

# Pepco Customer Relief Fund

**Pepco is working with the Salvation Army to provide meaningful relief for those challenged by higher energy costs with the Pepco Customer Relief Fund. Find out if you're eligible for assistance.**

## Program Overview

Beginning July 18, the Salvation Army will take applications from Pepco Maryland customers to access relief from higher energy supply costs through the Pepco Customer Relief Fund, made possible by a one-time charitable contribution to the Salvation Army from Exelon, Pepco's parent company. The fund is designed to support individuals and families in need of support as energy costs rise. Changes in living expenses can be challenging to manage, and this fund is designed to provide support for limited- to moderate-income customers in Pepco's service area.

### How to Apply

The Pepco Customer Relief Fund is available to eligible limited- and moderate-income customers. Eligible customers may receive up to \$300 in relief. To learn more and begin the application process, customers can visit [pepco.com/ReliefMD](https://pepco.com/ReliefMD).

### Eligibility

To be eligible, a customer in Maryland must meet the following criteria:

- Active residential customer
- 60+ days past due
- Carry a balance of at least \$250
- Household that is either limited- or moderate-income
  - Limited income: 200% of Federal Poverty Level
  - Moderate income: 400% of Federal Poverty Level

## Energy Affordability with Pepco

The Pepco Customer Relief Fund is part of our broader commitment to making energy more affordable during a time of rising demand. We understand that the energy services we provide are essential, and we're dedicated to continuing to support those we serve by providing reliable, affordable energy. A variety of factors are impacting energy costs including extreme weather and increasing energy supply costs as demand rises and supply is not there to meet it.

Any increase in household expenses can be difficult, and we are here to help keep energy costs manageable for customers and communities.