48228

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Dear Friend

I am very honored to serve you on the Detroit City Council, and I will continue to work to improve the quality of life for the citizens of District 7.

I have prepared this resource guide to help individuals who need assistance during challenging times. Please contact our office anytime for assistance.

Sincerely,



Fred Durhal III

Chairperson Budget,
Finance & Audit
Vice-Chairperson Planning &
Economic Development
Detroit City Council - District 7



RESOURCE GUIDE 2022

Need General Help with a Problem?

Dial 211 from a landline or (800) 552-1183 for help with a wide range of services and human needs.

CITY OF DETROIT FREQUENTLY CALLED NUMBERS

Detroit City Council Reception	(313) 224-3443
Office of Mayor Mike Duggan	(313) 224-3400
City Clerk's Office	(313) 224-3270
Elections Department	(313) 876-0190
Office of the Ombudsman	(313) 224-6000

Investigates complaints regarding City Services

Animal Control (313) 224-6356

Dog Barking • Contact Your Local Precinct

Building Safety Engineering and Environmental (BSEED) (313) 628-2451

(Online self-service portal Detroitmi.gov/bseed)

To property maintenance, environmental enforcement, blight, rodent control, special land use, development resource center and plan review, licensing and permits

Detroit Land Bank Authority 844-338-3366

Adjacent Vacant Lots and Land Bank Homes

Police and Fire Emergency 911

Detroit FIRE Department (NON-EMERGENCY) (313) 596-2900

Detroit FIRE Arson Division 800-44-ARSON (27766)

Detroit POLICE Public Safety Headquarters
1301 Third Street Detroit, MI 48226 (313) 596-2200

Detroit Police Office of Chief Investigator (313) 596-2499

To file a complaint against a police officer

Detroit Police Department Crime Reporting (NON-EMERGENCY) 267-4600

Detroit Police Department 2ND Precinct (313) 596-5200
13530 Lesure 48227

Detroit Police Department 6TH Precinct (313) 596-5600
11450 Warwick 48228

Detroit Police Department 10TH Precinct (313) 596-1000
12000 Livernois 48206

Department of Public Works (313) 224-3901

Demolition (313) 224-4737

Permits (313) 224-3935

Potholes (313) 628-4278

Sidewalks (313) 224-3949

Street Maintenance (313) 224-0033

Detroit Public Schools Emergency (313) 748-6000

Detroit Department of Transportation (DDOT) (313) 933-1300

Disabled Services (Para Transit/Metro Lift) and Monthly Bus Passes

Detroit Water & Sewerage Department (313) 267-8000

Broken Water Mains & Emergencies (313) 267-7401

General Services Department Forestry (313) 628-0900
(313) 871-5461

Emergency Forestry (313) 590-3336
(leave a message and someone will return your call)

Parks and Recreation (313) 578-7500

Vacant Lot Maintenance (313) 224-5555

Michigan Department of Transportation (MDOT)

www.michigan.gov/mdot

MDOT is responsible for Michigan's 9,669-mile state highway system, comprised of all M, I, and US routes.

Municipal Parking (313) 221-2500

Abandoned Vehicle Auction, Boot and Tow Information, Contest Parking Tickets

Planning and Development/ Housing and Revitalization (313) 224-3461

Home Repair Grants and 0% Home Loans

Public Health Department (313) 876-4000

Public Lighting Authority (313) 324-8290

City Street Lights

Tax Payor Service Center (313) 224-3315

Suite 130

Property Tax Assessment Board of Review (Tax Appeal) (313) 628-0722

Suite 105

Assessment Division (313) 224-3011

Assessor's Office of Review (313) 224-3035

Suite 824

Traffic Signal Engineering (313) 224-1610

Sign shop
 FAX# 313-224-1307
 Sign Request Mail To 2633 Michigan Avenue
 Detroit, MI 48216

Waste Management 844-233-8764

www.wm.com

Wayne County Clerk's Office (313) 967-6938

Wayne County Clerk Records (313) 224-5530

Wayne County Commissioner Alisha Bell (313) 224-0936

NEED HELP AVOIDING HOME FORECLOSURE?

These resources will help you avoid home foreclosure.

