# **ACTION PLAN** 2025-2028

## Objective 3:

150 community members will achieve greater housing stability

# Objective 1:

90% of staff participating in the OSS leadership development network will share a positive experience

# Objective 2:

Work with partners to increase the overall number of shelter beds by 100

# priority 1: Increase the priority 1: Increase the priority 1: Increase the priority at the priority pr priority 1: In. Leaving homeless, parente descriptions of the stream of

Priority 3: Invest in our team to e high-quality community service

# Objective 2: 80% of clients

surveyed will report a positive experience

# Objective 1:

Partner with shelters to engage funding opportunities and resources to champion additional 24-hour shelters

**PREVENT** 

Tioning 2: Provide support and

Connect families in crisis to the control of the co

# ensure Objective 3:

Improve staff well-being by reducing the amount of staff reporting burnout by 20%

# Objective 1:

that promote stability Increase the number of clients participating in quality case management by 20%

# Objective 2:

The number of participants who experience a positive financial outcome will increase by 20%

## **Objective 3:**

Secure \$1M in funding to support community members engaging in case management services





# SOCIAL SERVICES

Our Mission: To promote stability and advance equity by leveraging relationships with partners and connecting residents with essential resources.

# **OUR BRANCHES**



Advocacy & Outreach



Financial Empowerment



Administration



**Housing & Support** 



**Homeless Services** 



**Senior Nutrition** 



Neighborhood Places



Planning and Compliance

**VISIT OUR SITE** 

