

The Steamship Authority

Assistance with Making Reservations for Off-Island Medical Appointments

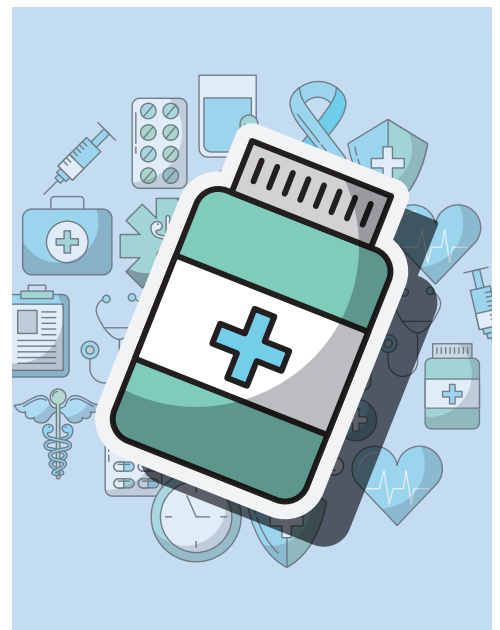
If you need to travel off-island for a medical appointment and have tried to make a travel reservation but the date is sold out, please review the information below

Please notify us as soon as you know about your appointment. The sooner we can assist you, the better.

Take note of our hours of operation (7:30 a.m. - 4 p.m. daily). There is no one available to assist after hours.

We can not guarantee specific travel times. We will help you book travel off the island in time for your appointment and a return the same day (or whichever date aligns with your medical needs). You may end up with times that are earlier than you want off the island but will get you to your appointment on time. Likewise, you may have a return trip that is later than you anticipated but will get you back on island.

You can wait list for your preferred times to travel if you do not get them.



REQUIREMENTS

Proof of medical appointment issued from a legitimate medical facility or doctor's office

Required details include:

- Name of the patient
- Date and time of appointment
- Office and location

Confirmation of appointment can be any of the following:

- Printout of appointment from medical office on office letterhead or with office stamp
- Screenshot from online medical dashboard
- Signed letter from medical professional on office letterhead

Requests can be submitted to
supervisors@steamshipauthority.com or via fax at 508-477-8717