

Social Security Connection

See what you can do online



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Local Offices

Local Social Security offices are offering more in-person appointments and have resumed in-person service for people without an appointment. As we expand in-person service, we expect our offices to be very busy. We strongly encourage you to continue to **go online, call us for help, and schedule appointments in advance.**

Learn more at ssa.gov/coronavirus/gethelp.



my Social Security

Check out your Social Security Statement, change your address and manage your benefits online today.

[SSA.gov/myaccount](https://ssa.gov/myaccount)



Online Services

You can access many of our services online.

[SSA.gov/online services](https://ssa.gov/online services)

Why It's Important to Report Life Changes to Us When You Receive Supplemental Security Income (SSI)

Did you know that certain life changes can affect your Supplemental Security Income (SSI) payments? Sometimes your circumstances may change after you apply for or begin to receive SSI. When that happens, it's important for you to tell us about these changes. This will ensure that you receive the benefits to which you're eligible.

Here are some common changes you must report if you have applied for or receive SSI:

- Changes in income, wages, or self-employment income.
- Starting, stopping, or changing jobs.
- Changing your address or persons moving in or out of the household.
- Changes in marital status (including any same-sex relationships).
- Having more than \$2,000 if you are single or \$3,000 if you are married in resources that you can cash in, sell, or use to pay for food and shelter.
- Changes in resources, including money in financial accounts and buying or selling extra vehicles, stocks, investments, or property.

For a complete list of reporting responsibilities for all our programs, please read our publication, *What You Need to Know When You Get Supplemental Security Income* at www.ssa.gov/pubs/EN-05-11011.pdf.

How to Report Changes in Wages

You can conveniently report your wages using our:

- Free SSA Mobile Wage Reporting app for smartphones.
- Online Wage Reporting Tool using your personal **my Social Security** account. If you don't have an account, create one today at www.ssa.gov/myaccount.

Be sure to sign up for monthly SSI wage reporting emails or text reminders, so you never forget.

Other options include speaking with a representative by calling toll free at 1-800-772-1213 (TTY 1-800-325-0778) or visiting or writing your **local Social Security Office**.

Report Changes in a Timely Manner

You must report a change within 10 days after the month it happens. You should report a change even if you're late. Failure to report timely may cause you to:

- Receive less than you should and take longer to receive the correct amount.
- Receive more than you should and have to pay it back.
- Have a penalty deducted from your SSI payment.
- Lose SSI for not reporting information that we use to determine whether you are still eligible for SSI.

Securing your today and tomorrow starts with being informed. Please share this information with your friends and family – and post it on social media.



Securing today
and tomorrow



iSSNRC

Need a replacement
Social Security Card?

Request one at

[SSA.gov/myaccount/
replacement-card.html](https://ssa.gov/myaccount/replacement-card.html)



FAQs

Get answers to frequently
asked questions about
Social Security.

[SSA.gov/faq](https://ssa.gov/faq)

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and easy to share.

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Securing today
and tomorrow



Protecting Our Loved Ones from Elder Abuse

Are you concerned about protecting your older relatives and friends from elder abuse? The pandemic highlighted the disproportionate impact of tragedy on underserved communities, including older adults, who face high rates of elder abuse, fraud, and nursing homes deaths.

It's important to remember that elder abuse can happen to anyone, regardless of race, ethnicity, gender, or financial status. We are committed to helping and preventing further victimization – especially in underserved communities.

Fraud

A recent Federal Bureau of Investigation report showed that elder fraud has increased. Older adults in the United States reported over \$1.6 billion in losses in 2021. This includes victims of COVID-related scams. Older adults in the U.S. also lose nearly 25 times more money to scammers than other groups – an estimated \$113.7 billion a year!

Reporting fraud can be difficult and older adults tend to underreport – especially when money is lost. Many older Americans are unsure about the reporting process or feel too embarrassed to report. Understaffed Adult Protective Services offices can also cause long processing times and underreporting.

We work hard to protect beneficiaries from Social Security and government imposter scams. You can learn more about protecting your loved ones at blog.ssa.gov/slam-the-scam-how-to-spot-government-imposters and our *Protect Yourself from Social Security Scams* webpage at www.ssa.gov/scam.

Please share these important resources with your family and friends.

Protect Yourself from Social Security Scams

Telephone and email scammers are pretending to be government employees. Scammers will try to scare you and trick you into giving them your personal information and money. Don't be fooled! Social Security will **not**:

- Threaten you
- Tell you there is a problem with or suspend your Social Security number
- Demand immediate payment from you
- Require payment by retail gift card, pre-paid debit card, internet currency, wire transfer, or by mailing cash

If you receive a call or email like this, please report it to the Office of the Inspector General at <https://oig.ssa.gov>.



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