



**Neighborhood Leaders'
Roundtable
Public Safety**

City of New Orleans

March 23, 2021

Agenda and House Rules

- **Introduction**

Brandon Boutin, Mayor's Neighborhood Engagement Office

- **Presentations**

Chief Shaun Ferguson, NOPD

Chief Roman Nelson, NOFD

Commissioner Tenisha Stevens, Criminal Justice Coordination

Dr. Emily Nichols, Director, Emergency Medical Services

- **Questions & Answers**

Brandon Boutin, Mayor's Neighborhood Engagement Office

House Rules

- Questions will be answered after all presentations are completed.
- If on computer, type your question into the Q & A Box
- If dialing in by phone, text your question to (504) 470-0740
- You can type or text a question anytime during the presentations.



New Orleans Police Department (NOPD)

Neighborhood Engagement

City of New Orleans

March 23, 2020

Contents

1. Consent Decree and Reform Efforts
2. EPIC
3. Crime Trends
4. Recruitment



1

Reform Efforts

National Model for Police Reform

Since entering into the Consent Decree, NOPD has become a model of police reform across the country.

- Not only has NOPD improved our own practices, we have also trained police departments from Baltimore, Chicago, Seattle, Albuquerque, and several other major cities on how to implement reforms.
- We have committed ourselves to practices that promote positive community interactions and engagement, as well as transparency and accountability.



NOPD Is Committed to Effective Community Engagement

Superintendent Ferguson has restarted PALS and assigned officers to enhance relationships with our LGBTQ and limited English proficiency communities.



- NOPD Officers connect with our diverse community in a number of ways:
 - Community Liaison Officers
 - Language Access Coordinator
 - Implementation of virtual interpretation software
 - LGBTQ Liaison
 - Police Athletics/Activities League (PALS)
 - Hoping to resume in a COVID-safe environment later this year



NOPD Implemented Use of Force Reforms

Since the killing of George Floyd In Minneapolis, national activists have called for the implementation of specific police reforms across the country. Many of the reforms promoted by Campaign Zero have already been implemented by NOPD.

- ✓ Ban Chokeholds and Strangleholds
- ✓ Require De-Escalation
- ✓ Require Warning Before Shooting
- ✓ Exhaust All Alternatives Before Shooting
- ✓ Duty to Intervene
- ✓ Ban on Shooting at Moving Vehicles
- ✓ Mandatory Comprehensive Reporting



Consent Decree Compliance

Later today we will be holding a live public hearing with the Department of Justice and Consent decree monitoring team to discuss progress and next steps to reach full compliance.

- On this hearing, we will be publicly acknowledged for bringing our Recruitment Division and Public Integrity Bureau into full compliance.
 - These are among the last areas to gain compliance, having already received that determination regarding:
 - Use of Force
 - Crisis Intervention
 - Policing free of gender bias
 - Training
 - And many more.



Consent decree Compliance (continued)

Along with the full compliance determinations for Recruitment and the Public Integrity Bureau, we will discuss our plan to bring the following into compliance.

- The final areas pending a full compliance determination are:
 - Stops, Searches and Arrest
 - Important to note, there have been no systemic trends regarding bias in our Stops, Searches or Arrests. This area has been pending a comprehensive measurement tool.
 - Supervision
 - Specifically, regarding the way NOPD conducts performance evaluations and promotions
 - Community Engagement
 - Significant changes are coming to the way that NOPD interacts with the public



Community Engagement in 2021

With restrictions related to the COVID-19 pandemic easing, NOPD has significant plans for community engagement for the rest of 2021 and beyond

- The Department has already instituted geographic deployment in each District so officers get to establish better working relationships with the residents under their care.
- This year, we will also be instituting District-wide Mission Days each month, based on community service.
- We will also be expanding the use of NOPD Mounted Patrols, bike patrols and more walking beats.
 - These are designed to further increase public visibility throughout the city and improve our ability to foster more personal interactions between officers and the people of New Orleans.



2

**EPIC – Ethical Policing Is
Courageous**

Ethical Policing is Courageous (EPIC) Program

Promoting a culture of high quality and ethical policing, the EPIC program teaches NOPD officers that they have a duty to intervene.

