



U.S. Department
of Veterans Affairs

News Release

Office of Public Affairs
Media Relations

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(202) 461-7600
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FOR IMMEDIATE RELEASE

November 17, 2021

Baltimore VA Regional Office back to 100% capacity

VA benefits counseling available across Maryland and Washington, DC

Baltimore, Maryland — The Department of Veterans Affairs Baltimore Regional Office/National Capital Region Benefits office ([Baltimore Regional Office Home \(va.gov\)](https://www.va.gov/baltimore)), is encouraging the public to take advantage of all opportunities to speak with a Veterans Benefits Administration counselor either over the phone or in person.

COVID-19 guidelines are being followed to include wearing masks, sanitizing surfaces and the use of plexi-glass shields. Virtual Appointments can be scheduled at your convenience. For virtual or in-person **Public Contact** appointments, Veterans should use contact numbers:

- Baltimore Veteran appointments - 410-230-4530 x 1043
- NCRBO Veteran appointments - 202-530-9028

Virtual or in-person Veteran Readiness & Employment (VR&E) appointments, Veterans should use contact numbers:

- Baltimore Veteran appointments - 410-230-4550 x 0

For inquiries on the **Visitor Engagement Reporting Application (VERA)**, please contact the Baltimore Regional Office Public Contact Team at 410-230-4530 ext. 1043, visit our local BRO/NCRBO website: [Baltimore Regional Office Home \(va.gov\)](https://www.va.gov/baltimore), or scan the QR Code.



To discuss benefits during in-person appointments such as compensation for service-connected disabilities, pension, aid and attendance and Veteran Readiness and Employment, the following locations are open to the public from 8:30 a.m. to 4:00 p.m.

Baltimore Regional Office
Public Contact Office
31 Hopkins Plaza
Baltimore, Maryland 21201

National Capital Region Benefits Office

Public Contact Office
1722 I Street
Washington DC, 20006

For more information about VA benefits and eligibility or [how to file a claim](#), Veterans and survivors can visit [VA.gov](#) or call toll-free at 800-827-1000.

Garcia Williams, Public Affairs Officer, 410-230-4510, Garcia.Williams@va.gov
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