



*“No one can do it alone.
The impact is far
greater through cross-
sector representation,
investment, and
decision-making.”*

ABOUT CHRC COMMISSIONER CRYSTAL CARR TOWNSEND

Cystal Carr Townsend, MPA was appointed to the Community Health Resources Commission by Governor Moore in July 2025. She brings to the Commission almost 30 years of expertise in community-based service delivery and grantmaking experience.

Since 2024, Townsend has served as Chief Executive Officer of The Washington Home (TWH), working with the board, staff, and community to expand innovative programs and services to improve the quality of life for older adults and/or terminally ill residents in the Washington, D.C. metropolitan area. Townsend has more than 20 years of community-based service delivery and funding experience, working with a variety of organizations including the Healthcare Initiative Foundation (HIF), where she served as President & CEO for over 12 years.

In addition to the CHRC, Townsend currently serves on the board of LeadingAge DC. Prior board service includes Leadership Montgomery, Philanthropy DMV (formally Washington Regional Association of Grantmakers), Montgomery Women, BlackRockCenter for the Arts, Governor’s Pandemic Nonprofit Task Force, Children’s Opportunity Alliance, Montgomery Moving Forward, Committee for Montgomery, SuburbanHospital Community BenefitAdvisory Board, Nonprofit Montgomery Advisory Committee, UnitedWay of NCA, Friends of Wells Robertson House, Inc., and the Montgomery County Social Services Board.

Preceding her work in philanthropy, Townsend was the City of Gaithersburg’s Community Services Director, overseeing and coordinating health and human services for city residents. Prior to her service with the city, she served as the Family Support Services Administrator for Family Services, Inc. managing early care intervention and home visiting programs. Earlier in her career, she was the Healthy Families Frederick Program Manager, Legislative Director for the U.S. Overseas Cooperative Development Council, a Peace Corps Volunteer in Romania, and the Domestic Violence Shelter Manager for Heartly House.