- EPIC is a peer intervention program that was developed by NOPD in collaboration with community partners
 - Empowers officers to intervene when they see a situation involving a fellow officer that has the potential to escalate
 - Supports officers by allowing them to intervene without fear of retaliation or pushback



Ethical Policing is Courageous (EPIC) Program

EPIC was designed to prevent the type of incident that we saw in Minneapolis in 2020.



- Main goal of EPIC: to stop a wrongful action before it occurs
 - The horrific and unethical treatment of George Floyd in Minneapolis could have been stopped if the other three officers at the scene had intervened
- In 2020, NOPD hosted our third annual EPIC conference for law enforcement professionals from across the country.
 - Unlike previous years, the 2020 event was virtual



3

Crime Trends

Year to Date Crime Statistics

The table below includes some crime statistics compared to the same time period in 2020.

	2020 YTD	2021 YTD	Percent Change
Shootings	67	95	42%
Homicide	35	39	11%
Armed Robbery	116	123	6%
Vehicle Burglary	1,373	1,177	-14%
Auto Theft	699	724	4%
Business Burglary	91	62	-32%
Residence Burglary	141	101	-28%
Theft	1,434	623	-57%



NOPD's response to Violent CrimeCAT, VCAIT and SRT

In response to an increase in violent crime across the city in late 2020, NOPD made many changes to supplement District based patrols and detective units.

- The Violent Crime Abatement and Investigation Team was created to work with state and federal partners to investigate crimes of violence across the City
- District Community Action Teams have been created in each Police District to focus on high-need areas across the City using officers already embedded in the neighborhoods.
- The Situational Response Team was created as a branch of the Special Operations Division to quickly respond to high-profile incidents



4

Recruitment

Law Enforcement as a Career

Law enforcement is still a viable career path that gives you the ability to serve your community.

- NOPD intends on hosting three recruit classes in 2021
- We equip applicants with the knowledge and training to best serve their communities by keeping them safe.
- Policing also comes with a large number of options, as opposed to other career paths. Including:
 - Patrols
 - Detective Units
 - Administrative Operations
 - Special Operations/SWAT
 - More.



New Orleans Fire Department



Neighborhood Leaders Roundtable

MARCH 23, 2021

NOFD MISSION & VISION

Mission Statement

The New Orleans Fire Department will respond to all emergency situations in the City of New Orleans to protect and save life and property. Further, the Department will strive to reduce the incidence of fire and the loss of life and injuries to civilians and fire personnel.

Vision Statement

The New Orleans Fire Department will explore every opportunity to promote safety awareness and will provide our community with all-hazard emergency services including preparedness, planning, response, and mitigation.

Motto

“SEEKING OPPORTUNITIES TO SERVE”

#1 Priority Quality of Life for Our Residents “Three Pillars of New Orleans Fire Department”



Focus on the Mission



*“...Reduce the incidence of fire
and the loss of life and injuries...”*

*“Proactive” Firefighting
Through Prevention*

HOW DO YOU MEASURE SUCCESS?