Detroit Eviction Helpline (866) 313-2520

Advocacy group to prevent foreclosures and evictions

Detroit Homeownership Preservation Enterprise (HOPE) (888) 995-4673

Mortgage foreclosure prevention counseling

Detroit Nonprofit Housing (313) 972-1111

Mortgage foreclosure prevention counseling

Fair Housing Center of Metropolitan Detroit (313) 579-3247

Provides a broad range of fair housing training, including compliance and best practices

Messiah Housing Corporation

www.messiahhousing.org
 Provides affordable housing to eligible residents

Michigan State Housing Development Authority (844) 756-4423

Michigan Homeowner Assistance Fund

United Community Housing Coalition (313) 963-3310

Program designed to assist low-income homeowners and save their homes

U-SNAP BAC (313) 640-1100

or www.usnapbac.org
 Homeowner education

Wayne County Treasurer (313) 224-5990

Provides assistance with payment arrangements and delinquent taxes

Need Help Caring for Your Child?

These resources are to assist in caring for infants and young children-

Planned Parenthood (313) 831-7776

Testing for HIV and STDs and providing birth control and family planning advice

RESOURCE GUIDE 2022

Detroit Health Department (313) 961-BABY (2229)

Provides health insurance for pregnant women and their children
Offers parenting classes and childbirth education classes

Detroit Health Department (313) 410-7803

Provides immunizations for children and families

Detroit Health Department

Lead Safe Program (313) 876-0133
Provides health services and lead education, removes hazardous lead sources in homes, conducts school and home water testing, improves compliance of rental owners, and strengthens environmental standards for lead.

NEED HELP FINDING A JOB?

These resources will help you find employment

Detroit at Work (313) 962-9675

Information for development of job skills, training and assistance finding employment

Detroit Employment Solutions Corporation (313) 876-0674

Employment information, career advisement and other supportive services

NEED HELP WITH FOOD AND FURNISHINGS?

These resources will help provide food and home furnishings.

Capuchin Soup Kitchen (313) 579-2100, Ext. 2

Provides food

Crossroads West Office (313) 831-2000

Provides food and emergency clothing

Focus HOPE (313) 494-4600

(313) 494-5500

Provides food to seniors aged 60 and over; children under the age of six

Forgotten Harvest (248) 967-1500

Provides food

Gleaners Community

Food Bank (313) 923-3535

Provides food to church pantries and soup kitchens

Meals On Wheels (313) 446-4444

Provides meals to seniors 60+ and homebound

NEED LEGAL ASSISTANCE?

These resources will help resolve legal issues

Legal Aid and Defender

Association Inc (313) 967-5555

Legal advocacy and representation for low-income residents

Neighborhood Legal

Services Michigan (NLSM) (313) 964-1975

Referral information for assistance to free legal services

Michigan Legal Services (313) 964-4130

Legal representation

Elder Law of Michigan (800) 347-5297

Legal counseling and professional assistance for senior citizens (60 and over) and the disabled

United Community

Housing Coalition (UCHC) (313) 405-7726

uchcdetroit.org

Legal representation for housing

NEED HELP MAINTAINING YOUR RIGHTS?

These resources are to assist those who believe their consumer and/or civil rights have been violated-

Better Business Bureau (248) 223-9400
Offers consumer protection services

Office of Civil Rights, Inclusion and Opportunity Department (CRIO) (313) 224-4950
Email crio@detroitmi.gov

(Formerly known as Human Rights Department)
To provide excellent service to all who live, work, play or do business in Detroit, advocating for inclusion and increased opportunities in a positive impact in our City.

City of Detroit Ombudsman's Office (313) 224-6000
Make complaints against any City departments and agencies

Detroit Urban League (313) 832-4600
Advocacy for civil and economic rights

Michigan Attorney General's Office (877) 765-8388
Offers consumer protection services

NAACP (313) 871-2087
Civil rights assistance and advocacy through public policy

Wayne County Ombudsman's Office (313) 224-6000
Make complaints against any County department and agencies

NEED ASSISTANCE PAYING FOR COLLEGE?

