

AFFORDABLE CONNECTIVITY PROGRAM

MARYLANDERS ONLINE

Marylanders Online is an initiative through the University of Maryland Extension (UME) and College of Information Studies (INFO) with state funding that aims to bridge the digital divide throughout the state of Maryland.

Marylanders Online Call Center provides FREE one-on-one tech support in English and Spanish to all the Maryland residents, including device support (hardware and software), internet connectivity, and ACP application.

AFFORDABLE CONNECTIVITY PROGRAM (ACP)

The Affordable Connectivity Program (ACP) is an FCC program that helps connect families and households struggling to afford internet service.

The ACP provides eligible households with:

- Up to a \$30/month discount on internet service.
- Up to a \$75/month discount for homes on qualifying Tribal lands.
- Up to a \$100 discount for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50).

Your household can qualify for the ACP:

- Based on your household income.
- If you or your child or dependent participate in certain government assistance programs such as SNAP, Medicaid, WIC, or other programs.
- If you or anyone in your household already receives a Lifeline benefit.

Note: You may qualify for the ACP through a participating provider's existing low-income program.

MARYLANDERS ONLINE CALL CENTER

Connect to be assisted with ACP and much more!

Number: **301-405-9810**
Toll Free: **1-866-206-8467**

Hours of operation:

- **Monday to Friday: 10 AM to 8 PM**
- **Saturday: 10 AM to 5 PM**

Email:
marylandersonline@umd.edu

Website:
<https://marylandersonline.umd.edu/>

SCAN TO APPLY FOR ACP

