

VA



U.S. Department of Veterans Affairs
Veterans Benefits Administration



Baltimore Regional Office (BRO) Virtual or In-Person Services Now Available

We are glad to announce an expansion of our services. As we adhere to the CDC guidelines, we are practicing social distancing by reducing the number of people allowed in our waiting room.

Thus, only visitors with pre-scheduled appointments will be seen in person. If you do not currently have an appointment, please reach out to schedule an appointment with us using our new scheduling system.

Veterans can now schedule a telephone or in-person interview appointment with a Baltimore Regional Office Representative to discuss all their benefit needs. It's easy! **Just call (410) 230-4530 Ext. 1043 to schedule a telephone interview or in-person appointment.** A representative will call you at the time of your scheduled appointment.

**Thank you for your service.
We look forward to serving you!**



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VA Contact and Information for alternative ways to reach us:

Phone Numbers

Benefits (National Call Center)	1-800-827-1000	Claim Status, Benefit Letters etc.
Debt Management Center	1-800-827-0648	Debt issues, Waivers, Payment Plans
Education (GI Bill, Chapter 35)	1-888-442-4551	All education issues, GI Bill, Chapter 35
Health Care	1-877-222-8387	All health Care, hospital issues, records
Homeless Veterans	1-877-424-3838	Homeless and Housing Assistance
Pension Management Center	1-877-294-6380	Pension and Survivors Benefits
Veterans Crisis Line	1-800-273-8255	Immediate Need Issues
Home Loans	1-888-827-3702	Certificate of Eligibility – Loan Inquiries
Veteran Readiness & Employment	410-230-4550	Claim Status and Inquiries
Claims Intake - FAX Number	1-844-531-7818	Submit Claims/evidence/Correspondence

Web Sites

VA Home Page	www.va.gov
My HealtheVet	www.myhealth.va.gov
Home Loan Guaranty	www.homeloans.va.gov
Education Benefits	www.qibill.va.gov
Forms - VA forms	www.va.gov/vaform
Homeless Veterans	www.va.gov/homeless
Records, (military)	www.archives.gov/st-louis/military-personnel
State Departments of Veterans Affairs	www.va.gov/statedva.htm

Ask any question on-line: <https://iris.custhelp.va.gov/>

Veterans Service Organizations

American Legion	410-230-4420	www.legion.org
American Veterans	410-230-4430	www.amvets.org
Disabled American Veterans	410-230-4440	www.dav.org
MD Department of Veterans Affairs	410-230-4444	www.veterans.maryland.gov
Military Order of the Purple Heart	410-230-4460	www.purpleheart.org
Paralyzed Veterans of America	410-230-4470	www.pva.org
Veterans of Foreign Wars	410-230-4480	www.vfw.org