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To: Maine Immunization Providers
From: Maine Immunization Program
Subject: Merck Frozen Shipments
Date: March 14, 2022

We are writing to inform you of changes you will see to your Merck, frozen direct-ship orders starting in April 2022. Merck has begun to switch out the current Styrofoam containers with reusable shipping containers. The introduction of the Reusable Shipping Container will be rolling out state by state so the exact start date may change depending on that timing.

Please read additional information [here](#).

If you have any questions about returning the new Reusable Shipping Containers, please call AeroSafe at (585) 760-2830.

For all other questions, please contact Merck Vaccine Customer Care at 877-VAX-MERCK (877-829-6372).