So Much More Than Fires: Community Risk Reduction Programs



Smoke Alarm Installations in Family Residences

Reduce Deaths Due to Fire



NEW ORLEANS FIRE DEPARTMENT

FREE SMOKE ALARM



N.O.F.D. INSTALLED

LET US HELP PROTECT YOUR FAMILY
ALSO AVAILABLE FOR THE DEAF



CITY OF NEW ORLEANS

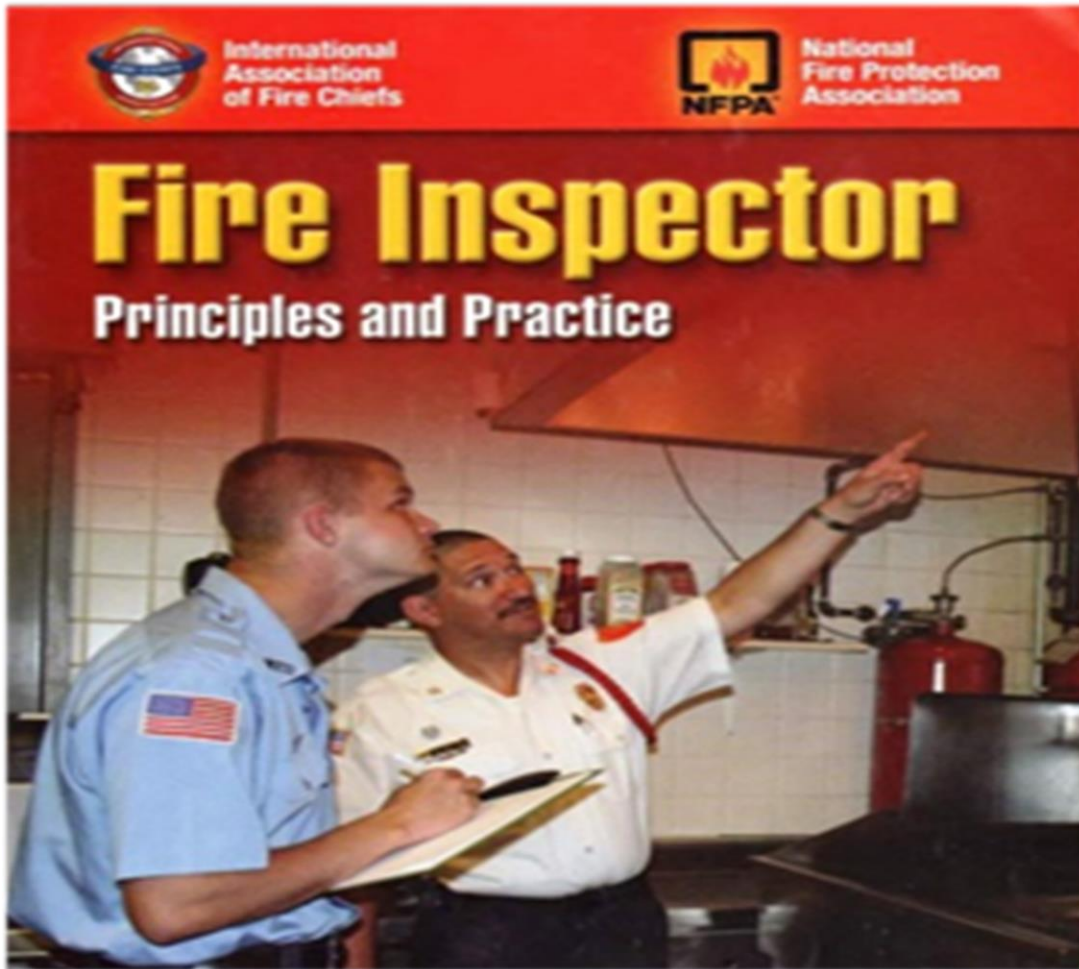
HELP US SAVE LIVES!

504.658.4714



NOLA.GOV/NOFD

Commercial Inspection Program to comply with PIAL Grading Schedule Maintain Fire Insurance Rating



Implemented Operations in accordance with new Property Insurance Assoc. of Louisiana Standards for the City's Community Fire Rating (Fire Service Rating Schedule)