These resources can help current or future students with tuition costs

Office of Scholarships and Grants (888) 447-2687
Learn about available scholarships

Michigan Guarantee Agency (800) 642-5626
Information about student loans and student financial services

Michigan Higher Education Student Loan Authority (888) 643-7521
Provides loans with little or no interest rate

Free Application for Federal Student Aid (FAFSA) (800) 433-3243
Provision of federal aid to lower education costs

NEED HELP WITH PRISONER RE-ENTRY?

These resources are available for men and women formerly incarcerated in prison

Cass Community Social Services (313) 883-2277

Jewish Vocational Services (313) 833-8100
Assists in searching for a job

Goodwill Industries (313) 964-3900
Transitional employment, employment-supported mentoring, job placement assistance

Detroit Hispanic Development Corporation (DHDC) (313) 967-4880
Employment training, job placement services, and bilingual information

Michigan Prisoner Re-Entry Initiative (517) 241-7904

RESOURCE GUIDE 2022

NEED HELP TO FIND SENIOR CITIZEN SERVICES?

These resources will help provide assistance to senior citizens

Detroit Area Agency on Aging (DAAA) (313) 446-4444

detroit seniorsolution.org

All-purpose resource center and Meals on Wheels Program

Hannan Center for Creative Aging (313) 833-1300

Resource and activities center

Senior Citizens Abuse Help Line (800) 882-6006

File complaints against nursing homes and hospitals

Visiting Angels (313) 466-5514

Provides non-medical in-home care

Wayne County City Services (800) 851-1454

Provides resources for home delivery meal service

NEED HELP WITH TAX PREPARATION?

These resources for free tax services

Wayne Metropolitan Community Action Agency (313) 388-9799

WayneMetro.org/taxes

Accounting Aid Society (313) 556-1920

Provides assistance to file taxes

NEED TEMPORARY HOUSING?

These resources will help provide temporary shelter-

Alternatives for Girls (313) 361-4000

Shelter for girls ages 15-20 and their children

Coalition on Temporary Shelter (COTS) (313) 831-3777

Shelter for adults and children accompanied by parents

Covenant House Michigan (313) 463-2000

24-Hour Crisis Hotline (800) 999-9999

Short-term shelter relief, food, and clothing for 18- to 22-year-olds

Detroit Rescue Mission Ministries

Shelter for women and children only (313) 331-8990

Shelter for men only (313) 993-6703

Samaritan Family Center (734) 721-0590

Offers transitional shelter for homeless families

W-I-C Women, Infants, and Children in Detroit (313) 876-4555

Program provides USDA's special supplement nutrition for women, infants, and children



NEED HELP WITH SUBSTANCE ABUSE?

These resources can help individuals overcome substance abuse problems-

Care First (313) 846-5020
Provides intensive outpatient support

Detroit Rescue Mission Ministries (313) 993-4700
Experts in the field of homelessness, addiction, and substance abuse prevention for youth and adults

Families Against Narcotics (833) 202-HOPE (4673)
Helping Individuals and Families Impacted By Substance Use Disorder

Mariners Inn (313) 962-9446
Assists men with abuse problems

New Life Home for Recovering Women (313) 245-4357
Assists women with drug abuse problems

Operation Get Down (313) 921-9422
Provides substance abuse intervention in a residential setting

S-H-A-R- (313) 894-8444
Self-help addiction rehabilitation and high-quality behavioral healthcare services to individuals in the greater Detroit area

NEED HELP WITH UTILITY SHUTOFFS?

These resources will help low-income Detroit residents manage their utility bills

DTE Payment Assistance and Winter Protection Programs (800) 477-4747
Special programs for senior citizens and low-income families

DTE Theft Reporting (800) 441-6698

The Heat and Warmth Fund (THAW) (800) 866-THAW (8429)
Provides financial assistance with energy bills

DTE Home Energy Consultation (866) 796-0512
Schedule online www.dteenergy.com/hec
Free home energy consultations to provide a personalized overview of ways to save on your monthly energy bill

Michigan Public Service Commission (MPSC) (800) 292-9555
Helps to resolve complaints against utility providers

NEED HELP FOR VETERANS SERVICES

This resource provides emergency assistance

Wayne County Veteran's Affairs (313) 224-5045
Emergency services for rent, mortgage, car and burial