INFORMATION ABOUT THE
CLOSING OF THE URGENT CARE CLINIC
AT THE PERRY POINT VA MEDICAL CENTER

Dear Veteran Patient,

With the introduction of VA's new Urgent Care Benefit that allows you to receive care at in-network urgent care clinics (at VA expense), we will be closing the Urgent Care Clinic at the Perry Point VA Medical Center effective **March 1, 2024**. Following the closure, the Primary Care Clinic in Building 361 will have increased Primary Care appointment availability, including same-day appointments.

To be eligible for urgent care at an in-network provider at VA expense, Veterans must be enrolled for VA health care and have received care from VA within the past 24 months. There are currently eight (8) in-network urgent care clinics that are within 10 miles of the Perry Point VA Medical Center. You can follow these simple steps to find and use an in-network urgent care clinic near you:

- Visit www.va.gov/find-locations, enter your location and choose "Urgent care" as the facility type. Or call VA's Office of Community Care at **877-881-7618**.
- When you arrive at the urgent care clinic, confirm that the provider is an in-network urgent care provider.
- The provider will call **833-483-8669** to confirm you are eligible for the urgent care benefit.
- If you need assistance, call **888-901-6609**.

If you think your life or health is in danger, call **911** or go to the nearest emergency department right away. You do not need to check with VA before calling for an ambulance or going to an emergency department. During a medical emergency, VA encourages all Veterans to seek immediate medical attention without delay. **Please remember that you or the community provider must notify VA within 72 hours of admission to a community medical facility by calling the National Emergency Notification Center at 844-724-7842.**

For medical advice or to ask questions about your medications 24 hours a day, seven days a week, please call our Telephone Care Line at 855-679-0250. To schedule a Primary Care appointment, please call the Primary Care Phone Line at 410-605-7777 or the Appointment Center at 1-855-679-0250 Monday through Friday between 8 a.m. and 8 p.m.

Thank you for allowing us to serve your health care needs.

Sincerely,

Jonathan R. Eckman, P.E.
Director, VA Maryland Health Care System