AIM (Assess, Identify, Mitigate) Program



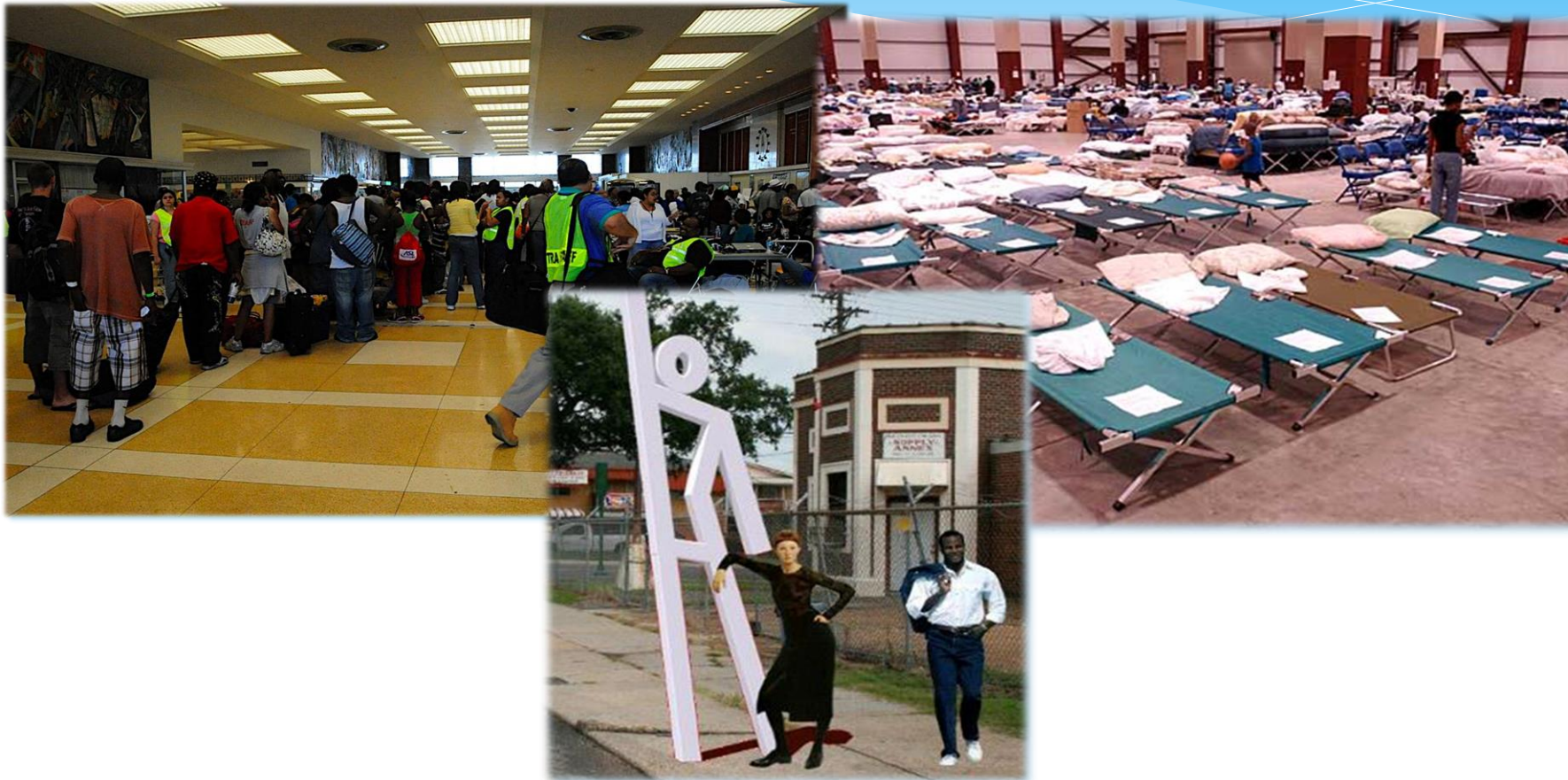
Emergency Medical Response



Cause & Origin Arson Investigation



Citizen Assisted Evacuation & Citizen Assisted Sheltering Plan



Incident Management Team & Urban Search & Rescue



SAFER Grant

Staffing for Adequate Fire and Emergency Response. (SAFER)

- * 63 fire suppression positions, at no additional cost to the local taxpayer for the next three years.



New NOFD HQ Groundbreaking

City of New Orleans Breaks Ground on 6.7M NOFD HQ



This new NOFD Headquarters at MTA City Park will allow the New Orleans Fire Department to consolidate most of our leadership and support services in one centralized location. It will provide the modern technology, square footage, off-street parking, ease of access and security that the Fire Department needs, and the public deserves.

Completion projected in January 2022.



City of New Orleans

Department of Fire





Neighborhood Leaders' Roundtable on Public Safety

Mayor's Office of Criminal Justice Coordination

**CRIMINAL JUSTICE COMMISSIONER
TENISHA STEVENS**



OCJC Vision

Our Mission



Foster system-wide communication and evidence-based policymaking to promote an accountable, coordinated, equitable, and effective criminal and juvenile justice system.

Our Vision



Humane and comprehensive justice for all persons at all points in the justice system to foster safe and flourishing communities.

