

VAMHCS
Prescription Refills
During the COVID-19 Emergency

The Pharmacy has switched to all mail-order prescriptions in order to limit your potential exposure to COVID-19.

The Outpatient Pharmacies at the Baltimore and Perry Point VAMC will ONLY honor emergent prescription needs for in-person pick up. Emergent prescriptions include post-surgical, emergency department and discharge medication needs. All other medications and supplies will be mailed. Please allow 7 to 10 days for prescription delivery. Veterans have the following options to refill their prescriptions:

- **By calling the Prescription Refill Line at 410-605-7395.**
After hearing the greeting, enter your full nine-digit Social Security number followed by the “#” sign. Next, press option “2” for Pharmacy Information, and then press option “1” to order prescription refills.
- **By completing and signing the refill request slip** you received with your prescription and using the mailing label that was included to send it in to one of our two pharmacies.
- By submitting a refill request through My HealtheVet at www.myhealth.va.gov.

If you have no remaining refills, call the Prescription Refill Line at 410-605-7395 to speak with a pharmacy representative. After hearing the greeting, enter your full nine-digit Social Security number followed by the “#” sign. Next, press option “2” for Pharmacy Information, and then press option “8” to talk to a pharmacy representative.

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