New Programs and Initiatives

- Electronic Monitoring
- Information Sharing Technology
- Safety and Justice Challenge
- Ethnic and Racial Disparity Working Group

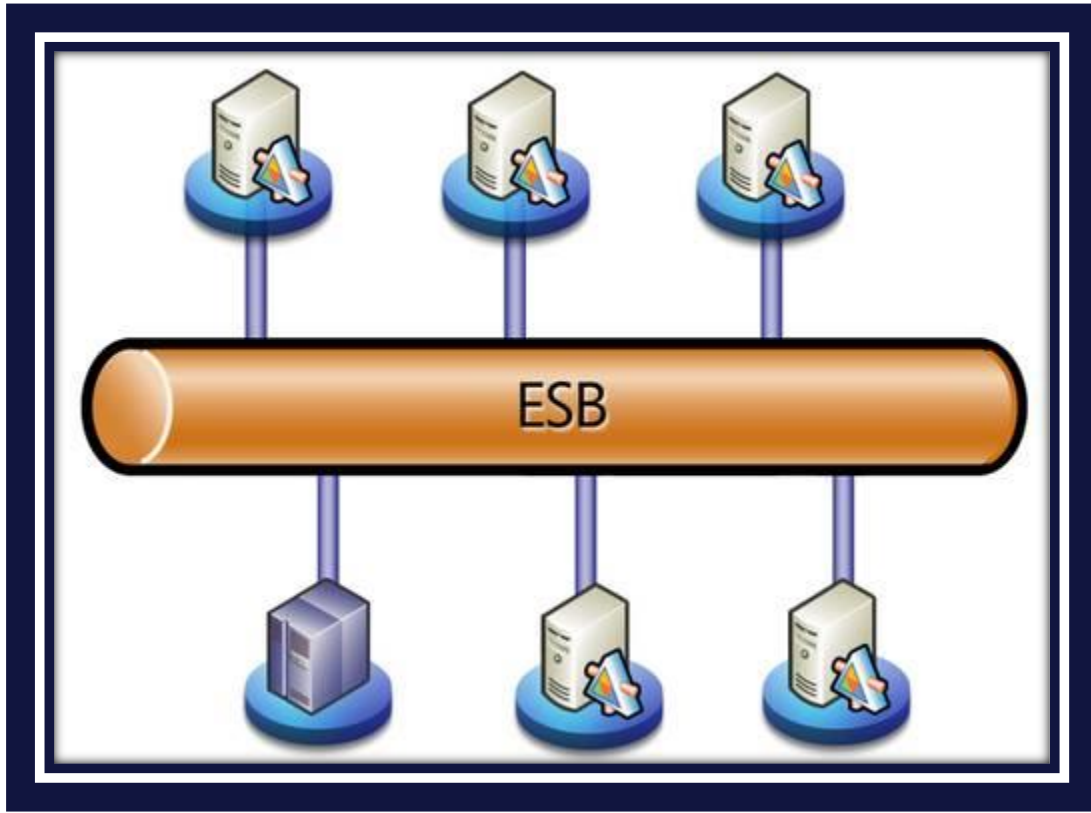
Electronic Monitoring

Preliminary Goals:



- Improve Safety
- Improve Compliance
- Safely Reduce Pretrial Incarceration

Information Sharing Technology



OCJC is in the process of creating an ESB, or Enterprise Bus Service, to act as a central data exchange hub for information.

Sharing a data exchange hub among agencies will greatly reduce the cost and difficulty of replacing these systems.

Safety and Justice Challenge









Earlier this year, OCJC received 1,650,000 from the Safety and Justice Challenge

The purpose of the challenge is to provide resources to innovative jurisdictions to safely reduce the jail population and ultimately make communities healthier, fairer, and



Supported by the John D. and Catherine T. MacArthur Foundation

Safety and Justice Challenge Current Initiatives

-  Public Defender at First Appearance
-  Prosecutorial Diversion
-  Law Enforcement Assisted Diversion
-  Pretrial Services, Community Supported Release
-  Warrant Reduction
-  Case Processing

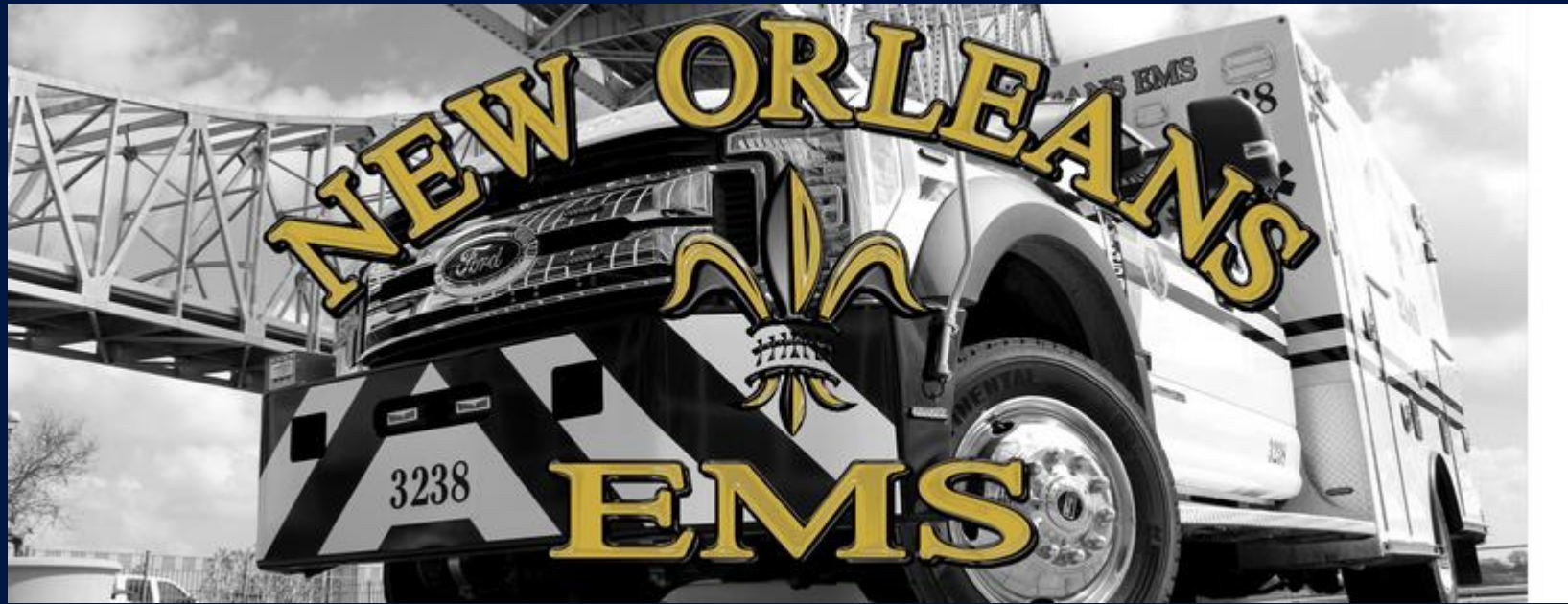
Ethnic and Racial Disparity (ERD) Working Group



- In October of 2020, the Ethnic and Racial Disparity (ERD) Working Group was formed in partnership with the VERA Institute of Justice
- Purpose: Provide recommendations to the Criminal Justice Council to reduce ethnic and racial disparities in the Orleans Parish Criminal Justice System
- Supported by the OCJC 2020-2021 AmeriCorps VISTA

Questions?





EMERGENCY MEDICAL SERVICES



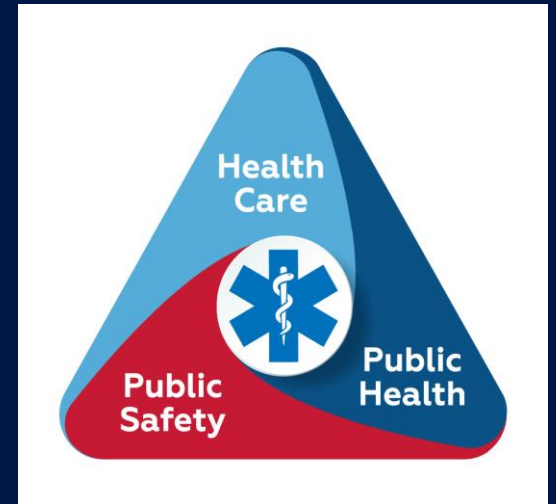
ABOUT NEW ORLEANS EMS

 Third Service within the City of New Orleans
→ Police, Fire, EMS

 Integration of Public Safety & Public Health

 Prehospital Providers - not ambulance drivers

We bring the medicine to you



PREHOSPITAL MEDICINE



In your ambulance:

- 1 EMT
- 1 Paramedic
- Equipment and medicine usually only found in a hospital



Advanced prehospital care increases chances of survival



A YEAR LIKE NO OTHER



**CITY OF NEW ORLEANS
EMERGENCY MEDICAL
SERVICES**
by the numbers
2020 ←



OPERATIONS
With an estimated population of 390,144 and 350 square miles of area, the City of New Orleans is a unique landscape for EMS providers.

64,981 CALLS FOR SERVICE
New Orleans EMS is the only municipal 3rd service providing ALS pre-hospital emergency care to the visitors and residents of Orleans Parish with 40,946 ambulance transports in 2020.

160 TOTAL PERSONNEL
With 144 operations personnel and 16 administration, NOEMS employs some of the best healthcare providers in the country. Beginning annual salary for EMT is \$37,028 and paramedic \$49,890.

84 EMERGENCY VEHICLES
40 ambulances, 22 sprint SUVs, 4 support vehicles, 4 high-water trucks, 6 off-road special response vehicles, 2 rescue trucks, 4 boats and 1 Light Medium Tactical Vehicle. Additionally, NOEMS operates 1 medical surge bus capable of transporting 18 litter patients & 9 wheelchairs.

5,775 HOURS OF TRAINING
New Orleans EMS personnel are provided in-house education and training at no cost, such as ACLS, PALS, BLS, AMLS, PEPP, TCCC, TECC, PHTLS, EPC, Rapid Diver, Swift Water Rescue, HAZMAT, Defensive Driving, and IPMBA.

20 medics assaulted
LA RS14:34.8 states that assault of an EMT or paramedic is a felony and punishable by up to 5 years in prison

other staffing numbers
105 paramedic
2 advanced EMT
49 EMT
1 RN
2 MD
1 civilian

additional assets
3 MCI disaster trailers
4 flatbed trailers
15 bicycles
1 enclosed bike trailer
1 forklift

   @neworleansems

64,981 Calls Included:

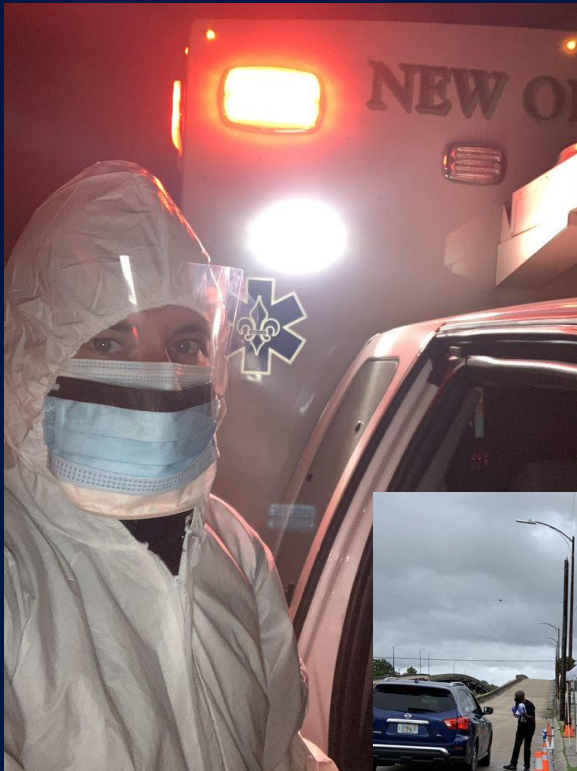
720 Cardiac Arrests

776 Critical Strokes

119 Critical Heart Attacks

1521 Critical Traumatic Injuries

A YEAR LIKE NO OTHER



CITY OF NEW ORLEANS EMERGENCY MEDICAL SERVICES

by the numbers

2020
COVID-19



11,055 MASKS DISTRIBUTED

Through the Community Outreach program, New Orleans EMS was able to distribute cloth face masks to residents in all 8 Districts. Additionally, each ambulance is stocked with 100 masks for ongoing distribution.

41 PROVIDERS TESTED POSITIVE

Of 160 total providers, 41 or 25% have tested positive with COVID-19. Some showed severe signs and symptoms of the virus, while others were completely asymptomatic.

108 PROVIDERS QUARANTINED

100% of New Orleans EMS providers have been exposed to COVID-19. 68% of workforce have been quarantined after developing COVID-19 symptoms. Some providers have been quarantined multiple times.

107 PROVIDERS VACCINATED

As of March 2021, 67% of New Orleans EMS providers have elected and received both doses of Moderna COVID-19 vaccine.



COVID positive patients
Out of an abundance of caution, New Orleans EMS providers presume every patient is COVID positive.

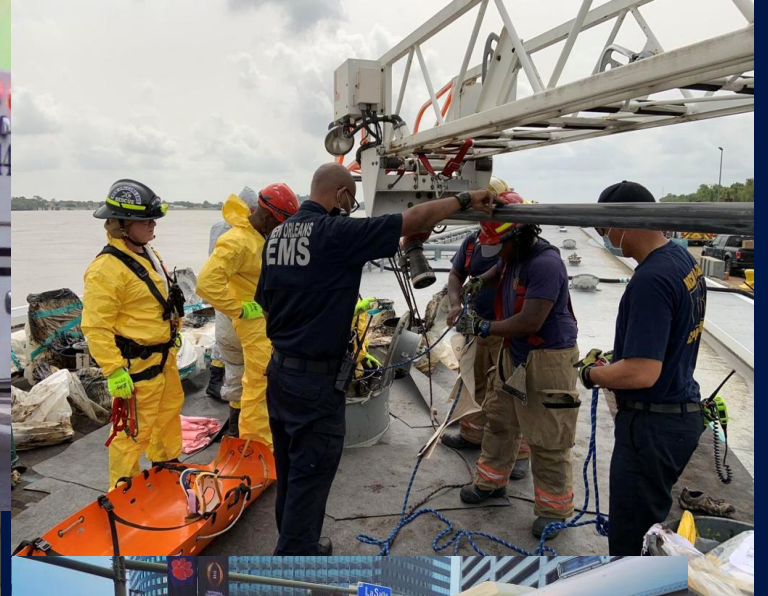


City of New Orleans
Emergency Medical Services
2929 Earhart Blvd
New Orleans, Louisiana 70125
(504) 688-2929
nola.gov/ems



@neworleansems

PREPAREDNESS IS KEY





PREVENTION IS BEST



COVID-19 vaccinations

- Homebound
- Community sites



CPR Training



Naloxone Training



Stop the Bleed Training



Car Seat Training/Checks





STATE & NATIONAL INVOLVEMENT



Louisiana EMS Certification Commission



Louisiana Public Health Association



Louisiana & Orleans Medical Societies



Medical Organizations:

American College of Emergency Physicians (ACEP)

American Academy of Pediatrics (AAP)

National Association of EMS Physicians (NAEMSP)

National Medical Association (NMA)

MISSION STATEMENT



To provide the highest **quality** prehospital emergency care to residents and visitors of New Orleans.

As public servants, our sense of purpose will be reflected solely in our **time sensitive, medically sound, respectful,** and **compassionate** delivery of professional emergency medical services.

Unofficial mission statement: *So others may live...*



THANK YOU!



**THANK YOU,
NEW ORLEANS,
FOR LETTING
US SERVE
YOU.**

Our incredible EMTs and Paramedics respond to almost 70,000 calls for service annually. Join us in thanking them!

Closing

- **Thank YOU for participating and being active in your neighborhood!**
- **If you have any questions that we did not get to today, Neighborhood Engagement will follow up.**
- **If you have a question not yet asked, please email neighborhoods@nola.gov; and our office will follow up.**